

# DE Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2016-VA-GX-0058</b>	<b>2017-VA-GX-0059</b>	<b>2018-V2-GX-0048</b>	<b>2019-V2-GX-0039</b>
<b>Federal Award Amount</b>	\$6,874,658.00	\$5,798,653.00	\$10,138,264.00	\$7,008,130.00
<b>Total Amount of Subawards</b>	\$6,530,926.00	\$3,721,887.00	\$6,632,068.00	\$0.00
<b>Total Number of Subawards</b>	79	45	23	0
<b>Administrative Funds Amount</b>	\$343,732.00	\$289,932.00	\$506,913.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$0.00	\$1,786,834.00	\$2,999,283.00	\$7,008,130.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2016-VA-GX-0058</b>	<b>2017-VA-GX-0059</b>	<b>2018-V2-GX-0048</b>	<b>2019-V2-GX-0039</b>
<b>Government Agencies Only</b>	<b>11</b>	<b>4</b>	<b>5</b>	<b>0</b>
Corrections	0	0	0	0
Courts	1	0	2	0
Juvenile Justice	0	0	0	0
Law Enforcement	6	2	2	0
Prosecutor	1	1	0	0
Other	3	1	1	0
<b>Nonprofit Organization Only</b>	<b>68</b>	<b>41</b>	<b>18</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	5	2	1	0
Coalition (e.g., state domestic violence or sexual assault coalition)	1	0	0	0
Domestic and Family Violence Organization	0	0	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	3	1	2	0
Multiservice agency	47	32	10	0
Other	12	6	5	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>79</b>	<b>45</b>	<b>23</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0058	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039

Office for Victims of Crime - Performance Measurement Tool ( PMT )

A. Continue a VOCA-funded victim project funded in a previous year	58	36	9	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	2	6	9	0
C. Start up a new victim services project	20	5	10	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**  
A single SAR can select multiple service types. Numbers are not unique

	2016-VA-GX-0058	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039
A.INFORMATION & REFERRAL	46	35	20	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	35	28	15	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	38	27	16	0
D.SHELTER/HOUSING SERVICES	15	15	5	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	32	26	17	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	48	38	23	0

**Priority and Underserved Requirements**

Priority Area	2016-VA-GX-0058	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039
<b>Child Abuse</b>				
Total Amount	\$873,341.00	\$760,341.00	\$1,416,499.00	\$0.00
% of Total Federal Award	13.00 %	13.00 %	14.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$3,215,129.00	\$1,863,555.00	\$3,005,816.00	\$0.00
% of Total Federal Award	47.00 %	32.00 %	30.00 %	
<b>Sexual Assault</b>				
Total Amount	\$1,145,456.00	\$554,592.00	\$794,291.00	\$0.00
% of Total Federal Award	17.00 %	10.00 %	8.00 %	
<b>Underserved</b>				
Total Amount	\$1,239,930.00	\$542,870.00	\$1,415,460.00	\$0.00
% of Total Federal Award	18.00 %	9.00 %	14.00 %	

**Budget and Staffing**

Staffing Information	2016-VA-GX-0058	2017-VA-GX-0059	2018-V2-GX-0048	2019-V2-GX-0039
----------------------	-----------------	-----------------	-----------------	-----------------

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Total number of paid staff for all subgrantee victimization program and/or services	1864	1402	684	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	264759	179815	131508	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	348	224	346	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	78887	66262	16561	

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	47	492	664	903	1228	821
Adult Sexual Assault	53	282	198	452	565	374
Adults Sexually Abused/Assaulted as Children	32	120	94	129	189	133
Arson	8	6	7	9	13	8
Bullying (Verbal, Cyber or Physical)	21	111	123	148	178	140
Burglary	17	146	77	123	148	123
Child Physical Abuse or Neglect	1	1214	1147	1093	1526	1245
Child Pornography	17	1	11	10	1	5
Child Sexual Abuse/Assault	2	496	488	684	1691	839
Domestic and/or Family Violence	10	1895	2393	3166	3633	2771
DUI/DWI Incidents	10	10	12	23	54	24
Elder Abuse or Neglect	1	102	153	182	234	167
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	19	3	6	3	10	5
Human Trafficking: Labor	19	1	8	9	5	5
Human Trafficking: Sex	39	9	13	25	35	20
Identity Theft/Fraud/Financial Crime	1	112	162	157	150	145

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Kidnapping (non-custodial)	11	1	12	4	4	5
Kidnapping (custodial)	13	2	4	7	3	4
Mass Violence (Domestic/International)	12	18	28	24	2	18
Other Vehicular Victimization (e.g., Hit and Run)	12	74	56	105	145	95
Robbery	26	141	141	238	301	205
Stalking/Harassment	43	144	269	358	361	283
Survivors of Homicide Victims	1	28	32	48	54	40
Teen Dating Victimization	29	34	53	92	99	69
Terrorism (Domestic/International)	8	1	1	0	0	0
Other	8	1147	1918	2879	4042	2496

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	21	24	22	34	65
Homeless	181	139	182	244	500
Immigrants/Refugees/Asylum Seekers	976	1072	1141	1164	2951
LGBTQ	33	35	49	73	106
Veterans	26	40	45	58	83
Victims with Disabilities: Cognitive/Physical /Mental	359	369	421	476	1140
Victims with Limited English Proficiency	787	917	826	1032	2870
Other	56	65	66	141	205

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	32778	
Total number of anonymous contacts who received services during the Fiscal Year	258	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	15603	47.60 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	6941	21.18 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	1094	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	20	0.13 %

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Asian	116	0.74 %
Black or African American	4947	31.71 %
Hispanic or Latino	1716	11.00 %
Native Hawaiian or Other Pacific Islander	12	0.08 %
White Non-Latino or Caucasian	7037	45.10 %
Some Other Race	82	0.53 %
Multiple Races	325	2.08 %
Not Reported	1264	8.10 %
Not Tracked	84	0.54 %
<b>Race/Ethnicity Total</b>	<b>15603</b>	
<b>Gender Identity</b>		
Male	4552	29.17 %
Female	10700	68.58 %
Other	3	0.02 %
Not Reported	340	2.18 %
Not Tracked	8	0.05 %
<b>Gender Total</b>	<b>15603</b>	
<b>Age</b>		
Age 0- 12	3451	22.12 %
Age 13- 17	1449	9.29 %
Age 18- 24	1664	10.66 %
Age 25- 59	6925	44.38 %
Age 60 and Older	1718	11.01 %
Not Reported	391	2.51 %
Not Tracked	5	0.03 %
<b>Age Total</b>	<b>15603</b>	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	21	17911	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	11700
			A2. Information about victim rights, how to obtain notifications, etc.	11033
			A3. Referral to other victim service programs	11792

Office for Victims of Crime - Performance Measurement Tool ( PMT )

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	11043
B. Personal Advocacy/ Accompaniment	20	2822	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	273
			B2. Victim advocacy/accompaniment to medical forensic exam	108
			B3. Law enforcement interview advocacy/accompaniment	458
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	3517
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1120
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	66
			B7. Intervention with employer, creditor, landlord, or academic institution	353
			B8. Child or dependent care assistance (includes coordination of services)	176
			B9. Transportation assistance (includes coordination of services)	881
			B10. Interpreter services	1652
C. Emotional Support or Safety Services	22	8485	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	7948
			C2. Hotline/crisis line counseling	4319
			C3. On-scene crisis response (e.g., community crisis response)	391
			C4. Individual counseling	10184
			C5. Support groups (facilitated or peer)	4458
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	5510
			C7. Emergency financial assistance	382
D. Shelter/ Housing Services	12	454	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	5697
			D2. Transitional housing	29

			D3. Relocation assistance (includes assistance with obtaining housing)	425
E. Criminal/ Civil Justice System Assistance	18	14540	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	6012
			E2. Victim impact statement assistance	11
			E3. Assistance with restitution	200
			E4. Civil legal assistance in obtaining protection or restraining order	412
			E5. Civil legal assistance with family law issues	3820
			E6. Other emergency justice-related assistance	938
			E7. Immigration assistance	3559
			E8. Prosecution interview advocacy/accompaniment	2145
			E9. Law enforcement interview advocacy/accompaniment	293
			E10. Criminal advocacy/accompaniment	2928
			E11. Other legal advice and/or counsel	725

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	55
Number of events conducted during the reporting period.	3
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	
No program or educational materials were developed during the reporting period.	



**Describe any planning or training events held during the reporting period.**

Office of the Child Advocate training on vicarious trauma and compassion fatigue (10/18/18): 36 staff trained; CJC Statewide Strategic Planning for Victim Services (12/11/18): Multi-disciplinary group discussion of results of statewide needs assessment and victim services barriers/needs statewide. Delaware Victims Assistance Academy (3/24-3/29/19): First annual statewide victim assistance academy to train 19 early career victim services professionals across many disciplines to help build a community of practice.

**Describe any program policies changed during the reporting period.**

No program policies changed during the reporting period.

**Describe any earned media coverage events/episodes during the reporting period.**

No media coverage events/episodes took place during the reporting period.

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

Multiple coordinated responses for assisting crime victims occurred during the reporting period. The CJC has continued to support coordinated MDT responses to child victim cases. During the reporting period, the Office of the Child Advocate (OCA) was awarded VOCA funding for two new MDT Coordination Specialists and a Training Director. In addition, the Children's Advocacy Center of Delaware was approved funding for three new Case Manager positions, one in each county. These new positions enhance communication between the MDT, increase competency and expertise to advocate for child victims and ensure cases are efficiently and effectively managed from receipt to final disposition by providing a coordinated MDT response. VOCA funds were also used to support a new project with the Division of Substance Abuse and Mental Health. Through this project, a working group within the Human Trafficking Interagency Coordinating Council (HTICC) has been developed to begin to build a shared understanding of the human trafficking issue in Delaware. Additionally, through VOCA Discretionary Training funds, the CJC held the first statewide victim services conference in over a decade to promote continuing education, networking and the establishment of a coordinated community of practice for victim services statewide. CJC Statewide Strategic Planning for Victim Services was conducted during the reporting period. This included a statewide victims need and gaps survey conducted with service providers as well as a full day multi-disciplinary strategic planning meeting to discuss the results of the surveys and priorities for service delivery to victims of crime.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

There are no major issues that prevent victims from receiving services. Delaware's small size in both geography and structure benefits victims with a coordinated effort to assist victims with receiving the services made available.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

Coordinated services are continuously promoted by the Criminal Justice Council (CJC). This includes the recommendation that public and private grant-funded staff participate in the various local victim services task forces and coalitions throughout the state. During the reporting period, the CJC supported two new initiatives aimed at improving services for human trafficking victims by building collaborative relationships, resources and the knowledge base of human trafficking in Delaware. These initiatives support the following: A Human Trafficking Community Outreach Advocate position at a non-profit organization in Sussex County who works with existing programs in the AG's office, local and state police agencies and police-based advocates, as well as other community organizations; and A contracted Project Coordinator at a state-agency who provides a supportive leadership role to the Human Trafficking Interagency Coordinating Council (HTICC). Another new initiative was the provision of funding for multidisciplinary team coordination for high-risk cases of Domestic Abuse. This coordination involves the partnership of multiple systems-based professionals as well as community-based advocates to determine the best course of action in these high-risk cases to increase the safety of the victims involved. A Domestic Violence High Risk Team (DVHRT) Coordinator has been appointed and a DVHRT has been established in Kent County.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

During the reporting period, the CJC provided one-time grant funding to the Office of the Child Advocate (OCA) to improve their case management system and provide technology to OCA staff who serve as advocates and support volunteers regarding child victims of crime. Technology is key to improve efficiencies, allow more direct client interaction and to make sure that child services and supports are tracked, linked and accessible in the field to these child victim advocates. Additionally, a new program was supported to streamline the restitution process in Sussex County, the most rural county in the state. By streamlining the restitution process, the quality and timeliness of services to victims who require restitution is improved. Services include early victim contact to provide the victim the necessary paperwork to obtain restitution, assistance with completing the appropriate

paperwork, understanding the court process in obtaining restitution, as well as providing the Courts with restitution figures and documentation in a timely fashion.

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

Domestic Violence- A multidisciplinary team coordinator for high risk DV cases and a High Risk Domestic Violence Team in Kent County were established during this reporting period. In addition, there was increased public awareness campaigns and outreach statewide to reach victims of domestic violence. Child Abuse- Two new programs at the Office of the Child Advocate (OCA) were supported during the reporting period to ensure every child reported to be abused or neglected is competently advocated for and is provided an MDT response from inception to final criminal and civil disposition. Services also continued to be provided to child victims in foster care and elementary to high school-aged students needing school-based therapeutic services. Sexual Assault- A Medical-Legal Partnership (MLP) between three victim service providers is being formed to provide wraparound legal services to victims of sexual assault and domestic violence. Additionally, Rape Crisis Services were expanded in the middle and high schools, located in the Kent and Sussex counties, by adding an additional full-time Sexual Assault Therapist to assist with performing counseling and advocacy services to victims of sexual assault. Underserved- VOCA funds enabled the Community Legal Aid Society (CLASI) to hire a second Elder Law attorney to increase access to legal representation for victims of elder abuse statewide. In addition, implementation of a hospital-based training program in Kent and Sussex County is being developed to properly train not only Forensic Nurse Examiners, but all nurses in the Emergency Department, to ensure that patients who have been victims of crime receive a specific level of forensic nursing care.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

Partnerships have been enhanced to develop strategies and to provide direct services to victims of human trafficking. These initiatives support recent attention given statewide to this victimization category. The Governor developed the Human Trafficking Interagency Coordinating Council to continue to monitor and strategize statewide efforts regarding victims of human trafficking. In addition, the CJC funded a new initiative with a local non-profit that targets services specifically to victims of human trafficking. The CJC continues to support efforts to service elderly victims of crime, including a new Elder Abuse Law Program through the Community Legal Aid Society.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

The state of Delaware continues to work on improving the response and identification of victims of human trafficking. In addition, recent initiatives have resulted in advancements towards the collection of data to measure the prevalence of human trafficking in Delaware. The state continues to review better ways to combat transportation and housing issues for victims throughout the state.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

One of the biggest challenges at the state level during the reporting period was a no-growth in government policy of the administration. State agencies that provide victim services could not expand units with new positions. There have been specific issues retaining staff for part-time positions, as a result of those individuals gaining full-time employment. At the local, non-profit level, there is sometimes a high-turnover rate due to salaries, heavy workload and the nature of the work.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

Funding opportunities are announced via various listservs, mailing lists, websites, and most recently- social media sites. Funding allocations and services are also shared in public meetings and most recently at our newly reinvigorated statewide victim services conferences.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

Focused solicitations are used to target and provide funding specifically for new/underserved populations. CJC also conducts free grant writing training and offers technical assistance to the community agencies. This process ensures a portion of the funding directly serves the new/underserved populations. Programs submit concepts then a review team scores the submissions. Sub-awards are processed, and the program services commence.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

## Office for Victims of Crime - Performance Measurement Tool (PMT)

During the reporting period, a Statewide Strategic Planning meeting was held to get input from key stakeholders in the victim s community to establish priorities for funding and services for crime victims throughout Delaware. The CJC also partnered with the University of Delaware to conduct a statewide needs assessment for victim services. In addition, Delaware s Victims Services Advisory Committee meets regularly and discusses victim needs in the community and gaps in services. The CJC also holds four public hearings a year to gain input from the community on gaps and needs across the State. Reports and action plans are generated from such meetings.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

There are no outcome measures reported to other state entities. If a request is made, quarterly and federal annual reports may be shared.