# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2020 - September 30, 2021

## **GRANTEE INFORMATION**

ORGANIZATION NAME: PA Commission On Crime And Delinquency

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## POPULATION DEMOGRAPHICS

1.	Number of people for whom an
	application was made for victim
	compensation benefits during the
	reporting period.

Q1: Oct-Dec 2020: 1,527 Q2: Jan-Mar 2021: 1,457 Q3: Apr-Jun 2021: 1,380

Q4: Jul-Sep 2021: 1,567

Annual: 5,931

2. Number of victims whose victimization is the basis for the application.

> Q1: Oct-Dec 2020: 1,503 Q2: Jan-Mar 2021: 1,437 Q3: Apr-Jun 2021: 1,340 Q4: Jul-Sep 2021: 1,522 Annual: 5,802

Victim Demographics					
Population	Q1	Num Q2	ber of Q3	Victims Q4	Annual
A. RACE/ETHNICITY  American Indian or Alaska Native	3	2	2	1	0
				•	8
Asian	18	22	22	22	84
Black or African American	359	340	318	386	1403
Hispanic or Latino	81	73	77	77	308
Native Hawaiian or Other Pacific Islander	1	1	0	1	3
White Non-Latino or Caucasian	442	397	381	415	1635
Some Other Race	15	19	10	17	61
Multiple Races	12	17	18	23	70
Not Reported	572	566	512	580	2230
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1503	1437	1340	1522	5802
B. GENDER					
Male	709	659	614	722	2704
Female	761	760	681	764	2966
Not Reported	33	18	45	36	132
Not Tracked	0	0	0	0	0
Gender Total	1503	1437	1340	1522	5802
C. AGE					
Age 0- 12	116	117	91	109	433
Age 13- 17	72	107	93	98	370
Age 18- 24	202	200	200	213	815
Age 25- 59	893	782	760	882	3317
Age 60 and Older	220	231	196	220	867
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	1503	1437	1340	1522	5802

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## PERFORMANCE MEASURES

4.	Based on your program's general procedure, indicate if
	Q1: Oct-Dec 2020:
	Victims and indirect victims generally count as separate applications
	Q2: Jan-Mar 2021:
	Victims and indirect victims generally count as separate applications
	Q3: Apr-Jun 2021:
	Victims and indirect victims generally count as separate applications
	Q4: Jul-Sep 2021:
	Victims and indirect victims generally count as separate applications
5.	Number of new applications <b>received</b> during

the reporting period
Q1: Oct-Dec 2020: 1,527

Q1: Oct-Dec 2020:	1,527
Q2: Jan-Mar 2021:	1,457
Q3: Apr-Jun 2021:	1,380
Q4: Jul-Sep 2021:	1,567
Annual:	5,931

Number of applications approved during the reporting period.

Q1: Oct-Dec 2020:	1,322
Q2: Jan-Mar 2021:	1,540
Q3: Apr-Jun 2021:	1,545
Q4: Jul-Sep 2021:	1,435
Annual:	5,842

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:	87
Q2: Jan-Mar 2021:	107
Q3: Apr-Jun 2021:	111
Q4: Jul-Sep 2021:	73
Annual:	378

Reason(s) for denial or close status applicable for the reporting period:

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Population	Q1				tims Annual
A. Application not filed within time limit	6	12	12	9	39
B. Failure to report to police	1	2	2	0	5
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	3	3	4	4	14
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	18	39	47	28	132
F. Ineligible crime	38	30	23	12	103
G. Ineligible application	21	21	23	20	85
Other	0	0	0	0	0
Denial explanation:					

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020:	1,181
Q2: Jan-Mar 2021:	1,375
Q3: Apr-Jun 2021:	1,694
Q4: Jul-Sep 2021:	1,441
Annual:	5,691

					ļ	EXPENSE TYPES	PAID (in dollars	5)							TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Builying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Buse/Neglect that were Paid During the Reporting Derind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	6	\$ 0	\$ 0	\$ 950	\$0	\$ 2,743	\$0	\$ 5,000	\$0		\$ 404	\$ 0	\$ 9,098	0	0	0	0	
Assault	328	\$0	\$ 3,120	\$ 201,140	\$ 12,628	\$ 516,333	\$ 43,338	\$ 23,350	\$0		\$ 11,452	\$0	\$ 811,361	0	113	28	1	
Burglary	11	\$ 0	\$ 0	\$ 2,369	\$0	\$ 569	\$ 644	\$ 2,000	\$0		\$ 0	\$ 0	\$ 5,582	0	0	3	0	
Child Physical Abuse/Neglect	30	\$ 0	\$ 0	\$ 502	\$0	\$ 13,665	\$ 13,597	\$ 2,136	\$0		\$ 528	\$0	\$ 30,428	0	14		1	
Child Pornography																		
Child Sexual Abuse	918	\$ 0	\$ 0	\$ 3,705	\$0	\$ 1,585	\$ 47,457	\$0	\$0	\$ 723,109	\$ 6,933	\$0	\$ 782,789	0	28		0	
DUI/DWI	11	\$ 0	\$ 0	\$ 15,752	\$ 6,500	\$ 7,874	\$ 920	\$ 688	\$ 2,000		\$ 361	\$0	\$ 34,094	0	0	0	0	
Fraud/Financial Crimes	70	\$ 0	\$0	\$ 111,485	\$0	\$ 538	\$ 635	\$0	\$ 31		\$0	\$0	\$ 112,688	0	0	57	0	
Homicide	174	\$ 500	\$0	\$ 58,975	\$ 592,314	\$ 2,727	\$ 10,287	\$0	\$0		\$ 4,563	\$ 0	\$ 669,366	0	29	0	1	
Human Trafficking																		
Kidnapping	2	\$0	\$0	\$ 243	\$0	\$ 1,240	\$ 2,170	\$0	\$0		\$0	\$ 0	\$ 3,653	0	0	0	0	
Other Vehicular Crimes	12	\$ 0	\$0	\$ 11,806	\$ 6,500	\$ 7,183	\$ 2,565	\$0	\$0		\$0	\$ 0	\$ 28,054	0	0	0	0	
Robbery	47	\$0	\$0	\$ 4,426	\$0	\$ 29,040	\$ 16,074	\$0	\$0		\$ 626	\$ 0	\$ 50,166	0	0	6	0	
Sexual Assault	240	\$ 0	\$0	\$ 20,268	\$0	\$ 5,119	\$ 28,380	\$ 1,000	\$0	\$ 186,731	\$ 1,531	\$ 0	\$ 243,027	0	20	13	0	
Stalking	14	\$ 0	\$0	\$ 85	\$0	\$0	\$ 2,904	\$ 3,000	\$0		\$ 334	\$0	\$ 6,324	0	0	0	2	
Terrorism																		
Total	1,863	\$ 500	\$ 3,120	\$ 431,705	\$ 617,941	\$ 588,615	\$ 168,970	\$ 37,174	\$ 2,031	\$ 909,840	\$ 26,732	\$0	\$ 2,786,628	0	204	107	5	

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					EX	PENSE TYPES P	AID (in dollars)									TIMIZATIONS A CRIME TYPE		
							,								RELATED TO	A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Sœne Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	15	\$ 0	\$0	\$ 782	\$0	\$0	\$ 315	\$ 13,000	\$0		\$0	\$ 0	\$ 14,097	0	0	0	0	
Assault	352	\$ 0	\$ 13,321	\$ 239,274	\$ 25,160	\$ 556,341	\$ 38,930	\$ 22,625	\$ 2,296		\$ 5,735	\$ 7	\$ 903,688	0	112	25	3	
Burglary	21	\$ 0	\$0	\$ 19,966	\$ 0	\$ 1,071	\$ 804	\$ 2,063	\$ 0		\$ 61	\$ 0	\$ 23,965	0	0	8	0	
Child Physical Abuse/Neglect	30	\$ 0	\$ 0	\$ 1,593	\$ 0	\$ 8,859	\$ 11,779	\$ 3,000	\$ 3,035		\$ 922	\$ 0	\$ 29,188	0	12		3	
Child Pornography																		
Child Sexual Abuse	925	\$ 0	\$0	\$ 1,220	\$0	\$ 9,245	\$ 52,788	\$ 1,000	\$0	\$ 697,254	\$ 4,653	\$ 125	\$ 766,284	0	42		0	
DUI/DWI	8	\$ 0	\$ 0	\$ 16,061	\$0	\$ 28,502	\$ 634	\$ 0	\$0		\$ 180	\$ 0	\$ 45,378	0	0	0	0	
Fraud/Financial Crimes	76	\$ 0	\$0	\$ 170,589	\$0	\$0	\$0	\$ 0	\$ 46		\$ 292		\$ 170,926	0	0	69	0	
Homicide	176	\$ 1,500	\$0	\$ 63,270	\$ 573,647	\$ 26,259	\$ 10,518	\$ 2,000	\$0		\$ 5,564	\$ 13	\$ 682,771	0	25	0	0	
Human Trafficking																		
Kidnapping	1	\$ 0	\$0	\$ 0	\$ 0	\$ 228	\$0	\$ 0	\$0		\$0	\$ 0	\$ 228	0	0	0	0	
Other Vehicular Crimes	23	\$0	\$0	\$ 1,759	\$ 0	\$ 101,350	\$ 2,925	\$ 4,000	\$0		\$ 431	\$0	\$ 110,465	0	0	0	0	
Robbery	64	\$0	\$0	\$ 21,411	\$0	\$ 33,917	\$ 13,960	\$ 2,000	\$ 31		\$ 79	\$0	\$ 71,398	0	0	9	0	
Sexual Assault	251	\$ 0	\$ 0	\$ 2,282	\$0	\$ 2,122	\$ 34,782	\$ 655	\$0	\$ 181,749	\$ 2,363	\$0	\$ 223,953	0	22	7	0	
Stalking	11	\$ 0	\$ 0	\$ 540	\$ 0	\$ 152	\$ 845	\$ 4,000	\$0		\$ 266	\$0	\$ 5,802	0	0	0	0	
Terrorism	2	\$0	\$0	\$0	\$0	\$0	\$ 750	\$ 1,000	\$0		\$0	\$0	\$ 1,750	0	0	0	1	
Total	1.955	\$ 1.500	\$ 13,321	\$ 538,747	\$ 598.807	\$ 768.046	\$ 169,030	\$ 55,343	\$ 5,407	\$ 879,003	\$ 20,546	\$ 144	\$ 3,049,895	0	213	118	7	

#### \* Other expense explanations

Assault reports purchase
Child Sexual Abuse report purchase
Homicide report purchase

PAYMENT STATISTICS BY CRIME TYPE	Qtr:3																	
						EXPENSE TYP	PES PAID (in dol	lars)							TYPES OF VIO	TIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Sœne Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder BuselNeglect that were Paid During the Renortion Beriod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	11	\$ 0	\$0	\$0	\$ 0	\$ 10,648	\$ 510	\$ 6,071	\$0		\$0	\$ 0	\$ 17,230	0	0	0	0	
Assault	309	\$ 605	\$0	\$ 127,576	\$ 5,670	\$ 491,473	\$ 43,973	\$ 19,678	\$0		\$ 4,665	\$ 0	\$ 693,639	0	105	30	1	
Burglary	18	\$0	\$0	\$ 10,052	\$ 0	\$ 673	\$ 642	\$ 3,000	\$0		\$ 0	\$ 0	\$ 14,367	0	0	8	0	
Child Physical Abuse/Neglect	30	\$ 0	\$0	\$ 2,036	\$ 4,990	\$ 48,899	\$ 18,429	\$ 0	\$ 1,485		\$ 155	\$ 0	\$ 75,993	0	14		1	
Child Pornography																		
Child Sexual Abuse	1,383	\$ 0	\$ 0	\$ 936	\$0	\$ 11,992	\$ 54,816	\$ 2,000	\$ 0	\$ 974,130	\$ 3,239	\$ 0	\$ 1,047,112	0	28		0	
DUI/DWI	8	\$0	\$0	\$ 5,735	\$0	\$ 5,049	\$ 300	\$ 0	\$ 3,082		\$ 1,084	\$ 205	\$ 15,455	0	0	0	0	
Fraud/Financial Crimes	77	\$0	\$0	\$ 132,589	\$0	\$ 0	\$ 2,075	\$ 0	\$ 0		\$ 128	\$ 0	\$ 134,792	0	0	69	0	
Homicide	241	\$0	\$0	\$ 53,393	\$ 838,039	\$ 9,197	\$ 11,903	\$ 1,000	\$ 0		\$ 6,652	\$ 15	\$ 920,199	0	23	0	0	
Human Trafficking																		
Kidnapping	1	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 170	\$ 0	\$0		\$0	\$ 0	\$ 170	0	0	0	0	
Other Vehicular Crimes	18	\$0	\$0	\$ 6,784	\$ 9,037	\$ 24,997	\$ 1,290	\$ 1,000	\$ 0		\$ 131	\$ 0	\$ 43,239	0	0	0	0	
Robbery	76	\$ 0	\$ 0	\$ 26,683	\$ 5,000	\$ 10,803	\$ 10,725	\$ 1,000	\$ 1,728		\$ 0	\$ 5	\$ 55,944	0	0	19	0	
Sexual Assault	267	\$ 0	\$ 0	\$ 7,460	\$ 0	\$ 6,976	\$ 49,548	\$ 135	\$0	\$ 189,142	\$ 1,752	\$ 0	\$ 255,013	0	21	7	0	
Stalking	11	\$ 0	\$ 0	\$ 1,491	\$ 0	\$ 50	\$ 2,402	\$ 1,000	\$0		\$ 170	\$ 0	\$ 5,113	0	0	0	0	
Terrorism	3	\$0	\$ 0	\$ 107	\$ 0	\$ 0	\$ 504	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,611	0	0	0	0	
Total	2,453	\$ 605	\$ 0	\$ 374,842	\$ 862,736	\$ 620,757	\$ 197,287	\$ 35,884	\$ 6,295	\$ 1,163,272	\$ 17,975	\$ 226	\$ 3,279,879	0	191	133	2	

#### \* Other expense explanations

DUI/DWI renovations
Homicide report purchase
Robbery report purchase

PAYMENT STATISTICS BY CRIME TYPE	Qtr:4																	
						EXPENSE TYPE	ES PAID (in dolla	ars)							TYPES OF VIO	CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Soene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder BuselNeglect that were Paid During the Renorting Derind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	9	\$ 0	\$0	\$ 561	\$0	\$ 98	\$0	\$ 6,265	\$ 0		\$0	\$0	\$ 6,924	0	0	0	0	
Assault	305	\$ 264	\$ 0	\$ 261,262	\$0	\$ 323,327	\$ 31,673	\$ 24,785	\$0		\$ 4,771	\$0	\$ 646,081	0	111	25	2	
Burglary	5	\$ 0	\$ 0	\$ 5,942	\$0	\$ 268	\$0	\$0	\$0		\$8	\$0	\$ 6,219	0	0	0	0	
Child Physical Abuse/Neglect	32	\$ 0	\$ 374	\$0	\$0	\$ 6,805	\$ 9,914	\$0	\$ 2,025		\$ 1,488	\$0	\$ 20,606	0	16		2	
Child Pornography																		
Child Sexual Abuse	1,154	\$0	\$0	\$ 4,321	\$ 0	\$ 5,782	\$ 52,601	\$ 3,000	\$0	\$ 867,396	\$ 8,680	\$ 39	\$ 941,819	0	35		0	
DUI/DWI	3	\$ 0	\$ 0	\$ 15,447	\$0	\$ 405	\$ 240	\$0	\$0		\$ 58	\$ 0	\$ 16,150	0	0	0	0	
Fraud/Financial Crimes	83	\$ 0	\$ 0	\$ 195,983	\$0	\$ 783	\$ 4,106	\$0	\$ 407		\$0	\$ 0	\$ 201,279	0	0	72	0	
Homicide	248	\$ 500	\$ 0	\$ 44,066	\$ 873,030	\$ 3,341	\$ 7,517	\$ 507	\$0		\$ 16,491	\$ 0	\$ 945,452	0	24	0	0	
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$0	\$ 0	\$ 1,548	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 1,548	0	0	0	0	
Other Vehicular Crimes	17	\$0	\$0	\$ 19,265	\$ 7,761	\$ 12,412	\$ 1,995	\$ 0	\$ 0		\$ 5	\$ 4	\$ 41,442	0	0	0	0	
Robbery	51	\$ 0	\$0	\$ 17,111	\$ 1,500	\$ 30,446	\$ 8,800	\$ 0	\$ 607		\$ 190	\$ 0	\$ 58,654	0	0	6	0	
Sexual Assault	323	\$0	\$0	\$ 29,210	\$ 0	\$ 9,061	\$ 41,996	\$ 1,173	\$ 0	\$ 245,591	\$ 4,150	\$ 0	\$ 331,181	0	16	10	0	
Stalking	15	\$0	\$0	\$ 14,141	\$ 0	\$ 283	\$ 9,859	\$ 5,802	\$ 0		\$ 5	\$ 0	\$ 30,089	0	0	0	0	
Terrorism	3	\$0	\$0	\$0	\$ 0	\$ 0	\$ 972	\$ 0	\$ 0		\$0	\$ 0	\$ 972	0	0	0	0	
Total	2,249	\$ 764	\$ 374	\$ 607,308	\$ 882,291	\$ 394,559	\$ 169,673	\$ 41,532	\$ 3,039	\$ 1,112,988	\$ 35,846	\$ 43	\$ 3,248,417	0	202	113	4	

\* Other expense explanations

Child Sexual Abuse reports purchase

Other Vehicular Crimes reports purchase

EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Soene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	41	\$0	\$0	\$ 2,293	\$0	\$ 13,490	\$ 825	\$ 30,336	\$0		\$ 404	\$0	\$ 47,349	0	0	0	0	
Assault	1,294	\$ 869	\$ 16,441	\$ 829,252	\$ 43,458	\$ 1,887,474	\$ 157,914	\$ 90,438	\$ 2,296		\$ 26,623	\$ 7	\$ 3,054,771	0	441	108	7	
Burglary	55	\$0	\$ 0	\$ 38,329	\$0	\$ 2,581	\$ 2,090	\$ 7,063	\$0		\$ 69	\$0	\$ 50,132	0	0	19	0	
Child Physical Abuse/Neglect	122	\$0	\$ 374	\$ 4,131	\$ 4,990	\$ 78,228	\$ 53,719	\$ 5,136	\$ 6,545		\$ 3,093	\$0	\$ 156,215	0	56		7	
Child Pornography																		
Child Sexual Abuse	4,380	\$0	\$0	\$ 10,181	\$0	\$ 28,604	\$ 207,661	\$ 6,000	\$0	\$ 3,261,889	\$ 23,505	\$ 164	\$ 3,538,005	0	133		0	
DUI/DWI	30	\$0	\$0	\$ 52,995	\$ 6,500	\$ 41,830	\$ 2,094	\$ 688	\$ 5,082		\$ 1,683	\$ 205	\$ 111,077	0	0	0	0	
Fraud/Financial Crimes	306	\$0	\$0	\$ 610,645	\$0	\$ 1,321	\$ 6,816	\$0	\$ 483		\$ 420	\$0	\$ 619,685	0	0	267	0	
Homicide	839	\$ 2,500	\$0	\$ 219,703	\$ 2,877,030	\$ 41,524	\$ 40,225	\$ 3,507	\$0		\$ 33,271	\$ 28	\$ 3,217,788	0	101	0	1	
Human Trafficking																		
Kidnapping	5	\$0	\$0	\$ 243	\$0	\$ 3,016	\$ 2,340	\$0	\$0		\$0	\$0	\$ 5,599	0	0	0	0	
Other Vehicular Crimes	70	\$0	\$0	\$ 39,614	\$ 23,298	\$ 145,943	\$ 8,775	\$ 5,000	\$0		\$ 567	\$ 4	\$ 223,201	0	0	0	0	
Robbery	238	\$0	\$0	\$ 69,631	\$ 6,500	\$ 104,207	\$ 49,559	\$ 3,000	\$ 2,366		\$ 895	\$ 5	\$ 236,162	0	0	40	0	
Sexual Assault	1,081	\$0	\$0	\$ 59,220	\$0	\$ 23,278	\$ 154,706	\$ 2,963	\$0	\$ 803,213	\$ 9,795	\$0	\$ 1,053,175	0	79	37	0	
Stalking	51	\$0	\$0	\$ 16,257	\$0	\$ 484	\$ 16,010	\$ 13,802	\$0		\$ 775	\$0	\$ 47,328	0	0	0	2	
Terrorism	8	\$0	\$0	\$ 107	\$ 0	\$0	\$ 2,226	\$ 2,000	\$ 0		\$0	\$0	\$ 4,333	0	0	0	1	
Total	8,520	\$ 3,369	\$ 16,815	\$ 1,952,603	\$ 2,961,775	\$ 2,371,978	\$ 704,960	\$ 169,933	\$ 16,772	\$ 4,065,103	\$ 101,099	\$ 413	\$ 12,364,819	0	810	471	18	

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#### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

Pennsylvania experienced a 2% increase in the number of claims during this reporting period. For Federal Fiscal year 2019-2020, Pennsylvania received 5,682 applications and for Federal Fiscal year 2020-2021, a total of 5,781 applications were received. For the past few years, Pennsylvania has seen a gradual increase in claims as the courts and victim witness programs re-opened from initially being closed as a result of COVID 19.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 97

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 97 days. This is a slight increase from last year when the processing time was 91. We attribute this to be a result of filling vacancies and the time it took for veteran staff to train new staff. It takes new staff approximately 1-year to become proficient on all benefit types. This increase can also be attributed to the office closure and subsequent teleworking that was implemented due to COVID-19. Due to closures across the state there were delays in obtaining police reports, employer verifications, provider verifications, etc. Pennsylvania counts average processing time from the date the application is received until a first-time decision is made to either pay or deny. If after 60 days, the claimant has failed to submit proper documentation, the claim can be placed into an inactive status, which does stop the counting for average processing time.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Pennsylvania continues to strengthen our outreach to legislators and citizens to better educate them on compensation and help them understand that no state tax dollars are used to fund the program. We continue to try and find new ways to conduct this outreach. COVID-19 also had an impact on the processing time of compensation claims. Due to closures of courts and other offices around the state, there was a delay in obtaining the necessary documentation needed to process claims which in turn lengthened the processing time

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Pennsylvania continues to work with federal partners to ensure crime victim needs are met. Cross border issues continue to be a discussion topic when the crime occurs in two (2) or more states.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

During this reporting period, Pennsylvania revised the claim forms and made updates to the online claim filing system to reflect these revisions. Also, during this reporting period, Pennsylvania state agencies teleworked due to COVID-19. As a result, a process was put in place to enable staff to work on claims while teleworking.

7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The administrative funds are used to partially support the salary and benefits of two staff persons. One of these individuals, a claim specialist, works directly with the Victims Compensation Assistance Program claim process. This process includes determination of eligibility, the verification process, making decisions and the preparation of recommendations. This staff member works directly with victim service groups, service care providers, law enforcement agencies, Clerk of Courts, District Attorney Offices, and victim/claimant compensation claims received daily. The second position provides clerical support for the VCAP. This position assures that all data and bills for incoming claim forms are entered daily into the claim processing system and designates Emergency Awards as a priority status. This position also assures that all incoming mail is opened and logged, mails acknowledgement letters to victims and claimants, sends notices of decision to victims, claimants and the victim service agencies, and provides assistance to other staff with administrative responsibilities such as filing and copying.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

During this reporting period, there were no changes regarding compensation. Changes have been drafted to the current Crime Victims Act with the hopes of expanding benefits in the future.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

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The Victims Compensation Program Administrator and State VOCA Assistance Administrator are both within the same office in Pennsylvania. There is a very close working relationship. Since the Deputy Director oversees both areas, it provides a better source of communication among the programs. This is an ideal working situation which quickly addresses any barriers that may arise. Victims compensation also works closely with partners to ensure barriers are addressed immediately. Through committee structures at the Pennsylvania Commission on Crime and Delinquency, staff have access to Criminal Justice Advisory Boards which have the ability to coordinate with local law enforcement, courts, etc. The PCCD, Office of Victim Services also has a very good working relationship with the Pennsylvania District Attorneys Association to quickly address barriers that may arise with prosecutor offices.

10. Please explain any public outreach efforts to improve awareness of your program.

Pennsylvania continues to promote the victims compensation program using its own website, the app, newsletter articles, pamphlets, brochures (especially the law enforcement brochures that were developed for law enforcement to provide at the time of the crime) and various other outreach such as presentation and conference participation. Staff participated in legislative community events in which information related to Victims Compensation was shared. The claim forms were recently translated into Spanish, Korean, Vietnamese, Chinese, Russian and German. We are in the process of having informational brochures translated as well.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Program submitted a State Performance Plan for Fiscal year 2020-2021. The following performance measures were reported: Average processing time for claims (14 weeks); number of claims receiving payment through VCAP (7,630); number of VCAP claimants served who are victims or survivors of violent crime as defined by the UCR (9,648); number of claims denied for payment (426); and total amount paid by VCAP to claimants annually(\$12,382,887.22). In years past the Program has reported the percentage of satisfactory surveys received. However, we receive a low return rate of surveys (about 4% that we send are returned). We are in the process of revamping the survey due to it being outdated. As a result of this work, survey results are not available for this reporting period. It is anticipated the new survey will be distributed during this period.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None at this time.

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