Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Arizona Criminal Justice Commission

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:	749
Q2: Jan-Mar 2019:	714
Q3: Apr-Jun 2019:	730
Q4: Jul-Sep 2019:	877
Annual:	3,070

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	408
Q2: Jan-Mar 2019:	439
Q3: Apr-Jun 2019:	419
Q4: Jul-Sep 2019:	501
Annual:	1,767

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	31	30	20	32	113
Asian	4	3	2	4	13
Black or African American	28	36	39	35	138
Hispanic or Latino	151	151	135	171	608
Native Hawaiian or Other Pacific Islander	1	2	3	0	6
White Non-Latino or Caucasian	132	167	152	193	644
Some Other Race	5	3	17	17	42
Multiple Races	10	13	9	21	53
Not Reported	46	34	42	28	150
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	408	439	419	501	1767
B. GENDER					
Male	159	163	249	202	773
Female	249	271	167	298	985
Not Reported	0	5	3	1	9
Not Tracked	0	0	0	0	0
Gender Total	408	439	419	501	1767
C. AGE					
Age 0- 12	56	60	65	63	244
Age 13- 17	43	21	43	62	169
Age 18- 24	62	69	55	61	247
Age 25- 59	223	253	223	254	953
Age 60 and Older	22	36	33	60	151
Not Reported	2	0	0	1	3
Not Tracked	0	0	0	0	0
Age Total	408	439	419	501	1767

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2018:

   Only one application is usually counted per crime

   Q2: Jan-Mar 2019:

   Only one application is usually counted per crime

   Q3: Apr-Jun 2019:

   Only one application is usually counted per crime

   Q4: Jul-Sep 2019:

   Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:	408
Q2: Jan-Mar 2019:	439
Q3: Apr-Jun 2019:	419
Q4: Jul-Sep 2019:	501
Annual:	1,767

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:	322
Q2: Jan-Mar 2019:	174
Q3: Apr-Jun 2019:	312
Q4: Jul-Sep 2019:	383
Annual:	1,191

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:	46
Q2: Jan-Mar 2019:	38
Q3: Apr-Jun 2019:	38
Q4: Jul-Sep 2019:	35
Annual:	157

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	12	1	3	18
B. Failure to report to police	0	0	0	1	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	3	6	6	6	21
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	10	9	18	5	42
F. Ineligible crime	24	6	11	15	56
G. Ineligible application	6	5	0	5	16
Other	1	0	2	0	3

Denial explanation:

Qtr 1: Application withdrawn by claimant

Qtr 3: Currently serving a sentence

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2018: Not applicable to my state's process

   Q2: Jan-Mar 2019: Not applicable to my state's process

   Q3: Apr-Jun 2019: Not applicable to my state's process

   Q4: Jul-Sep 2019: Not applicable to my state's process

Annual:	0

Date certified: November 15, 2019

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	9	$ 0	NA	$ 0	$ 0	$ 750	$ 4,290	NA	NA	■	$ 488	NA	$ 5,528	0	1	0	0	0
Assault	204	$ 617	NA	$ 122,837	$ 0	$ 194,755	$ 44,545	NA	NA	■	$ 14,540	NA	$ 377,294	2	83	1	1	0
Burglary	5	$ 0	NA	$ 0	$ 0	$ 55	$ 1,655	NA	NA	■	$ 711	NA	$ 2,421	0	0	0	0	0
Child Physical Abuse/Neglect	9	$ 0	NA	$ 194	$ 0	$ 0	$ 2,220	NA	NA	■	$ 397	NA	$ 2,811	0	6		0	0
Child Pornography	4	$ 0	NA	$ 0	$ 0	$ 0	$ 0	NA	NA	■	$ 165	NA	$ 165	0	1	0	0	0
Child Sexual Abuse	117	$ 0	NA	$ 16,464	$ 0	$ 13,545	$ 56,154	NA	NA	NA	$ 13,031	NA	$ 99,195	0	29	0	0	0
DUI/DWI	11	$ 0	NA	$ 5,040	$ 13,772	$ 383	$ 780	NA	NA	■	$ 189	NA	$ 20,164	0	0	0	0	0
Fraud/Financial Crimes	2	$ 0	NA	$ 0	$ 0	$ 0	$ 0	NA	NA	■	$ 37	NA	$ 37	0	0	1	0	0
Homicide	123	$ 0	NA	$ 7,112	$ 134,929	$ 1,797	$ 22,202	NA	NA	■	$ 16,071	NA	$ 182,111	0	34	0	0	2
Human Trafficking										■								
Kidnapping	3	$ 0	NA	$ 1,662	$ 0	$ 1,390	$ 337	NA	NA	■	$ 0	NA	$ 3,389	0	0	0	0	0
Other Vehicular Crimes	38	$ 0	NA	$ 70,331	$ 21,457	$ 12,285	$ 1,140	NA	NA	■	$ 481		$ 105,693	0	0	0	0	0
Robbery	44	$ 0	NA	$ 0	$ 0	$ 3,443	$ 36,884	NA	NA	■	$ 3,936	NA	$ 44,263	0	0	0	0	0
Sexual Assault	20	$ 0	NA	$ 17,724	$ 0	$ 5,082	$ 10,371	NA	NA	NA	$ 1,212	NA	$ 34,389	0	3	0	0	0
Stalking																		
Terrorism										■								
Total	589	$ 617	NA	$ 241,363	$ 170,158	$ 233,487	$ 180,577	NA	NA	NA	$ 51,259	NA	$ 877,461	2	157	2	1	2

You added "Other" crime types: Other Crimes (23 Total)(DV: 9): Medical ($16,671.24); Economic Support ($4,830.00); Funeral ($5,124.52); Mental Health ($19,944.35); Travel ($2,537.18); Other Crime Types: Attempted Murder, Disorderly Conduct, Dog Bite, Drive by shooting, Restraining Order Violation, Threatening & Intimidation, Vehicular Manslaughter

Date certified: November 15, 2019

PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$ 0	NA	$ 0	$ 0	$ 1,505	$ 0	NA	NA	■	$ 0	NA	$ 1,505	0	0	0	0	0
Assault	190	$ 35	NA	$ 95,774	$ 0	$ 192,197	$ 45,380	NA	NA	■	$ 11,566	NA	$ 344,952	2	75	2	3	0
Burglary	3	$ 0	NA	$ 0	$ 0	$ 0	$ 454	NA	NA	■	$ 74	NA	$ 527	0	0	0	0	0
Child Physical Abuse/Neglect	4	$ 0	NA	$ 192	$ 0	$ 936	$ 1,750	NA	NA	■	$ 1,356	NA	$ 4,234	0	2		0	0
Child Pornography	1	$ 0	NA	$ 0	$ 0	$ 0	$ 0	NA	NA	■	$ 62	NA	$ 62	0	1		0	0
Child Sexual Abuse	119	$ 0	NA	$ 7,088	$ 0	$ 35,533	$ 39,028	NA	NA	NA	$ 12,838	NA	$ 94,488	0	32		0	0
DUI/DWI	10	$ 0	NA	$ 9,240	$ 6,208	$ 3,725	$ 124	NA	NA	■	$ 2,885	NA	$ 22,182	0	0	0	0	0
Fraud/Financial Crimes	2	$ 0	NA	$ 231	$ 0	$ 0	$ 0	NA	NA	■	$ 19	NA	$ 250	0	0	1	0	0
Homicide	128	$ 0	NA	$ 70,368	$ 210,479	$ 3,597	$ 18,806	NA	NA	■	$ 16,439	NA	$ 319,688	0	32	0	0	1
Human Trafficking	1	$ 0	NA	$ 0	$ 0	$ 22,500	$ 0	NA	NA	■	$ 0	NA	$ 22,500	0	0	0	0	0
Kidnapping	6	$ 0	NA	$ 0	$ 0	$ 1,164	$ 1,579	NA	NA	■	$ 136	NA	$ 2,878	0	0	0	0	0
Other Vehicular Crimes	23	$ 0	NA	$ 37,523	$ 20,301	$ 22,403	$ 2,651	NA	NA	■	$ 2,822		$ 85,700	0	0	0	0	0
Robbery	54	$ 0	NA	$ 0	$ 0	$ 1,809	$ 24,243	NA	NA	■	$ 3,376	NA	$ 29,427	0	0	0	0	0
Sexual Assault	26	$ 0	NA	$ 13,578	$ 0	$ 2,645	$ 8,669	NA	NA	NA	$ 1,362	NA	$ 26,255	0	4	0	0	0
Stalking	1	$ 0	NA	$ 0	$ 0	$ 0	$ 750	NA	NA	■	$ 0	NA	$ 750	0	1	0	0	0
Terrorism										■								
Total	569	$ 35	NA	$ 233,994	$ 236,988	$ 288,013	$ 143,434	NA	NA	NA	$ 52,934	NA	$ 955,397	2	147	3	3	1

You added "Other" crime types: Other Crimes (23 Total)(DV: 7): Medical ($803.55); Economic Support ($56,312); Funeral ($13,660.98); Mental Health ($2,781.32); Travel ($3,041.18); Other Crime Types: Attempted Murder, Disorderly Conduct, Dog Bite, Threatening & Intimidation, Animal Cruelty, Vehicular Manslaughter

Date certified: November 15, 2019

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	221	$ 0	$ 0	$ 99,887	$ 0	$ 249,958	$ 47,669	$ 0	$ 0	■	$ 10,821	$ 0	$ 408,336	1	96	1	2	1
Burglary	4	$ 0	$ 0	$ 0	$ 0	$ 1,675	$ 943	$ 0	$ 0	■	$ 146	$ 0	$ 2,764	0	0	0	0	0
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 0	$ 0	$ 3,487	$ 90	$ 0	$ 0	■	$ 632	$ 0	$ 4,209	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	114	$ 0	$ 0	$ 9,685	$ 0	$ 6,508	$ 52,116	$ 0	$ 0	$ 0	$ 11,103	$ 0	$ 79,411	0	35		0	0
DUI/DWI	15	$ 0	$ 0	$ 11,329	$ 2,155	$ 11,338	$ 1,583	$ 0	$ 0	■	$ 746	$ 0	$ 27,151	0	0	0	0	0
Fraud/Financial Crimes	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 19	$ 0	$ 19	0	0	1	0	0
Homicide	102	$ 0	$ 0	$ 85,525	$ 185,259	$ 8,544	$ 11,852	$ 0	$ 0	■	$ 11,958	$ 0	$ 303,139	0	28	0	0	0
Human Trafficking										■								
Kidnapping	6	$ 0	$ 0	$ 425	$ 0	$ 526	$ 2,404	$ 0	$ 0	■	$ 218	$ 0	$ 3,573	0	1	0	0	0
Other Vehicular Crimes	22	$ 0	$ 0	$ 7,920	$ 14,940	$ 9,098	$ 1,248	$ 0	$ 0	■	$ 3,200	$ 0	$ 36,406	0	0	0	0	0
Robbery	55	$ 0	$ 0	$ 0	$ 0	$ 30,353	$ 25,233	$ 0	$ 0	■	$ 3,103	$ 0	$ 58,689	0	8	0	0	0
Sexual Assault	35	$ 0	$ 0	$ 56	$ 0	$ 6,502	$ 12,153	$ 0	$ 0	$ 0	$ 2,772	$ 0	$ 21,483	0	8	0	0	0
Stalking	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,200	$ 0	$ 0	■	$ 249	$ 0	$ 1,449	0	2	0	0	0
Terrorism										■								
Total	581	$ 0	$ 0	$ 214,827	$ 202,354	$ 327,990	$ 156,490	$ 0	$ 0	$ 0	$ 44,966	$ 0	$ 946,627	1	179	2	2	1

You added "Other" crime types: Disorderly conduct (mental health 264.30), Dog Bite (medical 3,593.15), Extortion (lost wages 25,000.00)

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	222	$ 0	$ 0	$ 48,955	$ 0	$ 187,350	$ 42,629	$ 0	$ 0	■	$ 12,830	$ 0	$ 291,764	0	91	3	1	0
Burglary	7	$ 0	$ 0	$ 0	$ 0	$ 35	$ 713	$ 0	$ 0	■	$ 3,620	$ 0	$ 4,367	0	0	0	0	0
Child Physical Abuse/Neglect	7	$ 0	$ 0	$ 0	$ 0	$ 200	$ 2,468	$ 0	$ 0	■	$ 962	$ 0	$ 3,630	0	3		0	0
Child Pornography										■								
Child Sexual Abuse	107	$ 0	$ 0	$ 10,308	$ 0	$ 14,433	$ 38,239	$ 0	$ 0	$ 0	$ 12,452	$ 0	$ 75,431	0	31		0	0
DUI/DWI	1	$ 0	$ 0	$ 10,843	$ 0	$ 7,217	$ 248	$ 0	$ 0	■	$ 739	$ 0	$ 19,046	0	0	0	0	0
Fraud/Financial Crimes	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 164	$ 0	$ 164	0	0	1	0	0
Homicide	92	$ 0	$ 0	$ 57,469	$ 114,081	$ 398	$ 12,627	$ 0	$ 0	■	$ 15,968	$ 0	$ 200,543	0	21	0	0	3
Human Trafficking										■								
Kidnapping	9	$ 0	$ 0	$ 113	$ 0	$ 496	$ 5,405	$ 0	$ 0	■	$ 260	$ 0	$ 6,274	0	1	0	0	0
Other Vehicular Crimes	17	$ 0	$ 0	$ 6,250	$ 11,696	$ 18,120	$ 1,128	$ 0	$ 0	■	$ 2,740	$ 0	$ 39,933	0	0	0	0	0
Robbery	67	$ 0	$ 0	$ 0	$ 0	$ 1,834	$ 25,283	$ 0	$ 0	■	$ 3,780	$ 0	$ 30,896	1	0	0	1	0
Sexual Assault	35	$ 0	$ 0	$ 8,216	$ 0	$ 6,101	$ 16,410	$ 0	$ 0	$ 0	$ 3,916	$ 0	$ 34,643	1	9	0	0	0
Stalking										■								
Terrorism										■								
Total	566	$ 0	$ 0	$ 142,154	$ 125,777	$ 236,184	$ 145,147	$ 0	$ 0	$ 0	$ 57,430	$ 0	$ 706,692	2	156	4	2	3

You added "Other" crime types: Disorderly conduct (6011.85), Dog Bite (598.81), Threatening and Intimidating (3363.24), violation of an order of protection/restraining order (4972.13), Endangerment (747.55)

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	10	$ 0	NA	$ 0	$ 0	$ 2,255	$ 4,290	NA	NA	▉	$ 488	NA	$ 7,033	0	1	0	0	0
Assault	837	$ 652	$ 0	$ 367,453	$ 0	$ 824,260	$ 180,223	$ 0	$ 0	▉	$ 49,758	$ 0	$ 1,422,345	5	345	7	7	1
Burglary	19	$ 0	$ 0	$ 0	$ 0	$ 1,765	$ 3,764	$ 0	$ 0	▉	$ 4,551	$ 0	$ 10,080	0	0	0	0	0
Child Physical Abuse/Neglect	24	$ 0	$ 0	$ 386	$ 0	$ 4,623	$ 6,528	$ 0	$ 0	▉	$ 3,347	$ 0	$ 14,884	0	12		0	0
Child Pornography	5	$ 0	NA	$ 0	$ 0	$ 0	$ 0	NA	NA	▉	$ 227	NA	$ 227	0	2		0	0
Child Sexual Abuse	457	$ 0	$ 0	$ 43,546	$ 0	$ 70,019	$ 185,537	$ 0	$ 0	$ 0	$ 49,423	$ 0	$ 348,525	0	127		0	0
DUI/DWI	37	$ 0	$ 0	$ 36,452	$ 22,135	$ 22,664	$ 2,734	$ 0	$ 0	▉	$ 4,558	$ 0	$ 88,543	0	0	0	0	0
Fraud/Financial Crimes	7	$ 0	$ 0	$ 231	$ 0	$ 0	$ 0	$ 0	$ 0	▉	$ 238	$ 0	$ 469	0	0	4	0	0
Homicide	445	$ 0	$ 0	$ 220,474	$ 644,748	$ 14,336	$ 65,487	$ 0	$ 0	▉	$ 60,436	$ 0	$ 1,005,481	0	115	0	0	6
Human Trafficking	1	$ 0	NA	$ 0	$ 0	$ 22,500	$ 0	NA	NA	▉	$ 0	NA	$ 22,500	0	0	0	0	0
Kidnapping	24	$ 0	$ 0	$ 2,200	$ 0	$ 3,576	$ 9,724	$ 0	$ 0	▉	$ 614	$ 0	$ 16,114	0	2	0	0	0
Other Vehicular Crimes	100	$ 0	$ 0	$ 122,023	$ 68,394	$ 61,906	$ 6,167	$ 0	$ 0	▉	$ 9,242	$ 0	$ 267,732	0	0	0	0	0
Robbery	220	$ 0	$ 0	$ 0	$ 0	$ 37,439	$ 111,642	$ 0	$ 0	▉	$ 14,194	$ 0	$ 163,275	1	8	0	1	0
Sexual Assault	116	$ 0	$ 0	$ 39,574	$ 0	$ 20,330	$ 47,603	$ 0	$ 0	$ 0	$ 9,262	$ 0	$ 116,769	1	24	0	0	0
Stalking	3	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,950	$ 0	$ 0	▉	$ 249	$ 0	$ 2,199	0	3	0	0	0
Terrorism										▉								
Total	2,305	$ 652	$ 0	$ 832,338	$ 735,277	$ 1,085,674	$ 625,648	$ 0	$ 0	$ 0	$ 206,589	$ 0	$ 3,486,177	7	639	11	8	7

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   The number of applications received did not change significantly during the reporting period.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 34

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once the application is complete and submitted to the program the program coordinator at the county level investigates and substantiates the facts of the claim. This includes collecting any bills and obtaining a police report. Once completed the program coordinator will forward the claim to the board for consideration. Once a victim is deemed an eligible claimant by the Board, future expenses can be submitted and processed. Program rules require that a board hear a claim within 60 days of when that claim was received by the program. The board will then determine the eligibility of the claim and approve or deny any expenditures. If the claim is approved payments can be made either to the claimant or directly to service providers. If the claim is denied the claimant or victim is sent a letter via certified mail making them aware of their right to appeal that decision to the board within 30 days of having received the letter.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   During FY 2019, Arizona victim service providers continued to implement new and expanded projects utilizing the increase of VOCA assistance grant funds now available. This resulted in increased awareness and availability of victim services across the state, leading to increased awareness of the victim compensation program. As additional VOCA assistance funding continues to flow to victim assistance programs, demand for victim compensation may increase as well. Yet, there are no additional state or federal resources available to the Arizona victim compensation program to meet the anticipated additional demand.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   Victim compensation program advocates at the county level work closely with federal and tribal law enforcement to coordinate access to available benefits for Federal crime victims.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   ACJC continues work on developing the data warehouse. This past year ACJC has fully implemented the use of the data warehouse for gathering data from all operational units. In addition, ACJC is in the process of developing and deploying an on-line application for victim compensation which will feed information directly into the data warehouse.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   VOCA administrative funds are critical for Arizona's ongoing efforts to improve victim services. The VOCA administrative funds allowed the State of Arizona to pay a portion of the salary and employee related expenses for compensation program staff at ACJC. Because Arizona's program is decentralized, ACJC staff provide county level compliance reviews, training, and technical assistance to ensure county programs are adhering to federal guidelines and Arizona Administrative Code related to the compensation program. Technical assistance training and program compliance reviews were conducted at all 15 county programs during FFY19. Additionally, the administrative funds allowed staff to attend the national training conference; providing a forum to meet with OVC staff, increase our knowledge of victim issues, and network with other states on victim compensation issues. Administrative funds also allowed for additional functionality to be added to the Data Warehouse application. The data warehouse is used to gather data from all operational units. The additional functionality in development will allow access to the general public access to fill out and check on the progress of an application to receive compensation under the Arizona Crime Victim Compensation Program, which works in conjunction with the ACJC Data Warehouse site.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   There were none.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

As the state administering agency for the victim compensation program in Arizona the ACJC is able to leverage all available contacts and resources to streamline and coordinate administration of the victim compensation program across all levels of government. These efforts greatly reduce the barriers faced by victims applying for compensation benefits. The state of Arizona also has a state agency coordinating team (AZSACT). This team's mission is to collaboratively assess needs, maximize state and federal resources, support intervention and prevention activities, and improve quality services for crime victims and survivors while positively influencing policies and practices. These agencies include the Governor s Office of Youth, Faith and Family (GOYFF), the Office of the Attorney General (AGO), the Department of Health Services (DHS), the Department of Economic Security (DES), the Department of Housing (ADOH), the Department of Public Safety (DPS) and the Arizona Criminal Justice Commission (ACJC). ACJC utilizes membership on the AZSACT to promote the Arizona Victim Compensation program and to collaborate with other agencies to reduce barriers for victims across the state who may apply for compensation benefits.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Victim compensation program staff at the county level continue to partner with the Arizona Attorney General's Office to provide information during the AG's victims rights awareness trainings. These trainings are conducted across the state and reach a broad audience of victims, providers, and other social service agencies. ACJC staff also presents at the Arizona Coalition for Victim Services (ACVS) basic victim assistance academy in order to provide advocates who are new to victim services information on the victim compensation program for the state of Arizona.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no outcome measures in addition to those included within this submission, reported annually by ACJC on the victim compensation program.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Nothing at this time.