

Contacts for Help With Your Award



If you have a question about ...

The person who receives communication at my organization about our OVC award.

First consult ...

[JustGrants](#) to verify who is listed as the Grant Award Administrator.

Then, if you still have questions, contact ...

JustGrants Support
Phone: 833-872-5175
Email: JustGrants.Support@usdoj.gov

Additional Training & Related Resources

If you need to reassign the Grant Award Administrator, access the [Entity User Experience](#) JustGrants job aid for assistance.

Requirements related to language access or civil rights compliance.

The Office for Civil Rights [website](#), which provides an overview of requirements and access to many resources.

Office for Civil Rights
Phone: 202-307-0690
Email: askOCR@usdoj.gov

Overview of the Office for Civil Rights and Laws Enforced: <https://www.ojp.gov/program/civil-rights/video-training-grantees/overview>

A task in JustGrants (i.e., accepting your award, submitting performance measures, identifying error messages, etc.).

The JustGrants Resources [website](#) for self-guided eLearning videos, which are supplemented by job aid reference guides, checklists, and infographics.

Attend a [virtual Q&A session](#).

JustGrants Support
Phone: 833-872-5175
Email: JustGrants.Support@usdoj.gov

JustGrants Frequently Asked Questions: <https://justicegrants.usdoj.gov/faqs>

Your ASAP account (i.e., enrollment, drawing down funds, etc.).

The ASAP [user guide](#).

ASAP Help Desk
Phone: 855-868-0151 (Option 2, then Option 3)
Email: asaphelpdesk@fiscal.treasure.gov

Job Aid: <https://justicegrants.usdoj.gov/sites/g/files/xyckuh296/files/media/document/jarg-entity-user-experience.pdf>

ASAP Resources: <https://justicegrants.usdoj.gov/resources/asap>

Renewing your Unique Entity Identifier (UEI).

This [video](#) about getting your Unique Entity ID without needing to complete an entity registration on [SAM.gov](https://sam.gov).

SAM Service Desk
Phone: 866-606-8220
Create an Incident: https://www.fsd.gov/gsafsd_sp

Resources for Using SAM.gov: <https://justicegrants.usdoj.gov/resources/system-for-award-management>



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Additional Training & Related Resources

The programmatic requirements of your award.

The solicitation you were funded under, the award conditions in JustGrants, and any materials circulated by OVC and TTA contacts, if applicable.

The OVC grant manager assigned to your award.

The financial requirements of your award.

The [DOJ Grants Financial Guide](#), as well as your solicitation and award conditions.

Office of the Chief Financial Officer
Phone: 800-458-0786
Email: ask.ocfo@usdoj.gov

Online Financial Management Training:
<https://onlinegfmt.training.ojp.gov>

The financial requirements of your Tribal award.

The [DOJ Grants Financial Guide](#), the [Tribal Financial Management Center FAQs](#), as well as your solicitation and award conditions.

[OVC Tribal Financial Management Center](#)
Phone: 703-462-6900
Email: tfmc@ovctfmc.org

Tribal Financial Management Center Guide Sheets: <https://www.ojp.gov/training-and-technical-assistance/tfmc/guide-sheets>

Your performance measures and how to submit them (i.e., data entry, coaching sessions, system errors, etc.).

The solicitation you were funded under and correspondence from OVC on performance measures.

OVC PMT Helpdesk
Phone: 844-884-2503
Email: ovcpmt@usdoj.gov

OVC Performance Measures:
<https://ovc.ojp.gov/funding/performance-measures>

Potential fraud, waste, abuse, and mismanagement of federal funds.

Guidance related to [general conditions](#) for OJP awards.

U.S. Department of Justice
Office of the Inspector General
Investigations Division
ATTN: Grantee Reporting
950 Pennsylvania Ave. NW
Washington, DC 20530
Submission Form: <https://oig.justice.gov/hotline/contact-grants.htm>



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Additional Training & Related Resources

Training and technical assistance available to me.

The training and technical assistance [webpage](#) on the OVC website and any information circulated by OVC and TTA contacts.

The OVC grant manager assigned to your award.

The disclaimer that is applied to products produced with grant funding.

The award conditions and the [OVC Publishing Guidelines](#).

The OVC grant manager assigned to your award.

Open funding opportunities.

The [Current Funding Opportunities](#) section of the OVC website or [Grants.gov](#).

Contact the Response Center at askovc@ncjrs.gov.

Register to receive funding notifications from [OVC](#), [JUSTINFO](#), or [Grants.gov](#).

VOCA Assistance Final Rule allowability.

Search [VOCApedia](#).

The OVC grant manager assigned to your award.

OVC Center for VOCA Administrators: <https://ovc.ojp.gov/program/victims-crime-act-voca-administrators/training-technical-assistance>

Your anti-trafficking award.

Search the [Human Trafficking Program FAQs](#).

The OVC grant manager assigned to your award.

OVC Human Trafficking Microsite: <https://ovc.ojp.gov/program/human-trafficking/overview>