# **VI Annual State Performance Report**

### **Victim Assistance Formula Grant Program**

**Reporting Period:** [Oct 1, 2020 to Sept 30, 2021]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI
Federal Award Amount	\$1,574,785.00	\$1,219,852.00	\$1,027,338.00	\$823,616.00
Total Amount of Subawards	\$944,108.00	\$0.00	\$0.00	\$0.00
Total Number of Subawards	4	0	0	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$630,677.00	\$1,219,852.00	\$1,027,338.00	\$823,616.00

Subgrantee Organization Type  The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.					
Type of Organization	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI	
Government Agencies Only	0	0	0	0	
Corrections	0	0	0	0	
Courts	0	0	0	0	
Juvenile Justice	0	0	0	0	
Law Enforcement	0	0	0	0	
Prosecutor	0	0	0	0	
Other	0	0	0	0	
Nonprofit Organization Only	4	0	0	0	
Child Abuse Service organization (e.g., child advocacy center)	1	0	0	0	
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0	
Domestic and Family Violence Organization	0	0	0	0	
Faith-based Organization	0	0	0	0	
Organization Provides Domestic and Family Violence and Sexual Assault Services	1	0	0	0	
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	
Multiservice agency	1	0	0	0	
Other	1	0	0	0	

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Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	4	0	0	0

<sup>\*</sup>This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose A single SAR can select multiple purposes. Numbers are no	t unique			
	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	4	0	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	0	0	0	0
C. Start up a new victim services project	0	0	0	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

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VOCA and Match Funds A single SAR can select multiple service types. Numbers are not unique						
	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI		
A.INFORMATION & REFERRAL	3	0	0	0		
B.PERSONAL ADVOCACY/ACCOMPANIMENT	3	0	0	0		
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	3	0	0	0		
D.SHELTER/HOUSING SERVICES	1	0	0	0		
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	4	0	0	0		
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	4	0	0	0		

Priority and Underserved R	equirements			
Priority Area	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI
Child Abuse				
Total Amount	\$239,293.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	15.00 %			
<b>Domestic and Family Violen</b>	ce			
Total Amount	\$506,527.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	32.00 %			
Sexual Assault				
Total Amount	\$136,818.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	9.00 %			
Underserved				
Total Amount	\$61,470.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	4.00 %			

Budget and Staffing				
Staffing Information	2018-V2-GX-0059	2019-V2-GX-0016	2020-V2-GX-0030	2021-15POVC-21-GG-00603-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	26			
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	14745			
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	40			
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	810			

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### AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type							
	Number of Subgrantees	Number of Individuals Who Actually Received Services Based on a Presenting Victimization					
Victimization Type	Indicating Intent to Serve This Victim Type	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average	
Adult Physical Assault (includes Aggravated and Simple Assault)	3	21	15	35	37	27	
Adult Sexual Assault	3	21	23	32	23	24	
Adults Sexually Abused/Assaulted as Children	2	35	52	28	33	37	
Arson	2	0	0	0	0	0	
Bullying (Verbal, Cyber or Physical)	2	17	27	24	38	26	
Burglary	1	9	0	0	0	2	
Child Physical Abuse or Neglect	1	35	35	47	32	37	
Child Pornography	1	9	3	4	3	4	
Child Sexual Abuse/Assault	2	18	8	15	12	13	
Domestic and/or Family Violence	3	207	197	240	285	232	
DUI/DWI Incidents	1	1	0	7	0	2	
Elder Abuse or Neglect	2	15	10	23	26	18	
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	1	0	0	0	2	0	
Human Trafficking: Labor	2	1	0	1	6	2	
Human Trafficking: Sex	3	2	3	1	9	3	
Identity Theft/Fraud/Financial Crime	2	10	5	5	7	6	
Kidnapping (non-custodial)	1	0	0	1	0	0	
Kidnapping (custodial)	2	1	1	3	4	2	
Mass Violence (Domestic/International)	0	0	0	0	0	0	
Other Vehicular Victimization (e.g., Hit and Run)	1	2	0	0	0	0	
Robbery	2	0	0	5	1	1	
Stalking/Harassment	3	35	18	38	44	33	
Survivors of Homicide Victims	2	24	14	40	32	27	
Teen Dating Victimization	2	3	18	14	6	10	
Terrorism (Domestic/International)	1	0	0	1	1	0	
Other	0	11	13	25	3	13	

Special Classifications of Individuals							
	Number of Individuals Self Reporting a Special Classification						
Special Classifications of Individuals	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average		
Deaf/Hard of Hearing	1	3	3	0	38		

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Homeless	46	44	49	39	226
Immigrants/Refugees/Asylum Seekers	20	23	34	28	223
LGBTQ	13	11	5	6	59
Veterans	5	6	11	6	50
Victims with Disabilities: Cognitive/ Physical /Mental	36	30	49	34	160
Victims with Limited English Proficiency	22	29	35	36	234
Other	0	27	0	0	25

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	1893	
Total number of anonymous contacts who received services during the Fiscal Year	39	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	1444	76.28 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	363	19.18 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	44	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethinicity		
American Indian or Alaska Native	2	0.14 %
Asian	4	0.28 %
Black or African American	772	53.46 %
Hispanic or Latino	414	28.67 %
Native Hawaiian or Other Pacific Islander	0	0.00 %
White Non-Latino or Caucasian	168	11.63 %
Some Other Race	48	3.32 %
Multiple Races	36	2.49 %
Not Reported	0	0.00 %
Not Tracked	0	0.00 %
Race/Ethnicity Total	1444	
Gender Identity		
Male	374	25.90 %
Female	1061	73.48 %
Other	0	0.00 %
Not Reported	9	0.62 %
Not Tracked	0	0.00 %
Gender Total	1444	
Age		
Age 0- 12	173	11.98 %
Age 13- 17	171	11.84 %
Age 18- 24	335	23.20 %

Age 25- 59	651	45.08 %
Age 60 and Older	106	7.34 %
Not Reported	8	0.55 %
Not Tracked	0	0.00 %

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	4	886	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	363
			A2. Information about victim rights, how to obtain notifications, etc.	303
Referrar			A3. Referral to other victim service programs	271
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	468
B. Personal Advocacy/ Accompaniment	4	635	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	66
			B2. Victim advocacy/accompaniment to medical forensic exam	5
			B3. Law enforcement interview advocacy/accompaniment	71
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	350
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	0
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	95
			B7. Intervention with employer, creditor, landlord, or academic institution	151
			B8. Child or dependent care assistance (includes coordination of services)	46
			B9. Transportation assistance (includes coordination of services)	205
			B10. Interpreter services	101
			Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	612
			C2. Hotline/crisis line counseling	626
C. Emotional Support or Safety	3	840	C3. On-scene crisis response (e.g., community crisis response)	92

Services			C4. Individual counseling	1034
			C5. Support groups (facilitated or peer)	53
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	81
			C7. Emergency financial assistance	270
	2	183	Enter the number of times services were provided in each subcategory.	0
D. Shelter/ Housing			D1. Emergency shelter or safe house	120
Services			D2. Transitional housing	35
			D3. Relocation assistance (includes assistance with obtaining housing)	149
	4	317	Enter the number of times services were provided in each subcategory.	0
E. Criminal/ Civil Justice System			E1. Notification of criminal justice events	126
			E2. Victim impact statement assistance	82
			E3. Assistance with restitution	12
			E4. Civil legal assistance in obtaining protection or restraining order	170
			E5. Civil legal assistance with family law issues	156
Assistance			E6. Other emergency justice-related assistance	62
			E7. Immigration assistance	82
			E8. Prosecution interview advocacy/accompaniment	20
			E9. Law enforcement interview advocacy/accompaniment	57
			E10. Criminal advocacy/accompaniment	20
			E11. Other legal advice and/or counsel	60

### ANNUAL QUESTIONS

Grantee Annually Reported Questions				
Question/Option	Count			
Were any administrative and training funds used during the reporting period?				
Yes	1			
No	0			
Did the administrative funds support any education activities during the reporting period?				
Yes	0			
No	1			
Number of requests received for education activities during the reporting period.	0			
Number of people trained or attending education events during the reporting period.	0			
Number of events conducted during the reporting period.	0			
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during to period?	he reporting			
Yes	0			
No	1			

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#### Describe any program or educational materials developed during the reporting period.

N/A

#### Describe any planning or training events held during the reporting period.

N/A

#### Describe any program policies changed during the reporting period.

Service providers were required to submit a list of their COVID-19 protocols for their agencies as it related to service delivery, staff, and client safety for the grant period.

#### Describe any earned media coverage events/episodes during the reporting period.

Noted below are the earned media coverage event during the reporting period: 1. Women s Coalition of St. Croix (WCSC): In 2021, Women s Coalition participated on all the local radio stations/shows, and sent out several press releases according to our special events. WCSC also has all the social media outlets: Facebook, Instagram, Twitter, TikTok and YouTube. 2. Family Resource Center (FRC): In 2021, Family Resource Center, Inc. held several events that attracted media attention and support from the community. The most attended victim service related events were the Domestic Violence Awareness waterfront gathering, the Child Abuse/Sexual Assault gathering, Walk-a-thon and Motorcade, Vigil, and the Victims of Crime Speak Out held on the Waterfront. 3. Legal Services of the Virgin Islands (LSVI): Legal Services of the Virgin Islands launched the St. Thomas Mobile Justice Unit (MJU) by Legal Services of the Virgin Islands was covered by media on October 7, 2020.

#### Describe any coordinated responses/services for assisting crime victims during the reporting period.

1. Services providers collaborate with other providers and agencies thru the hosting of outreach events, through interagency meetings and through court hearing that provided the opportunity to promote availability of services and crisis intervention. 2. Victim service agencies coordinated services with the local Department of Human Services, the local police department and other non-traditional services to provide services to victims. 3. The legal advocate agency collaborated with other services providers such as the Court, and the law enforcement to assist victims of crime and to address concerns regarding the violations of restraining orders. They also assisted victims with getting victim compensation. They also worked with law enforcement to assist clients in submitting U-Visa petitions to the United States Citizenship and Immigration Services. 4. State agency and service providers participated in domestic violence and sexual assault council meetings. 5. Service providers collaborated with VI Domestic Violence and Sexual Assault Council, Sexual Assault Response Team (SART) and the St. Croix Child Abuse and Neglect Task Force to discuss how to make the system work for victims/survivors and their families on ZOOM or by email.

#### Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Issues that Prevent Assistance 1. Stability issues and appropriate resources due to the effects of the COVID-19 pandemic. The pandemic has emotionally and drastically disrupted the lives of many clients in the Virgin Islands and has made it very difficult to serve clients who are in need of services. Challenges with clients who would not comply with COVID-19 protocols, testing. 2. Currently, the Department of Human Services is experiencing staff shortages, lack of written policies and procedures, and their lack of willingness to collaborate makes it difficult to resolve matters in the best interest of the child victims of crime. 3. The issuance of Permanent Mutual Restraining Orders by the Magistrate of Superior Court 4. Batterers being released by Superior Court Judges 5. Service providers are not able to provide assistance to victims of crime during Civil Hearings in Domestic Violence Court, despite the fact that the proceedings are conducted virtually.

## Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

1. State agency encouraged collaboration among victim service providers and governmental agencies. 2. Encouraged the participation of victim and social service providers in community outreach efforts bringing awareness of services for victims of crime. 3. Service providers have been able to assist victims through the participation and coordination of the services and assistance garnered from the involvement in the Child Abuse Task Force, Domestic Violence and Sexual Assault Council and other related groups to assist new and returning clients during the pandemic. 4. Service providers have raised awareness via Facebook, YouTube, Instagram, radio talk shows, the Virgin Islands Daily News (local newspapers) and in person services.

#### Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

1. Conducted regular monitoring and compliance reviews. 2. Provided technical assistance to subgrantees and potential subgrants where applicable or when requested. 3. Service providers maintained a visible presence in the community by radio, television and on the internet to let victims know that services were being provided during the COVID-19 Global Pandemic 24/7/365. 4. Participation during Domestic Violence Awareness and Child Abuse/Sexual Assault month activities increased during the pandemic. 5. Insured that the child victim had a voice and advocated for appropriate services to be provided. 6. The Mobile Justice Unit (MJU) conducted weekly intakes at high traffic and convenient locations.

# Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

In the reporting period, the VOCA Assistance funding enabled victims of domestic violence, sexual assault, child abuse, and neglect to obtain services including advocacy, individual counseling, support/group counseling, crisis intervention, as well as other related services referrals. Additionally, VOCA funding provided domestic violence shelters and other types of temporary housing i.e. Airbnb and hotels for victims of crime.

#### Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

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1. Provision of victim centered services to federal crime victims, maintaining working relation with the Victim Witness Coordinator office (at the District Attorney's Office) and Immigration and Custom Enforcement (ICE). Victims of federal crimes were provided with advice and counsel regarding victims compensation assistance. 2. Provided assistance to victims referred by the Dept. Homeland Security with immigration related matters. 3. Service providers collaborated with local and federal law enforcement agencies, and other organizations providing services to victims of crime. 4. Service providers work closely with the Victim Advocate Coordinator in the US Attorney's Office.

#### Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Below are several issues affecting victim services as noted by service providers: 1. Due to COVID-19 Pandemic there was a rise in incidents of domestic violence. 2. Court hearings were conduct virtually however some victims were often unable to participate in litigation due to lack of technology. 3. An increase in unemployment in the territory. 4. Lack of adequate resources and activities for the youth in the Virgin Islands. 5. The extension of foster care benefits beyond the age of 18 pursuant to federal law is a new concept that has arisen as a result of the Virgin Islands becoming a Title IV-E Jurisdiction. 6. Increase in domestic abuse cases and family violence because people are forced to cohabitate due to lack of affordable housing. 7. The lack of services geared towards survivors of homicide victims a needs. 8. COVID-19 presented unique obstacles to meeting with crime victims fact to face. ZOOM became the go to substitute to provide services. 9. The Victims of Crime Compensation funds have not been made available to victims for a least a year.

# Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Agencies that reported staffing retention issues cited the following issues: 1. Staff retention issues due to relocation for better opportunities in pay or families issues. 2. The high cost of living in the Virgin Islands contributes to employees leaving agencies. 3. Programs experienced challenges retaining and attracting potential staff due to their inability to offer lucrative benefit packages.

#### Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The availability of victim assistance funding is publicized in the local print media, radio, notices are sent to stakeholders and other partners when possible.

#### Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Funding is directed through the request for proposals process. The solicitation invites proposals to address underserved populations.

#### Please explain how your program is able to respond to gaps in services during the reporting period.

Responding to gaps in services during the reporting period was aided by; Utilizing volunteers to provide services to assist victims and survivors Making appropriate referrals to other agencies to address the gaps or needs Children advocates have been addressing systemic issues impacting the care and welfare of foster care and protective children. Through fundraising, friend raising, and donations from concerned citizens and well-wishers in the community.

## Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Awarded agencies and their funded amount are reported to the governor and the legislature. Included in the report is a description of the program scope, types of services and the number of persons served.

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