

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: California Victim Compensation And Government Claims Board

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:	12,734
Q2: Jan-Mar 2019:	12,290
Q3: Apr-Jun 2019:	13,673
Q4: Jul-Sep 2019:	14,619
Annual:	53,316

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	10,645
Q2: Jan-Mar 2019:	10,469
Q3: Apr-Jun 2019:	11,413
Q4: Jul-Sep 2019:	11,996
Annual:	44,523

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	76	75	86	82	319
Asian	281	286	352	378	1297
Black or African American	1367	1283	1499	1512	5661
Hispanic or Latino	4376	4522	4843	4918	18659
Native Hawaiian or Other Pacific Islander	39	47	48	64	198
White Non-Latino or Caucasian	2128	1940	2207	2359	8634
Some Other Race	105	105	107	115	432
Multiple Races	291	287	364	404	1346
Not Reported	1982	1924	1907	2164	7977
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	10645	10469	11413	11996	44523
B. GENDER					
Male	4026	3873	4128	4340	16367
Female	6544	6532	7215	7561	27852
Not Reported	75	64	70	95	304
Not Tracked	0	0	0	0	0
Gender Total	10645	10469	11413	11996	44523
C. AGE					
Age 0- 12	2457	2589	2714	2802	10562
Age 13- 17	902	874	1034	980	3790
Age 18- 24	1062	826	954	1019	3861
Age 25- 59	4244	3975	4296	4932	17447
Age 60 and Older	425	422	425	480	1752
Not Reported	1555	1783	1990	1783	7111
Not Tracked	0	0	0	0	0
Age Total	10645	10469	11413	11996	44523

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	45	64	40	37	186
B. Failure to report to police	181	546	546	630	1,903
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	31	154	130	139	454
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	112	79	84	77	352
F. Ineligible crime	359	172	154	170	855
G. Ineligible application	149	165	239	290	843
Other	270	37	50	63	420

Denial explanation:

Qtr 1: RESIDENTIAL SECURITY

Qtr 2: RESIDENTIAL SECURITY

Qtr 3: Residency issues, Incomplete Applications, Non-Cooperation with Board

Qtr 4: Residency l`ssues, or lack of cooperation with CalVCB

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018: Not applicable to my state's process

Q2: Jan-Mar 2019: Not applicable to my state's process

Q3: Apr-Jun 2019: Not applicable to my state's process

Q4: Jul-Sep 2019: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	35	\$ 0	NA	\$ 2,821	\$ 3,401	\$ 6,041	\$ 6,318	\$ 2,000	NA	█	\$ 0	\$ 0	\$ 20,581	0	0	0	0	0
Assault	4,868	\$ 2,650	NA	\$ 1,211,271	\$ 52,871	\$ 2,091,470	\$ 1,827,584	\$ 865,552	NA	█	\$ 8,476	\$ 70,288	\$ 6,130,162	9	2,830	28	2	37
Burglary										█								
Child Physical Abuse/Neglect	601	\$ 0	NA	\$ 11,119	\$ 2,070	\$ 5,885	\$ 354,671	\$ 32,760	NA	█	\$ 914	\$ 4,318	\$ 411,737	2	169		0	0
Child Pornography	34	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 19,287	\$ 0	NA	█	\$ 482	\$ 2,163	\$ 21,932	0	7		0	0
Child Sexual Abuse	977	\$ 0	NA	\$ 0	\$ 0	\$ 5,422	\$ 562,791	\$ 93,234	NA	NA	\$ 2,249	\$ 5,259	\$ 668,956	0	10		0	0
DUI/DWI	169	\$ 0	NA	\$ 228,398	\$ 107,754	\$ 131,134	\$ 21,487	\$ 425	NA	█	\$ 271	\$ 0	\$ 489,469	0	7	0	0	0
Fraud/Financial Crimes										█								
Homicide	871	\$ 10,750	NA	\$ 528,388	\$ 2,230,957	\$ 16,256	\$ 251,939	\$ 32,966	NA	█	\$ 719	\$ 1,202	\$ 3,073,176	0	58	0	0	0
Human Trafficking	39	\$ 0	NA	\$ 0	\$ 3,513	\$ 112	\$ 16,474	\$ 8,320	NA	█	\$ 0	\$ 989	\$ 29,410	0	0	0	0	0
Kidnapping	131	\$ 0	NA	\$ 9,890	\$ 0	\$ 23,719	\$ 58,290	\$ 22,039	NA	█	\$ 1,108	\$ 9,680	\$ 124,726	0	50	0	0	0
Other Vehicular Crimes	175	\$ 0	NA	\$ 303,087	\$ 200,860	\$ 228,674	\$ 22,143	\$ 6,177	NA	█	\$ 2,534	\$ 0	\$ 763,475	0	0	0	0	0
Robbery	513	\$ 2,000	NA	\$ 157,896	\$ 21,639	\$ 191,051	\$ 176,811	\$ 65,974	NA	█	\$ 683	\$ 22,089	\$ 638,142	1	16	0	0	0
Sexual Assault	869	\$ 0	NA	\$ 79,853	\$ 0	\$ 43,425	\$ 456,156	\$ 96,952	NA	NA	\$ 3,664	\$ 13,246	\$ 693,296	1	37	0	0	1
Stalking	28	\$ 0	NA	\$ 185	\$ 0	\$ 0	\$ 14,513	\$ 15,108	NA	█	\$ 0	\$ 5,913	\$ 35,718	0	15	0	0	0
Terrorism	13	\$ 0	NA	\$ 0	\$ 0	\$ 44,945	\$ 289	\$ 0	NA	█	\$ 0	\$ 0	\$ 45,233	0	0	0	0	0
Total	9,323	\$ 15,400	NA	\$ 2,532,907	\$ 2,623,065	\$ 2,788,133	\$ 3,788,753	\$ 1,241,508	NA	NA	\$ 21,101	\$ 135,147	\$ 13,146,014	13	3,199	28	2	38

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY
Child Pornography	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
Homicide	RESIDENTIAL SECURITY
Human Trafficking	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes-\$6020.12, Intimidation of Witness & Victims-\$25,344.28, Phone Call w/Intent to Annoy-\$15,276.14, Solicitation to Commit Felony/Murder-\$486.00, Terrorist Threats-\$266,315.57, Undetermined Crime Code-\$67,136.15

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$ 0	NA	\$ 2,900	\$ 0	\$ 4,473	\$ 2,430	\$ 6,257	NA		\$ 0	\$ 0	\$ 16,060	0	0	0	0	0
Assault	4,847	\$ 3,000	NA	\$ 1,545,050	\$ 79,786	\$ 1,988,294	\$ 2,046,065	\$ 876,775	NA		\$ 8,884	\$ 123,635	\$ 6,671,489	6	2,626	36	8	36
Burglary																		
Child Physical Abuse/Neglect	662	\$ 0	NA	\$ 27,884	\$ 21,181	\$ 31,062	\$ 434,336	\$ 29,327	NA		\$ 580	\$ 3,314	\$ 547,685	0	187		8	0
Child Pornography	24	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,056	\$ 2,000	NA		\$ 53	\$ 917	\$ 13,025	0	1		0	0
Child Sexual Abuse	1,033	\$ 0	NA	\$ 0	\$ 0	\$ 2,945	\$ 604,201	\$ 69,037	NA	NA	\$ 2,828	\$ 6,151	\$ 685,163	0	14		0	0
DUI/DWI	113	\$ 0	NA	\$ 178,481	\$ 53,115	\$ 86,955	\$ 9,202	\$ 0	NA		\$ 309	\$ 0	\$ 328,063	0	1	0	0	0
Fraud/Financial Crimes																		
Homicide	1,080	\$ 5,000	NA	\$ 602,331	\$ 2,355,510	\$ 55,395	\$ 255,217	\$ 29,345	NA		\$ 30	\$ 4,000	\$ 3,306,828	0	89	2	0	9
Human Trafficking	27	\$ 0	NA	\$ 0	\$ 0	\$ 226	\$ 30,947	\$ 9,719	NA		\$ 0	\$ 0	\$ 40,892	0	1	0	0	0
Kidnapping	138	\$ 0	NA	\$ 13,077	\$ 0	\$ 6,964	\$ 64,458	\$ 17,433	NA		\$ 0	\$ 1,972	\$ 103,904	0	59	0	0	0
Other Vehicular Crimes	3	\$ 0	NA	\$ 32,405	\$ 0	\$ 0	\$ 399	\$ 0	NA		\$ 0	\$ 0	\$ 32,804	0	2	0	0	0
Robbery	538	\$ 0	NA	\$ 101,356	\$ 0	\$ 211,293	\$ 203,144	\$ 84,632	NA		\$ 723	\$ 23,267	\$ 624,416	4	19	0	0	0
Sexual Assault	948	\$ 0	NA	\$ 52,964	\$ 0	\$ 29,635	\$ 539,620	\$ 120,463	NA	NA	\$ 520	\$ 9,088	\$ 752,291	0	52	0	0	0
Stalking	37	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 22,346	\$ 2,298	NA		\$ 0	\$ 4,664	\$ 29,307	0	17	0	0	0
Terrorism	2	\$ 0	NA	\$ 0	\$ 0	\$ 6,053	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 6,053	0	0	0	0	0
Total	9,459	\$ 8,000	NA	\$ 2,556,449	\$ 2,509,592	\$ 2,423,296	\$ 4,222,421	\$ 1,247,287	NA	NA	\$ 13,927	\$ 177,008	\$ 13,157,981	10	3,068	38	16	45

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY
Child Pornography	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
Homicide	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes \$6,293.03, Intimidation of Witness&Victims \$37,029.70, Phone Call w/intent to Annoy \$13,812.74, Solicitation to Commit Felony/Murder \$1,057.22, Terrorist Threats \$263,219.37, Undetermined Crime Code \$ 155,049.97

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	11	\$ 0	NA	\$ 3,596	\$ 5,361	\$ 4,462	\$ 1,109	\$ 7,571	NA		\$ 0	\$ 575	\$ 22,674	0	0	0	0	0
Assault	5,183	\$ 3,000	NA	\$ 1,586,134	\$ 55,683	\$ 2,461,323	\$ 2,362,707	\$ 846,167	NA		\$ 16,343	\$ 211,477	\$ 7,542,833	7	2,930	31	7	32
Burglary																		
Child Physical Abuse/Neglect	819	\$ 0	NA	\$ 33,762	\$ 13,792	\$ 36,047	\$ 549,664	\$ 19,617	NA		\$ 186	\$ 4,628	\$ 657,696	0	227		0	1
Child Pornography	26	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 23,212	\$ 743	NA		\$ 4,193	\$ 461	\$ 28,609	0	2		0	0
Child Sexual Abuse	1,090	\$ 0	NA	\$ 0	\$ 0	\$ 3,275	\$ 662,176	\$ 58,181	NA	NA	\$ 1,109	\$ 5,000	\$ 729,740	0	26		0	0
DUI/DWI	137	\$ 0	NA	\$ 200,304	\$ 109,469	\$ 127,653	\$ 30,090	\$ 3,400	NA		\$ 642	\$ 0	\$ 471,558	0	7	0	0	0
Fraud/Financial Crimes																		
Homicide	1,082	\$ 4,804	NA	\$ 600,371	\$ 2,471,317	\$ 20,747	\$ 250,128	\$ 46,936	NA		\$ 88	\$ 3,035	\$ 3,397,426	0	84	4	0	11
Human Trafficking	23	\$ 0	NA	\$ 0	\$ 0	\$ 738	\$ 8,578	\$ 5,778	NA		\$ 0	\$ 0	\$ 15,094	0	1	0	0	0
Kidnapping	125	\$ 0	NA	\$ 21,428	\$ 0	\$ 11,944	\$ 69,526	\$ 32,612	NA		\$ 102	\$ 2,277	\$ 137,889	0	60	0	0	0
Other Vehicular Crimes	223	\$ 0	NA	\$ 214,978	\$ 196,253	\$ 323,626	\$ 21,661	\$ 5,670	NA		\$ 717	\$ 1,874	\$ 764,780	0	2	0	0	0
Robbery	549	\$ 1,000	NA	\$ 145,719	\$ 0	\$ 263,042	\$ 191,937	\$ 73,679	NA		\$ 0	\$ 20,546	\$ 695,922	4	18	0	9	0
Sexual Assault	980	\$ 0	NA	\$ 76,348	\$ 0	\$ 42,686	\$ 596,585	\$ 162,667	NA	NA	\$ 3,752	\$ 13,158	\$ 895,196	0	75	1	0	0
Stalking	37	\$ 0	NA	\$ 31,778	\$ 0	\$ 0	\$ 14,550	\$ 16,648	NA		\$ 0	\$ 3,129	\$ 66,105	0	23	0	0	0
Terrorism	3	\$ 0	NA	\$ 0	\$ 0	\$ 1,125	\$ 81	\$ 0	\$ 0		\$ 0	\$ 400	\$ 1,606	0	0	0	0	0
Total	10,288	\$ 8,804	NA	\$ 2,914,418	\$ 2,851,876	\$ 3,296,668	\$ 4,782,002	\$ 1,279,669	\$ 0	NA	\$ 27,132	\$ 266,559	\$ 15,427,129	11	3,455	36	16	44

*** Other expense explanations**

Arson	RESIDENTIAL SECURITY & JOB RETRAINING
Assault	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Pornography	RESIDENTIAL SECURITY AND JOB RETRAINING
Child Sexual Abuse	RESIDENTIAL SECURITY & JOB RETRAINING
Homicide	RESIDENTIAL SECURITY & JOB RETRAINING
Kidnapping	RESIDENTIAL SECURITY & JOB RETRAINING
Other Vehicular Crimes	RESIDENTIAL SECURITY & JOB RETRAINING
Robbery	RESIDENTIAL SECURITY & JOB RETRAINING
Sexual Assault	RESIDENTIAL SECURITY & JOB RETRAINING
Stalking	RESIDENTIAL SECURITY & JOB RETRAINING
Terrorism	RESIDENTIAL SECURITY & JOB RETRAINING

You added "Other" crime types: Hate Crimes, Intimidation of Witness & Victims, Phone Call w/Intent to Annoy, Solicitation to Commit Felony/Murder, Terrorist Threats, Undetermined Crime Code

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	16	\$ 0	NA	\$ 3,181	\$ 0	\$ 45,677	\$ 2,702	\$ 13,420	NA		\$ 0	\$ 424	\$ 65,403	0	1	0	0	0
Assault	4,802	\$ 2,700	NA	\$ 1,413,479	\$ 33,171	\$ 1,792,204	\$ 1,971,607	\$ 944,407	NA		\$ 15,597	\$ 84,808	\$ 6,257,973	8	2,752	24	12	37
Burglary																		
Child Physical Abuse/Neglect	738	\$ 0	NA	\$ 5,772	\$ 5,631	\$ 21,384	\$ 491,171	\$ 18,887	NA		\$ 193	\$ 364	\$ 543,401	217	1		0	0
Child Pornography	20	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 12,412	\$ 0	NA		\$ 386	\$ 1,896	\$ 14,695	1	0		0	0
Child Sexual Abuse	1,065	\$ 0	NA	\$ 1,040	\$ 7,465	\$ 8,092	\$ 587,619	\$ 63,167	NA	NA	\$ 4,717	\$ 4,929	\$ 677,029	0	18		0	0
DUI/DWI	124	\$ 0	NA	\$ 216,937	\$ 143,462	\$ 120,886	\$ 16,787	\$ 0	NA		\$ 1,510	\$ 0	\$ 499,582	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	1,120	\$ 4,970	NA	\$ 633,102	\$ 2,491,070	\$ 59,131	\$ 244,049	\$ 49,123	NA		\$ 2,264	\$ 5,027	\$ 3,488,738	0	83	2	1	10
Human Trafficking	17	\$ 0	NA	\$ 0	\$ 0	\$ 576	\$ 6,653	\$ 0	NA		\$ 0	\$ 0	\$ 7,229	0	0	0	0	0
Kidnapping	140	\$ 0	NA	\$ 84,217	\$ 0	\$ 6,230	\$ 68,054	\$ 31,635	NA		\$ 404	\$ 2,916	\$ 193,456	0	61	0	0	0
Other Vehicular Crimes	164	\$ 0	NA	\$ 170,735	\$ 175,740	\$ 269,160	\$ 16,517	\$ 4,500	NA		\$ 174	\$ 2,003	\$ 638,828	0	1	0	0	0
Robbery	503	\$ 0	NA	\$ 108,670	\$ 7,500	\$ 270,628	\$ 194,181	\$ 74,052	NA		\$ 127	\$ 20,013	\$ 675,172	2	21	0	1	0
Sexual Assault	914	\$ 0	NA	\$ 130,671	\$ 0	\$ 23,579	\$ 582,434	\$ 115,659	NA	NA	\$ 1,046	\$ 14,963	\$ 868,351	0	61	0	0	0
Stalking	42	\$ 0	NA	\$ 31,194	\$ 0	\$ 2,299	\$ 21,637	\$ 14,335	NA		\$ 0	\$ 6,618	\$ 76,084	0	21	0	0	0
Terrorism	2	\$ 0	NA	\$ 0	\$ 0	\$ 150	\$ 567	\$ 0	NA		\$ 0	\$ 0	\$ 717	0	0	0	0	0
Total	9,667	\$ 7,670	NA	\$ 2,798,998	\$ 2,864,040	\$ 2,619,995	\$ 4,216,391	\$ 1,329,186	NA	NA	\$ 26,420	\$ 143,959	\$ 14,006,659	228	3,022	26	14	47

*** Other expense explanations**

Arson	RESEIDENTIAL SECURITY
Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESEIDENTIAL SECURITY
Child Pornography	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
Homicide	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Other Vehicular Crimes	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes-\$35,672.89, Intimidation of Witness & Victims-\$22,010.43, Phone Call w/ intem to annoy \$12,522.73, Solicitation to commit Felony/Murder-\$636.00, Terrorist Threats- \$324,115.04, Undetermined Crime Code-\$184,710.48

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	69	\$ 0	NA	\$ 12,498	\$ 8,763	\$ 60,653	\$ 12,559	\$ 29,248	NA		\$ 0	\$ 999	\$ 124,718	0	1	0	0	0
Assault	19,700	\$ 11,350	NA	\$ 5,755,935	\$ 221,511	\$ 8,333,291	\$ 8,207,962	\$ 3,532,902	NA		\$ 49,299	\$ 490,208	\$ 26,602,457	30	11,138	119	29	142
Burglary																		
Child Physical Abuse/Neglect	2,820	\$ 0	NA	\$ 78,537	\$ 42,673	\$ 94,379	\$ 1,829,842	\$ 100,592	NA		\$ 1,873	\$ 12,623	\$ 2,160,519	219	584		8	1
Child Pornography	104	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 64,967	\$ 2,743	NA		\$ 5,115	\$ 5,437	\$ 78,262	1	10		0	0
Child Sexual Abuse	4,165	\$ 0	NA	\$ 1,040	\$ 7,465	\$ 19,733	\$ 2,416,788	\$ 283,620	NA	NA	\$ 10,903	\$ 21,339	\$ 2,760,888	0	68		0	0
DUI/DWI	543	\$ 0	NA	\$ 824,119	\$ 413,802	\$ 466,629	\$ 77,566	\$ 3,825	NA		\$ 2,733	\$ 0	\$ 1,788,672	0	17	0	0	0
Fraud/Financial Crimes																		
Homicide	4,153	\$ 25,524	NA	\$ 2,364,192	\$ 9,548,855	\$ 151,528	\$ 1,001,334	\$ 158,370	NA		\$ 3,101	\$ 13,264	\$ 13,266,168	0	314	8	1	30
Human Trafficking	106	\$ 0	NA	\$ 0	\$ 3,513	\$ 1,652	\$ 62,652	\$ 23,817	NA		\$ 0	\$ 989	\$ 92,624	0	2	0	0	0
Kidnapping	534	\$ 0	NA	\$ 128,612	\$ 0	\$ 48,856	\$ 260,329	\$ 103,720	NA		\$ 1,614	\$ 16,844	\$ 559,975	0	230	0	0	0
Other Vehicular Crimes	565	\$ 0	NA	\$ 721,206	\$ 572,853	\$ 821,460	\$ 60,720	\$ 16,347	NA		\$ 3,426	\$ 3,877	\$ 2,199,888	0	5	0	0	0
Robbery	2,103	\$ 3,000	NA	\$ 513,641	\$ 29,139	\$ 936,014	\$ 766,073	\$ 298,337	NA		\$ 1,533	\$ 85,915	\$ 2,633,652	11	74	0	10	0
Sexual Assault	3,711	\$ 0	NA	\$ 339,837	\$ 0	\$ 139,326	\$ 2,174,795	\$ 495,740	NA	NA	\$ 8,983	\$ 50,455	\$ 3,209,135	1	225	1	0	1
Stalking	144	\$ 0	NA	\$ 63,157	\$ 0	\$ 2,299	\$ 73,045	\$ 48,389	NA		\$ 0	\$ 20,324	\$ 207,215	0	76	0	0	0
Terrorism	20	\$ 0	NA	\$ 0	\$ 0	\$ 52,273	\$ 937	\$ 0	\$ 0		\$ 0	\$ 400	\$ 53,609	0	0	0	0	0
Total	38,737	\$ 39,874	NA	\$ 10,802,772	\$ 10,848,573	\$ 11,128,091	\$ 17,009,567	\$ 5,097,650	\$ 0	NA	\$ 88,580	\$ 722,674	\$ 55,737,782	262	12,744	128	48	174

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The California Victim Compensation Board (CalVCB) had a 2.5% increase in the number of applications received for the reporting period. The increase was in part due to the increase in advocates throughout the state and due to the launch of CalVCB's online application portal in April 2019 which provided capability of victims to submit applications online. CalVCB received 2,596 online applications from April through September 2019.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 49

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The average processing time is calculated from the day the application is received by mail, fax, email, or online portal to the day the eligibility recommendation is made. Upon receipt applications are scanned into CalVCB's claims management system. Application intake staff performs data entry, verifies all pertinent fields of the application are complete and that some form of crime documentation has been received. If pertinent fields are incomplete, or if required documentation is missing, staff calls and writes the applicant to request additional information. Lastly, eligibility determination staff reviews crime reports or other documentation to ensure there is a qualifying crime and makes allow or deny recommendations accordingly.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

None.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

CalVCB works closely with advocates from the FBI Victim Assistance Program and other federal agencies to help them assist victims of federal crimes. During this reporting period, CalVCB partnered with the FBI to assist victims of mass violence events that occurred at the San Diego Poway Synagogue, the Thousand Oaks Borderline Bar, and the Gilroy Garlic Festival. CalVCB also works with the International Terrorism Victim Expense Reimbursement Program (ITVERP). One CalVCB staff member has been designated as the single point of contact for ITVERP and regularly communicates with the program when California citizens are victims of terrorism outside the United States.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

CalVCB developed a comprehensive online system for the applicants and providers to view status of applications and bills, to submit applications, message CalVCB, and upload documents. The online system is accessible through desktop computers and mobile devices. Future enhancements to the online system will include a portal for victim advocates that include all the many of the functions listed above, law enforcement users will be able to upload crime reports and supporting documentation, and for probation to access information to assist in the ordering of restitution. The development of an online system has increased access and facilitated communication between CalVCB and whom it serves, and simplified the application process for the crime victims. In August 2019 CalVCB and the state administrating agency for victim assistance grants, the Governor's Office of Emergency Services (Cal OES), published a joint strategic plan with a vision to have a California where all people impacted by crime have access to the resources they need to recover and heal. CalVCB and Cal OES collaboratively developed goals and strategies to increase the coordination and effectiveness of the statewide service delivery. The strategic plan covers the years 2019- 2021 and can be viewed at www.victims.ca.gov. Strategies and the outcomes will be reported on in the future performance measurement reports.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The VOCA Administrative funds were used to partially fund three contracts with local processing offices. These offices process approximately 26% of all applications and bills. These offices are primarily based in District Attorney's offices throughout the state and are instrumental in helping CalVCB meet the needs of victims given the large geography and population of California.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

None.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

In August 2019 CalVCB and the state administrating agency for victim assistance grants, the Governor s Office of Emergency Services (Cal OES), published a joint strategic plan with a vision to have a California where all people impacted by crime have access to the resources they need to recover and heal. CalVCB and Cal OES collaboratively developed goals and strategies to increase the coordination and effectiveness of the statewide service delivery. The strategic plan covers the years 2019-2021 and can be viewed at www.victims.ca.gov. Strategies and the outcomes will be reported on in the future performance measurement reports. Additionally, the California Budget Act of 2018 directed Cal OES and CalVCB to develop options and a recommendation for combining the state's crime victim service programs under one organization, with the primary focus on how best to serve crime victims. The report was submitted to the Department of Finance and the Governor s Office on October 31, 2018, for consideration in the 2019 20 Governor s Budget. The report documents the history of consolidation discussions, includes stakeholder surveys and recommends specific actions for a phased approach to consolidation. See the full report here: <http://victims.ca.gov/reports/consolidationreport2019/FinalConsolidationReport.pdf>

10. **Please explain any public outreach efforts to improve awareness of your program.**

During the state fiscal year 2018-2019 CalVCB distributed over 124,000 pieces of material to stakeholders. Stakeholders statewide requested publications to distribute to their clients. The one-page fact sheet in English and Spanish was the most frequently distributed publication. This publication provides information about how to access CalVCB, eligibility, and benefits. CalVCB staff participated in or made presentations at more than 29 conferences or public events throughout the course of the state fiscal year, including the 23rd International Summit on Violence, Abuse & Trauma, 11th Annual Human Trafficking Conference, the 33rd Annual San Diego International Conference on Child & Maltreatment, 19th Annual International Family Justice Center Conference, 2019 International Conference on Sexual Assault, Intimate Partner Violence, and Increasing Access, and Youth Empowerment Conference. Also, 45 Advocate trainings and webinars took place, along with 25 Mental Health webinars and presentations. Two forums for victims were held, and the JPs attended 161 local events. CalVCB provides training to criminal justice system-based and community-based victim advocates. A total of 2,465 participants received such training, either in-person or via monthly webinars during this reporting period. Additionally, each new advocate is required to complete the CalVCB e-learning course for victim advocates. Webinars are held each month focusing on a different topic, such as relocation or funeral benefits. CalVCB facilitates informational webinars for mental health providers twice a month. The forums topics rotate between billing procedures and CalVCB documentation. During this reporting period there were 145 participants in the forums. It is an effective method to provide continual training and to answer mental health providers questions about victim compensation. CalVCB provided training at 10 regional trainings to victim service providers who receive VOCA, VAWA, and STOP grants from Cal OES. Each of the regional trainings had approximately 110 participants. The services providers expressed that the trainings were informative and increased their knowledge of CalVCB. CalVCB completed several online outreach efforts during the reporting period to increase awareness of CalVCB, including social media such as Facebook, Twitter and YouTube.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.