# **Office for Victims of Crime** Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2019 - September 30, 2020

3. Victim Demographics

## **GRANTEE INFORMATION**

ORGANIZATION NAME: State of Maryland

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POC PHONE: 410-585-3717

## POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for v compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2019:	409
	Q2: Jan-Mar 2020:	286
	Q3: Apr-Jun 2020:	91
	Q4: Jul-Sep 2020:	349
	Annual:	1,135

•	the basis for the application	
	Q1: Oct-Dec 2019:	409
	Q2: Jan-Mar 2020:	285
	Q3: Apr-Jun 2020:	91
	Q4: Jul-Sep 2020:	349

1,134

Annual:

Population A. RACE/ETHNICITY	Q1	Nur Q2	nber o Q3	of Victi Q4	ms Annual
American Indian or Alaska Native	0	0	0	0	0
Asian	9	3	0	7	19
Black or African American	234	181	52	209	676
Hispanic or Latino	60	41	8	33	142
Native Hawaiian or Other Pacific Islander	3	0	0	0	3
White Non-Latino or Caucasian	64	36	21	69	190
Some Other Race	4	2	0	0	6
Multiple Races	7	5	2	5	19
Not Reported	28	17	8	26	79
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	409	285	91	349	1134
B. GENDER					
Male	262	190	57	237	746
Female	111	82	32	105	330
Not Reported	36	13	2	7	58
Not Tracked	0	0	0	0	0
Gender Total	409	285	91	349	1134
C. AGE					
Age 0- 12	21	10	3	16	50
Age 13- 17	12	15	1	16	44
Age 18- 24	67	41	16	63	187
Age 25- 59	260	189	62	194	705
Age 60 and Older	21	13	4	24	62
Not Reported	28	17	5	36	86
Not Tracked	0	0	0	0	0

Age Total

1134

2. Number of victims whose victimization is

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409

285

91

349

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

#### 5. Number of new applications received during

the reporting period	
Q1: Oct-Dec 2019:	402
Q2: Jan-Mar 2020:	277
Q3: Apr-Jun 2020:	90
Q4: Jul-Sep 2020:	317
Annual:	1,086

#### 6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2019:	167
Q2: Jan-Mar 2020:	114
Q3: Apr-Jun 2020:	27
Q4: Jul-Sep 2020:	75
Annual:	383

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:	136
Q2: Jan-Mar 2020:	93
Q3: Apr-Jun 2020:	23
Q4: Jul-Sep 2020:	68
Annual:	320

#### Reason(s) for denial or close status applicable for the reporting period:

Population		Num	ber	of Vie	ctims
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	1	0	1	4
B. Failure to report to police	0	2	0	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	1	0	0	0	1
D. Incomplete information	32	10	4	8	54
E. Contributory misconduct	17	9	2	6	34
F. Ineligible crime	14	4	2	5	25
G. Ineligible application	65	67	15	48	195
Other	5	0	0	0	5
Denial explanation:					
Qtr 1: One claim closed as duplicate					

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Maryland's Sexual Assualt Reimbursement Unit (SARU) is not administratively under the Compensation program.

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

0

					EXPENSE 1	YPES PAID (in	dollars)								TYPES OF VIO RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	110	\$ 0	\$ 36,202	\$ 198,957	\$ 0	\$ 400,841	\$ 3,866	\$0	\$ 0		\$ 0		\$ 639,866	1	20	0	0	C
Burglary	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 74	\$0	\$ 0		\$ 0	\$ 0	\$ 74	0	0	0	0	C
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,290	\$ 3,779	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,069	0	1		0	C
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 2,498	\$ 2,800	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,298	0	0	0	0	C
Fraud/Financial Crimes																		
Homicide	131	\$0	\$ 85,000	\$ 6,358	\$ 488,778	\$ 2,015	\$ 0	\$0	\$ 0		\$ 0	\$ 1,894	\$ 584,045	0	11	1	0	C
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,585	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,585	0	0	0	0	C
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,099	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,099	0	0	0	0	C
Robbery	2	\$0	\$ 0	\$ 0	\$ 0	\$ 3,898	\$ 0	\$0	\$ 0		\$ 0	\$ 0	\$ 3,898	0	0	0	0	C
Sexual Assault	7	\$0	\$ 0	\$ 9,325	\$ 0	\$ 16,207	\$ 942	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 26,474	0	3	0	0	C
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,935	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,935	0	1	0	0	C
Terrorism		\$0	\$ 121,202	\$ 214,640	\$ 491,276	\$ 437,670	\$ 8,661	\$0	\$ 0	\$0	\$0	\$ 1,894	\$ 1,275,343	1	36	1	0	C

					EXPENSE TY	PES PAID (in d	ollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonting Deriod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	64	\$ 500	\$ 13,798	\$ 122,899	\$ 947	\$ 175,055	\$ 2,597	\$ 0	\$ 0		\$0		\$ 315,797	1	17	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 695	\$ 0	\$ 0		\$ 0		\$ 695	0	1		0	0
Child Pornography																		
Child Sexual Abuse	4	\$ 0	\$ 25,000	\$ 4,676	\$ 0	\$ 1,309	\$ 3,595	\$ 0	\$ 0	\$ 0	\$ 0		\$ 34,580	0	0		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,417	\$ 0	\$ 0	\$ 0		\$0		\$ 9,417	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	70	\$ 69	\$ 64,793	\$ 5,853	\$ 260,910	\$ 0	\$ 910	\$ 0	\$ 0		\$0	\$ 0	\$ 332,535	0	7	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,960	\$ 360	\$ 0	\$ 0		\$ 0		\$ 5,320	0	0	0	0	0
Robbery	7	\$ 0	\$ 0	\$ 1,931	\$ 0	\$ 19,852	\$ 0	\$ 0	\$ 0		\$ 0		\$ 21,783	0	0	1	0	0
Sexual Assault	2	\$0	\$ 0	\$ 8,778	\$ 0	\$ 4,461	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 13,239	0	1	0	0	0
Stalking																		
Terrorism																		
Total	152	\$ 569	\$ 103.591	\$ 144.137	\$ 261.858	\$ 215.054	\$ 8,157	\$0	\$0	\$ 0	\$ 0	\$0	\$ 733.365	1	26	1	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtr:3																		
					EXPENSE	TYPES PAID (i	n dollars	)								VICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence Hat were Vaid During the Reporting Period
Arson																		
Assault	4	\$ 0	\$ 0	\$ 36,831	\$ 0	\$ 28,744	\$ 0	\$0	\$ 0		\$ 0		\$ 65,575	0	1	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																1		
Homicide	7	\$ 0	\$0	\$ 0	\$ 31,000	\$ 0	\$ 0	\$0	\$ 0		\$ 0		\$ 31,000	0	0	0	0	0
Human Trafficking																	1	
Kidnapping																1	1	
Other Vehicular Crimes																1		
Robbery																		
Sexual Assault	1	\$ 0	\$0	\$ 0	\$ 0	\$ 2,150	\$0	\$0	\$ 0	\$ 0	\$ 0		\$ 2,150	0	0	0	0	0
Stalking																		
Terrorism																1		
Total	12	\$ 0	\$ 0	\$ 36,831	\$ 31,000	\$ 30,894	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 98,725	0	1	0	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtra	1																	
					EXPENSE	E TYPES PAID (	in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica/IDental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remnition Partod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Vaid During the Reporting Period
Arson																		
Assault	30	\$ 250	\$ 0	\$ 42,418	\$ 0	\$ 146,281	\$ 1,995	\$0	\$ 0		\$ 0		\$ 190,944	0	7	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 356	\$ 0	\$ 0	\$ 0	\$0	\$ 0		\$ 0		\$ 356	0	0		0	0
Child Pornography																		
Child Sexual Abuse	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,845	\$0	\$ 0	\$ 0	\$ 0		\$ 1,845	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	31	\$ 0	\$0	\$ 1,435	\$ 133,421	\$ 0	\$ 0	\$0	\$0		\$0		\$ 134,856	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$0	\$ 0	\$ 0	\$ 2,155	\$ 0	\$0	\$0		\$0		\$ 2,155	0	0	0	0	0
Robbery	4	\$ 0	\$0	\$ 0	\$ 0	\$ 9,073	\$ 2,654	\$0	\$ 0		\$ 0		\$ 11,727	0	1	0	0	0
Sexual Assault	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 252	\$ 2,171	\$0	\$ 0	\$ 0	\$ 0		\$ 2,422	0	0	0	0	0
Stalking																		
Terrorism																		
Total	71	\$ 250	\$ 0	\$ 44,209	\$ 133,421	\$ 157,760	\$ 8,665	\$0	\$ 0	\$ 0	\$ 0		\$ 344,305	0	9	0	0	0

PAYMENT STATISTICS BY CRIME TYPE - Aggreg	gated																			
	EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period		
Arson																				
Assault	208	\$ 750	\$ 50,000	\$ 401,105	\$ 947	\$ 750,922	\$ 8,457	\$ 0	\$ 0		\$ 0		\$ 1,212,182	2	45	0	0	0		
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 74	\$ 0	\$ 0		\$ 0	\$ 0	\$ 74	0	0	0	0	0		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 356	\$ 0	\$ 0	\$ 695	\$ 0	\$ 0		\$0		\$ 1,051	0	1		0	0		
Child Pornography																				
Child Sexual Abuse	12	\$ 0	\$ 25,000	\$ 4,676	\$ 0	\$ 3,599	\$ 9,219	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 42,493	0	2		0	0		
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 2,498	\$ 12,217	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 14,715	0	0	0	0	0		
Fraud/Financial Crimes																				
Homicide	239	\$ 69	\$ 149,793	\$ 13,646	\$ 914,110	\$ 2,015	\$ 910	\$0	\$ 0		\$0	\$ 1,894	\$ 1,082,436	0	18	1	0	0		
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,585	\$ 0	\$0	\$ 0		\$0	\$ 0	\$ 1,585	0	0	0	0	0		
Kidnapping																				
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,214	\$ 360	\$0	\$ 0		\$0	\$ 0	\$ 11,574	0	0	0	0	0		
Robbery	13	\$ 0	\$ 0	\$ 1,931	\$ 0	\$ 32,822	\$ 2,654	\$ 0	\$ 0		\$ 0	\$ 0	\$ 37,407	0	1	1	0	0		
Sexual Assault	12	\$ 0	\$ 0	\$ 18,103	\$ 0	\$ 23,069	\$ 3,113	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 44,285	0	4	0	0	0		
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,935	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,935	0	1	0	0	0		
Terrorism																				
Total	497	\$ 819	\$ 224,793	\$ 439,817	\$ 917,555	\$ 841,378	\$ 25,482	\$0	\$0	\$ 0	\$0	\$ 1,894	\$ 2,451,739	2	72	2	0	0		

### NARRATIVE QUESTIONS

## <sup>1.</sup> Please explain any significant change in the number of applications received during the reporting period.

The agency continues to operate under COVID-19 protocols. Victims may experience difficulties in filing due to COVID-19.

# <sup>2.</sup> The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 112

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. New applications are received and entered into a database by a Claims Processor. New workloads are evaluated for eligibility by the Claims Examiner. The Claims Examiner is responsible for gathering permanent documentation needed by the Board for official review. Eligible Claims are submitted to a 5 member Board for Approval/Denial Upon the Board's Decision, the Decision is sent for Final Review by the Executive Director/Designee.

## 3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The agency continues to operate under COVID-19 protocols. Staff is working on a hybrid remote/in-office schedule.

## <sup>5.</sup> Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The agency continues to operate under COVID-19 protocols.

<sup>6.</sup> Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The agency continues to operate under COVID-19 protocols.

7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

N/A. No additional funds were needed to make changes involving COVID-19 protocols.

<sup>8.</sup> Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

N/A

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

All State agencies are moving to remote working due to COVID-19. Agencies are generally testing new methods of working in this new environment.

## <sup>10.</sup> Please explain any public outreach efforts to improve awareness of your program.

Due to COVID-19 outreach efforts have been scaled back. Outreach has been restricted to virtual and phone communication.

<sup>11.</sup> Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

N/A

<sup>12.</sup> Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

N/A