# Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2020 - September 30, 2021

# **GRANTEE INFORMATION**

ORGANIZATION NAME: State of Rhode Island Office of the General Treasurer

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# POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2020:	278
	Q2: Jan-Mar 2021:	271
	Q3: Apr-Jun 2021:	261
	Q4: Jul-Sep 2021:	256
	Annual:	1,066

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nu Q2	mber o Q3	of Victi Q4	ms Annual
American Indian or Alaska Native	4	4	3	8	19
Asian	5	1	3	3	1:
Black or African American	42	48	31	37	15
Hispanic or Latino	86	70	66	67	28
Native Hawaiian or Other Pacific Islander	0	1	0	0	
White Non-Latino or Caucasian	103	114	117	102	430
Some Other Race	2	9	5	4	20
Multiple Races	11	6	9	11	3
Not Reported	25	18	27	22	92
Not Tracked	0	0	0	0	(
Race/Ethnicity Total	278	271	261	254	1064
B. GENDER	_				
Male	78	74	74	92	318
Female	197	195	184	162	73
Not Reported	3	2	3	0	ł
Not Tracked	0	0	0	0	(
Gender Total	278	271	261	254	1064
C. AGE	_				
Age 0- 12	29	53	38	35	15
Age 13- 17	22	17	20	17	7
Age 18- 24	42	32	33	37	144
Age 25- 59	171	137	154	148	61
Age 60 and Older	3	20	10	10	43
Not Reported	11	12	6	7	3
Not Tracked	0	0	0	0	(
Age Total	278	271	261	254	1064

2.	Number of victims whose victimization is
	the basis for the application.

278
271
261
254
1,064

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2020:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2021:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2021:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2021:

Victims and indirect victims generally count as separate applications

## 5. Number of new applications received during

the reporting period	
Q1: Oct-Dec 2020:	277
Q2: Jan-Mar 2021:	265
Q3: Apr-Jun 2021:	255
Q4: Jul-Sep 2021:	251
Annual:	1,048

## 6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2020:	217
Q2: Jan-Mar 2021:	192
Q3: Apr-Jun 2021:	176
Q4: Jul-Sep 2021:	165
Annual:	750

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2020:	82
Q2: Jan-Mar 2021:	72
Q3: Apr-Jun 2021:	73
Q4: Jul-Sep 2021:	78
Annual:	305

#### Reason(s) for denial or close status applicable for the reporting period:

Population	N	lumb	er of	Victi	ms
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	2	2	2	6
B. Failure to report to police	5	6	9	10	30
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	16	12	14	12	54
D. Incomplete information	1	2	1	2	6
E. Contributory misconduct	2	2	7	5	16
F. Ineligible crime	30	15	16	23	84
G. Ineligible application	18	19	14	10	61
Other	10	14	10	14	48
Denial explanation:					

Denial explanation:

Qtr 1: Unable to process. This is usually due to a pending warrant for the victim or pending violent felony charge which has a direct impact on the victim's eligibility in our state.

Qtr 2: Unable to process. This is usually due to a pending warrant for the victim or pending violent felony charge which has a direct impact on the victim's eligibility in our state.

Qtr 3: Unable to process. This is usually due to a pending warrant for the victim or pending violent felony charge which has a direct impact on the victim's eligibility in our state.

Qtr 4: Unable to process. This is usually due to a pending warrant for the victim or pending violent felony charge which has a direct impact on the victim's eligibility in our state.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2020: Not applicable to my state's process

Q2: Jan-Mar 2021: Not applicable to my state's process

Q3: Apr-Jun 2021: Not applicable to my state's process

Q4: Jul-Sep 2021: Not applicable to my state's process

Annual:

0

# Victim Compensation Formula Grant Program - October 01, 2020 - September 30, 2021

PAYMENT STATISTICS BY CRIME TYPE Qtr:	1																	
					EXPENS	SE TYPES PAI	D (in dollars)									ICTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	63	\$ 0	\$ 0	\$ 14,765	\$ 0	\$ 19,573	\$ 6,766	\$ 38,172	\$ 0		\$ 0	\$ 0	\$ 79,275	0	34	2	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,753	\$ 0		\$ 0	\$ 0	\$ 8,753	0	0	0	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,973	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,973	0	0		0	0
Child Pornography																		
Child Sexual Abuse	18	\$ 0	\$ 0	\$ 0	\$ 0	\$ 653	\$ 23,787	\$ 11,305	\$ 0	\$ 0	\$ 0	\$ 0	\$ 35,745	0	4		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 6,152	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,152	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	18	\$ 2,000	\$0	\$ 0	\$ 118,054	\$0	\$ 3,408	\$ 0	\$ 0		\$ 0	\$ 0	\$ 123,461	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 180	\$ 0	\$ 0		\$ 0	\$ 0	\$ 180	0	0	0	0	0
Sexual Assault	12	\$ 0	\$ 0	\$ 6,274	\$ 0	\$ 1,128	\$ 905	\$ 1,600	\$ 0	\$ 413	\$ 0	\$ 0	\$ 10,320	0	0	0	0	0
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,850	\$ 0		\$ 0	\$ 0	\$ 7,850	0	1	0	0	0
Terrorism																		
Total	119	\$ 2,000	\$0	\$ 27,191	\$ 118,054	\$ 21,353	\$ 39,019	\$ 67,680	\$0	\$ 413	\$0	\$0	\$ 275,709	0	41	2	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtr	2																	
					EXPEN	ISE TYPES PA	AID (in dollars	5)								CTIMIZATIONS A CRIME TYPE	:	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Violence that were Paid During the Reporting Period
Arson	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,603	\$ 0		\$ 0	\$0	\$ 6,603	0	0	0	0	0
Assault	49	\$ 0	\$ 0	\$ 27,038	\$ 0	\$ 28,907	\$ 5,172	\$ 18,437	\$0		\$ 0	\$ 0	\$ 79,554	0	21	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,486	\$ 0	\$0		\$ 0	\$ 0	\$ 1,486	0	0		0	0
Child Pornography																		
Child Sexual Abuse	21	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,570	\$ 18,438	\$ 1,000	\$ 0	\$ 229	\$ 0	\$ 0	\$ 21,237	0	5		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 6,259	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,259	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	14	\$ 0	\$ 62,602	\$ 0	\$ 52,671	\$ 0	\$ 594	\$ 0	\$0		\$ 0	\$ 0	\$ 115,867	0	1	1	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 878	\$0		\$ 0	\$ 0	\$ 878	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 180	\$ 0	\$0		\$ 0	\$ 0	\$ 180	0	0	0	0	0
Sexual Assault	11	\$ 0	\$ 0	\$ 5,060	\$ 0	\$ 730	\$ 0	\$ 800	\$ 0	\$ 6,620	\$ 0	\$ 0	\$ 13,209	0	0	0	0	0
Stalking																		
Terrorism																		
Total	104	\$0	\$ 62,602	\$ 38,357	\$ 52,671	\$ 31,207	\$ 25,870	\$ 27,718	\$0	\$ 6,848	\$0	\$0	\$ 245,273	0	27	1	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtr	:3																	
					EXPEN	ISE TYPES P	AID (in dollars	s)								CTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Relation of Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	15	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 24,383	\$ 0		\$ 0	\$ 0	\$ 24,383	0	0	1	0	0
Assault	46	\$ 0	\$ 0	\$ 10,997	\$ 0	\$ 27,851	\$ 3,341	\$ 31,859	\$ 0		\$ 0	\$ 0	\$ 74,047	0	20	0	0	0
Burglary																		
Child Physical Abuse/Neglect	3	\$0	\$ 0	\$ 0	\$ 0	\$ 494	\$ 3,676	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,170	0	0		0	0
Child Pornography																		
Child Sexual Abuse	21	\$ 0	\$ 0	\$ 144	\$ 0	\$ 695	\$ 7,165	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,004	0	6		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 979	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 979	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	13	\$0	\$ 15,474	\$ 0	\$ 73,391	\$ 0	\$ 742	\$ 0	\$ 0		\$0	\$ 0	\$ 89,607	0	1	0	0	0
Human Trafficking																		
Kidnapping	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 515	\$ 0		\$0	\$ 0	\$ 515	0	0	0	0	0
Other Vehicular Crimes																		
Robbery	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 90	\$ 0	\$ 0		\$ 0	\$ 0	\$ 90	0	0	0	0	0
Sexual Assault	9	\$0	\$ 0	\$ 0	\$ 0	\$ 1,903	\$ 2,229	\$ 0	\$ 0	\$ 6,322	\$ 0	\$ 0	\$ 10,453	0	1	0	0	0
Stalking	3	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,590	\$ 0		\$ 0	\$ 0	\$ 6,590	0	0	0	0	0
Terrorism																		
Total	113	\$ 0	\$ 15,474	\$ 12,120	\$ 73,391	\$ 30,944	\$ 17,243	\$ 63,346	\$0	\$ 6,322	\$ 0	\$ 0	\$ 218,838	0	28	1	0	0

PAYMENT STATISTICS BY CRIME TYPE Qtr	4																	
					EXPENS	E TYPES PAID	) (in dollars)									CTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Relation of Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Violence that were Paid During the Reporting Period
Arson	7	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,950	\$ 0		\$ 0	\$ 0	\$ 6,950	0	0	0	0	0
Assault	46	\$0	\$ 0	\$ 6,428	\$ 0	\$ 31,712	\$ 2,518	\$ 26,464	\$ 0		\$ 0		\$ 67,122	0	14	1	0	0
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,087	\$ 0	\$ 0		\$ 0		\$ 2,087	0	0		0	0
Child Pornography																		
Child Sexual Abuse	15	\$ 0	\$ 0	\$ 283	\$ 0	\$ 1,352	\$ 8,325	\$ 1,990	\$ 0	\$ 0	\$ 0		\$ 11,950	0	3		0	0
DUI/DWI	1	\$0	\$ 0	\$ 0	\$ 0	\$ 1,420	\$ 0	\$ 0	\$ 0		\$ 0		\$ 1,420	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	17	\$0	\$ 53,051	\$ 4,483	\$ 106,076	\$ 0	\$ 82	\$ 0	\$ 0		\$ 0		\$ 163,691	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 90	\$ 0	\$ 0		\$0		\$ 90	0	0	0	0	0
Sexual Assault	3	\$0	\$ 0	\$ 0	\$ 0	\$ 246	\$ 309	\$ 997	\$ 0	\$ 0	\$ 0		\$ 1,552	0	0	0	0	0
Stalking	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,658	\$ 0		\$ 0		\$ 4,658	0	0	0	0	0
Terrorism																		
Total	93	\$0	\$ 53,051	\$ 11,195	\$ 106,076	\$ 34,730	\$ 13,411	\$ 41,059	\$ 0	\$ 0	\$0	\$0	\$ 259,522	0	18	1	0	0

PAYMENT STATISTICS BY CRIME TYPE - Aggreg	ated																		
	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson	27	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 37,937	\$ 0		\$ 0	\$ 0	\$ 37,937	0	0	1	0	0	
Assault	204	\$ 0	\$ 0	\$ 59,228	\$ 0	\$ 108,043	\$ 17,798	\$ 114,931	\$ 0		\$ 0	\$ 0	\$ 299,999	0	89	3	0	0	
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,753	\$ 0		\$ 0	\$ 0	\$ 8,753	0	0	0	0	0	
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 494	\$ 11,222	\$ 0	\$ 0		\$0	\$ 0	\$ 11,716	0	0		0	0	
Child Pornography																			
Child Sexual Abuse	75	\$ 0	\$ 0	\$ 427	\$ 0	\$ 4,270	\$ 57,716	\$ 14,295	\$ 0	\$ 229	\$ 0	\$ 0	\$ 76,937	0	18		0	0	
DUI/DWI	4	\$ 0	\$ 0	\$ 13,390	\$ 0	\$ 1,420	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 14,811	0	0	0	0	0	
Fraud/Financial Crimes																			
Homicide	62	\$ 2,000	\$ 131,127	\$ 4,483	\$ 350,191	\$ 0	\$ 4,826	\$ 0	\$ 0		\$ 0	\$ 0	\$ 492,626	0	5	1	0	0	
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 878	\$ 0		\$0	\$ 0	\$ 878	0	0	0	0	0	
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 515	\$ 0		\$ 0	\$ 0	\$ 515	0	0	0	0	0	
Other Vehicular Crimes																			
Robbery	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 540	\$ 0	\$ 0		\$ 0	\$ 0	\$ 540	0	0	0	0	0	
Sexual Assault	35	\$ 0	\$ 0	\$ 11,334	\$ 0	\$ 4,007	\$ 3,443	\$ 3,397	\$ 0	\$ 13,354	\$ 0	\$ 0	\$ 35,534	0	1	0	0	0	
Stalking	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 19,098	\$ 0		\$ 0	\$ 0	\$ 19,098	0	1	0	0	0	
Terrorism																			
Total	429	\$ 2,000	\$ 131,127	\$ 88,862	\$ 350,191	\$ 118,234	\$ 95,543	\$ 199,803	\$0	\$ 13,583	\$0	\$ 0	\$ 999,343	0	114	5	0	0	

# NARRATIVE QUESTIONS

# <sup>1.</sup> Please explain any significant change in the number of applications received during the reporting period.

No significant change

# 2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 12

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of the application, we contact the victim/claimant to acknowledge receipt, obtain any additional information we may need, determine safest way to send correspondence, and explain next steps. We then request the relevant police reports, and victim's State criminal record. Once we receive, the claim is submitted for a decision. Once the decision is made, we send a letter with the decision, and next steps via regular and certified mail, or email if this is the preferred contact method.

# 3. Does your state have a victim satisfaction survey?

No

#### 4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Human trafficking has been an emerging issue within RI. We have spoken at the state task force to combat human trafficking and treat victims. This crime type is going mainly unreported and the victim may seek medical/mental health services but is not seeking assistance through law enforcement. We have been making progress towards being included on the task force so that we can better track statistics and offer more assistance.

# <sup>5.</sup> Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

We partner with the victim specialists in the FBI and US Attorney's local offices, and attend regular meetings with them.

# <sup>6.</sup> Please describe any notable activities during the reporting period that improved the process of victim compensation services.

This has been difficult with the pandemic. We have historically been doing "mobile office" days where we set up a booth at places we know victims frequent such as a court house, the DMV, welfare offices, etc. However, this has not been possible during the pandemic.

# Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

Due to declining state funding we have used the entire award towards claim payouts.

# <sup>8.</sup> Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

None.

# 9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

We have strong partnerships in the private sector with many victim service agencies, as well as most police departments within the state, and the attorney general's office. We are in constant communication with them and both attend and host training sessions to learn more about what they do, and so they can learn more about our program to help them feel more empowered with their victims to navigate the process. We also take on most of the burden of document gathering ourselves to make the process as seamless as possible for victims

# <sup>10.</sup> Please explain any public outreach efforts to improve awareness of your program.

We routinely offer virtual trainings to all agencies who interact with victims.

<sup>11.</sup> Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

We provide an annual report to our legislature but it contains the same information as this report.

# <sup>12.</sup> Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.