Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2021 - September 30, 2022

GRANTEE INFORMATION

ORGANIZATION NAME: CRIMINAL JUSTICE COMMISSION, ARIZONA

POC NAME: Heather Bohnet

POC EMAIL: hbohnet@azcjc.gov

POC PHONE: 6023641168

POPULATION DEMOGRAPHICS

 Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2021:

391 449 648

Q4: Jul-Sep 2022: Annual:

Q2: Jan-Mar 2022: Q3: Apr-Jun 2022:

773 2,261

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2021: 346
Q2: Jan-Mar 2022: 348
Q3: Apr-Jun 2022: 511
Q4: Jul-Sep 2022: 537
Annual: 1,742

Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber c	of Viction Q4	ms Annual
American Indian or Alaska Native	12	17	24	44	97
Asian	4	1	16	4	25
Black or African American	31	38	58	7 61	188
Hispanic or Latino	140	117	168	191	616
Native Hawaiian or Other Pacific Islander	0	2	2	0	4
White Non-Latino or Caucasian	120	127	182	189	618
Some Other Race	4	5	7	2	18
Multiple Races	14	15	31	13	73
Not Reported	21	26	23	33	103
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	346	348	511	537	1742
	0.0	0.0	• • •		
B. GENDER					
Male	138	155	205	212	710
Female	203	193	304	320	1020
Not Reported	5	0	2	5	12
Not Tracked	0	0	0	0	0
Gender Total	346	348	511	537	1742
C. AGE					
Age 0- 12	32	43	50	75	200
Age 13- 17	39	26	36	52	153
Age 18- 24	56	57	66	73	252
Age 25- 59	191	186	321	293	991
Age 60 and Older	28	36	38	44	146
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	346	348	511	537	1742

PERFORMANCE MEASURES

4.	Based on your program's indicate if	general procedure,	7. Number of applications approved) during the re		cations	that	were	e not			
	Q1: Oct-Dec 2021:		Q1: Oct-Dec 2021:	64							
	Only one application is us crime	ually counted per	Q2: Jan-Mar 2022:	53							
	Q2: Jan-Mar 2022:		Q3: Apr-Jun 2022:	83							
	Only one application is us	ually counted per	Q4: Jul-Sep 2022:	77							
	crime		Annual:	277							
	Q3: Apr-Jun 2022:		Reason(s) for denial	le for the reporting period:							
	Only one application is us crime	ually counted per	Pop					ctims Annual			
	Q4: Jul-Sep 2022:		A. Application not filed	14	6	11	9	40			
	Only one application is us	ually counted per	B. Failure to report to p	3	3	5	2	13			
5.	Number of new application the reporting period	ns received during	C. Failure to cooperate victim/witness coordina required by program	with law enforcement, tor, and/or other official	10	6	13	6	35		
	Q1: Oct-Dec 2021:	346	D. Incomplete informati	ion	0	3	0	0	3		
	Q2: Jan-Mar 2022:	348	E. Contributory miscon	10	12	14	20	56			
	Q3: Apr-Jun 2022:	511	F. Ineligible crime	20	18	25	27	90			
	Q4: Jul-Sep 2022:	537	G. Ineligible application	1	5	5	10	9	29		
	Annual:	1,742	Other		2	0	5	4	11		
	Allitual.	1,742	Denial explanation:								
Number of applications apreporting period.		proved during the	Qtr 1: victim withdrew a Qtr 3: Expenses covere Qtr 4: withdrawals								
	Q1: Oct-Dec 2021:	236	Qu 1. Withdrawalo								
	Q2: Jan-Mar 2022:	259	8. Number of applications	received for Sexual Assau	It Forer	nsic E	Exan	ninati	ons		
	Q3: Apr-Jun 2022:	325	during the reporting per	iod							
	Q4: Jul-Sep 2022:	401	Q1: Oct-Dec 2021: Not to my state's process	applicable							
	Annual:	1,221	Q2: Jan-Mar 2022: Not to my state's process	applicable							
			Q3: Apr-Jun 2022: Not to my state's process	applicable							
			Q4: Jul-Sep 2022: Not to my state's process	applicable							
			Annual:	0							

					EXPENS	E TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renording Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Deriod
Arson																		
Assault	177	\$ 500	NA	\$ 117,782	\$ 5,000	\$ 153,575	\$ 29,147	NA	NA		\$ 6,004	NA	\$ 312,008	0	66	2	0	
Burglary	5	\$ 0	NA	\$ 0	\$ 0	\$ 160	\$ 3,053	NA	NA		\$ 309	NA	\$ 3,522	0	0	0	0	
Child Physical Abuse/Neglect	3	\$ 0	NA	\$ 4,860	\$ 2,119	\$ 0	\$ 585	NA	NA		\$ 187	NA	\$ 7,752	0	2		0	
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 177	NA	NA		\$0	NA	\$ 177	0	0		0	
Child Sexual Abuse	69	\$ 0	NA	\$ 7,667	\$ 0	\$ 5,179	\$ 26,843	NA	NA	NA	\$ 7,017		\$ 46,705	0	22		0	
DUI/DWI	11	\$ 0	NA	\$ 17,399	\$ 890	\$ 15,589	\$ 438	NA	NA		\$ 1,436	NA	\$ 35,752	0	0	0	0	
Fraud/Financial Crimes	1	\$ 0	NA	\$ 20,000	\$ 0	\$ 0	\$ 0	NA	NA		\$0	NA	\$ 20,000	0	0	0	0	
Homicide	89	\$ 2,000	NA	\$ 37,838	\$ 211,634	\$ 0	\$ 8,508	NA	NA		\$ 6,752	NA	\$ 266,731	0	22	1	0	
Human Trafficking																		
Kidnapping	4	\$ 0	NA	\$ 5,735	\$ 0	\$ 0	\$ 752	NA	NA		\$ 221	NA	\$ 6,708	0	4	0	0	
Other Vehicular Crimes	25	\$ 0	NA	\$ 41,192	\$ 22,044	\$ 15,592	\$ 3,615	NA	NA		\$ 854	NA	\$ 83,297	0	0	0	0	
Robbery	32	\$ 0	NA	\$ 44	\$0	\$ 8,808	\$ 12,161	NA	NA		\$ 819	NA	\$ 21,831	0	0	0	0	
Sexual Assault	24	\$ 0	NA	\$ 29,931	\$ 0	\$ 7,857	\$ 8,963	NA	NA	NA	\$ 922	NA	\$ 47,672	0	9	0	0	
Stalking			$\overline{}$									$\overline{}$						
Terrorism			$\overline{}$															
Total	441	\$ 2,500	NA	\$ 282,446	\$ 241,686	\$ 206,759	\$ 94,241	NA	NA	NA	\$ 24,521	NA	\$ 852,154	0	125	3	0	

Page 3 of 9

					EXPENS	E TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Soene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the
Arson																		
Assault	153	\$ 1,124	NA	\$ 71,795	\$ 0	\$ 88,541	\$ 52,511	NA	NA		\$ 5,743	NA	\$ 219,715	1	60	1	2	
Burglary	8	\$ 0	NA	\$ 6,168	\$ 0	\$ 0	\$ 3,465	NA	NA		\$ 464	NA	\$ 10,097	0	0	0	0	
Child Physical Abuse/Neglect	10	\$ 0	NA	\$ 1,760	\$ 0	\$ 0	\$ 4,935	NA	NA		\$ 1,186	NA	\$ 7,881	0	8		0	
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 607	\$ 0	NA	NA		\$ 0	NA	\$ 607	0	0		0	
Child Sexual Abuse	60	\$ 0	NA	\$ 3,462	\$ 0	\$ 7,405	\$ 25,553	NA	NA	NA	\$ 5,296	NA	\$ 41,716	0	23		1	
DUI/DWI	13	\$ 0	NA	\$ 39,405	\$ 0	\$ 11,534	\$ 303	NA	NA		\$ 180	NA	\$ 51,421	0	0	0	0	
Fraud/Financial Crimes	2	\$ 0	NA	\$ 0	\$0	\$ 1,400	\$ 2,063	NA	NA		\$ 0	NA	\$ 3,463	0	0	0	0	
Homicide	86	\$ 500	NA	\$ 54,661	\$ 213,245	\$ 236	\$ 14,161	NA	NA		\$ 3,644	NA	\$ 286,448	0	18	0	1	
Human Trafficking								$\overline{}$										
Kidnapping	2	\$ 0	NA	\$0	\$0	\$ 1,106	\$ 336	NA	NA		\$ 0	\$0	\$ 1,442	0	2	0	0	
Other Vehicular Crimes	16	\$ 0	NA	\$ 10,851	\$ 4,296	\$ 10,759	\$ 495	NA	NA		\$ 172	NA	\$ 26,573	0	0	0	0	
Robbery	32	\$ 0	NA	\$ 13,512	\$0	\$ 6,677	\$ 9,408	NA	NA		\$ 992	NA	\$ 30,588	0	0	0	0	
Sexual Assault	28	\$ 0	NA	\$ 2,465	\$0	\$ 4,009	\$ 8,178	NA	NA	NA	\$ 1,385	NA	\$ 16,037	0	9	0	0	
Stalking	2	\$ 0	NA	\$0	\$0	\$ 0	\$ 808	NA	NA		\$ 12	NA	\$ 819	0	1	0	0	
Terrorism							, , , , , ,											
Total	413	\$ 1.624	NA	\$ 204.079	\$ 217.541	\$ 132.275	\$ 122.215	NA	NA	NA	\$ 19.072	\$0	\$ 696.806	1	121	1	4	

Page 4 of 9

					EXPENS	E TYPES PAID	(in dollars)								TYPES OF VIO	TIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the
Arson	2	\$ 0	NA	\$ 368	\$ 0	\$ 9,465	\$ 0	NA	NA		\$ 157	NA	\$ 9,990	0	0	0	1	
Assault	190	\$ 2,000	NA	\$ 147,472	\$ 12,612	\$ 187,773	\$ 55,577	NA	NA		\$ 10,778	NA	\$ 416,213	0	64	3	1	
Burglary	9	\$ 0	NA	\$ 0	\$0	\$ 0	\$ 11,335	NA	NA		\$ 877		\$ 12,211	0	0	0	0	
Child Physical Abuse/Neglect	4	\$ 0	NA	\$ 0	\$0	\$ 0	\$ 2,015	NA	NA		\$ 741	NA	\$ 2,756	0	2		0	
Child Pornography	1	\$ 0	NA	\$ 0	\$0	\$ 1,015	\$ 0	NA	NA		\$ 0	NA	\$ 1,015	0	0		0	
Child Sexual Abuse	85	\$ 0	NA	\$ 672	\$0	\$ 20,274	\$ 43,379	NA	NA	NA	\$ 10,445	NA	\$ 74,771	0	31		0	
DUI/DWI	8	\$ 0	NA	\$ 35,030	\$0	\$ 4,637	\$ 1,073	NA	NA		\$ 325	NA	\$ 41,064	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	116	\$ 0	NA	\$ 99,524	\$ 236,951	\$ 3,385	\$ 12,358	NA	NA		\$ 19,143	NA	\$ 371,361	0	23	1	3	
Human Trafficking																		
Kidnapping	4	\$ 0	NA	\$ 0	\$0	\$ 170	\$ 1,172	NA	NA		\$ 1,042	NA	\$ 2,383	0	2	0	0	
Other Vehicular Crimes	20	\$ 0	NA	\$ 20,297	\$ 11,475	\$ 35,258	\$ 2,445	NA	NA		\$ 1,506	NA	\$ 70,981	0	0	0	0	
Robbery	23	\$ 0	NA	\$ 7,290	\$0	\$ 1,944	\$ 8,291	NA	NA		\$ 625	NA	\$ 18,151	0	0	0	0	
Sexual Assault	29	\$ 0	NA	\$ 37,828	\$0	\$ 14,469	\$ 14,564	NA	NA	NA	\$ 3,350	NA	\$ 70,210	0	8	0	0	
Stalking	1	\$ 0	NA	\$ 0	\$0	\$0	\$ 750	NA	NA		\$ 0	NA	\$ 750	0	0	0	0	
Terrorism																		
Total	492	\$ 2,000	NA	\$ 348,480	\$ 261,039	\$ 278,391	\$ 152,959	NA	NA	NA	\$ 48,988	NA	\$ 1,091,857	0	130	4	5	

Page 5 of 9

					EXPENS	E TYPES PAID	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Dezind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$0	\$ 120	NA	NA		\$ 0	NA	\$ 120	0	1	0	0	0
Assault	179	\$ 185	NA	\$ 116,255	\$ 0	\$ 150,236	\$ 50,037	NA	NA		\$ 7,753	NA	\$ 324,466	2	65	1	0	2
Burglary	10	\$ 0	NA	\$ 0	\$ 0	\$ 183	\$ 5,600	NA	NA		\$ 481	NA	\$ 6,265	0	0	0	0	0
Child Physical Abuse/Neglect	7	\$0	NA	\$ 0	\$0	\$0	\$ 1,320	NA	NA		\$ 1,387	NA	\$ 2,707	0	6		0	0
Child Pornography	2	\$ 0	NA	\$ 0	\$0	\$ 262	\$ 450	NA	NA		\$ 5	NA	\$ 717	0	0		0	0
Child Sexual Abuse	66	\$ 0	NA	\$ 1,986	\$0	\$ 16,231	\$ 32,957	NA	NA	NA	\$ 6,712	NA	\$ 57,886	0	25		0	0
DUI/DWI	7	\$ 0	NA	\$ 10,035	\$ 0	\$ 2,394	\$ 495	NA	NA		\$ 301	NA	\$ 13,226	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 710	NA	NA		\$ 0	NA	\$ 710	0	0	0	0	0
Homicide	113	\$ 8,000	NA	\$ 50,780	\$ 250,108	\$ 17,274	\$ 15,558	NA	NA		\$ 9,565	NA	\$ 351,284	0	23	0	0	2
Human Trafficking			\Box															
Kidnapping	6	\$ 0	NA	\$ 0	\$ 0	\$ 5,874	\$ 180	NA	NA		\$ 34	NA	\$ 6,088	0	4	0	0	0
Other Vehicular Crimes	14	\$0	NA	\$ 8,905	\$ 3,730	\$ 2,544	\$ 10	NA	NA		\$ 674	NA	\$ 15,863	0	0	0	0	0
Robbery	19	\$0	NA	\$ 0	\$0	\$ 6,282	\$ 7,796	NA	NA		\$ 867	NA	\$ 14,945	0	0	0	0	0
Sexual Assault	18	\$ 0	NA	\$ 3,181	\$0	\$ 1,699	\$ 7,707	NA	NA	NA	\$ 757	NA	\$ 13,344	0	2	0	0	0
Stalking	1	\$0	NA	\$ 0	\$0	\$0	\$0	NA	NA		\$ 300	NA	\$ 300	0	0	0	0	0
Terrorism			\equiv					\equiv	\equiv			一						
Total	444	\$ 8,185	NA	\$ 191,142	\$ 253,837	\$ 202,980	\$ 122,941	NA	NA	NA	\$ 28,836	NA	\$ 807,921	2	126	1	0	4

PAYMENT STATISTICS BY CRIME TYPE - Aggre					EVDENCE	TYPES PAID	(in dellare)								TYPES OF VIO	TIMIZATIONS		
					EXPENSE	I TYPES PAID	(in dollars)								RELATED TO	A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	NA	\$ 368	\$ 0	\$ 9,465	\$ 120	NA	NA		\$ 157	NA	\$ 10,110	0	1	0	1	0
Assault	699	\$ 3,809	NA	\$ 453,304	\$ 17,612	\$ 580,125	\$ 187,273	NA	NA		\$ 30,278	NA	\$ 1,272,401	3	255	7	3	12
Burglary	32	\$ 0	NA	\$ 6,168	\$ 0	\$ 343	\$ 23,452	NA	NA		\$ 2,131	NA	\$ 32,095	0	0	0	0	0
Child Physical Abuse/Neglect	24	\$ 0	NA	\$ 6,620	\$ 2,119	\$ 0	\$ 8,855	NA	NA		\$ 3,501	NA	\$ 21,095	0	18		0	0
Child Pornography	5	\$ 0	NA	\$0	\$ 0	\$ 1,885	\$ 627	NA	NA		\$ 5	NA	\$ 2,517	0	0		0	0
Child Sexual Abuse	280	\$ 0	NA	\$ 13,787	\$ 0	\$ 49,090	\$ 128,732	NA	NA	NA	\$ 29,470	NA	\$ 221,078	0	101		1	0
DUI/DWI	39	\$ 0	NA	\$ 101,869	\$ 890	\$ 34,154	\$ 2,309	NA	NA		\$ 2,242	NA	\$ 141,463	0	0	0	0	0
Fraud/Financial Crimes	4	\$ 0	NA	\$ 20,000	\$ 0	\$ 1,400	\$ 2,773	NA	NA		\$ 0	NA	\$ 24,173	0	0	0	0	0
Homicide	404	\$ 10,500	NA	\$ 242,803	\$ 911,938	\$ 20,895	\$ 50,585	NA	NA		\$ 39,103	NA	\$ 1,275,824	0	86	2	4	4
Human Trafficking																		
Kidnapping	16	\$ 0	NA	\$ 5,735	\$0	\$ 7,150	\$ 2,440	NA	NA		\$ 1,296	\$ 0	\$ 16,621	0	12	0	0	0
Other Vehicular Crimes	75	\$ 0	NA	\$ 81,245	\$ 41,544	\$ 64,153	\$ 6,565	NA	NA		\$ 3,206	NA	\$ 196,713	0	0	0	0	0
Robbery	106	\$ 0	NA	\$ 20,846	\$ 0	\$ 23,710	\$ 37,656	NA	NA		\$ 3,303	NA	\$ 85,515	0	0	0	0	0
Sexual Assault	99	\$ 0	NA	\$ 73,404	\$0	\$ 28,034	\$ 39,412	NA	NA	NA	\$ 6,413	NA	\$ 147,263	0	28	0	0	0
Stalking	4	\$ 0	NA	\$0	\$ 0	\$ 0	\$ 1,558	NA	NA		\$ 312	NA	\$ 1,869	0	1	0	0	0
Terrorism																		
Total	1,790	\$ 14,309	NA	\$ 1,026,148	\$ 974,103	\$ 820,404	\$ 492,356	NA	NA	NA NA	\$ 121,418	\$ 0	\$ 3,448,738	3	502	9	9	16

NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

During FY19 and FY20 COVID protocols impacted many of our county operational units. Most operational units adjusted business processes to allow for remote work, some smaller counties had to temporarily suspend services due to COVID outbreaks in their offices, and community outreach opportunities ceased. In addition, many of the victim service providers suspended or greatly limited their in-person services to victims. This resulted in decreased application submissions for FY19 and FY20 as compared to FY18 (a decrease of just under 10% from FY18 to FY20). In FY21 the application numbers have increased back to near pre-COVID numbers as direct in-person services have reopened and outreach has increased.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 32

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Victims initially receive information regarding the Victim Compensation program from law enforcement as part of their victim's rights packet. In addition, victims interacting with prosecutors and victim service providers are provided with information on victim compensation and how to apply. Victims can complete either an online or paper application. Online applications are automatically routed to the county operational unit assigned, which is based on where the crime took place. Victims completing a paper application are directed to send the application to the county operational unit where the crime took place. Once the application is complete and submitted to the program, the program coordinator at the county level investigates and substantiates the facts of the claim. This includes collecting any bills and obtaining a police report. In addition to gathering and substantiating the facts of the claim, the coordinator will negotiate with service providers to reduce the cost of services for the claimants. Once all necessary information is obtained and verified, a packet is completed to be forwarded by the program coordinator to the county crime victim compensation board for consideration. Once a victim is deemed an eligible claimant by the Board, future expenses can be submitted and processed. Program rules require that a board hear a claim within 60 days of when that claim was received by the program. The board will then determine the eligibility of the claim and approve or deny any expenditures. If the claim is approved, payments can be made either to the claimant or directly to service providers. If the claim is denied the claimant or victim is sent a letter via certified mail making them aware of their right to appeal that decision to the board within 30 days of having received the letter.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

During this past year, the overall number of applicants filing a victim compensation claim increased to a level just below pre-covid years, but there was not a corresponding increase in revenue from the primary fee-based funding source. This lack of funding had the potential to greatly impact the level of service that could be provided to victims, so ACJC aggressively pursued other potential funding opportunities. In January 2022 ACJC received American Rescue Plan Act (ARPA) funds for the Victim Compensation Program through the Arizona Governor's office. These funds were instrumental in maintaining the program's ability to serve all victims applying for victim compensation with no delay or reduction in services. In addition, ACJC was able to secure additional funding through a state general fund appropriation and an additional ARPA funds allowing the program to meet the needs of victims going forward for the next several years.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

County coordinators continue to work with federal and tribal law enforcement to coordinate access to benefits for federal crime victims on tribal lands. In addition, ACJC and the Coconino County victim compensation program staff worked with the federal government to ensure victims in a recent voyeurism case at the Grand Canyon received information on Arizona's program and were provided assistance with navigating the application process. ACJC staff continues to coordinate with a state legislative subcommittee to improve access to victim compensation for families of missing and murdered indigenous women. ACJC staff along with county coordinators have also increased outreach to tribal communities, participating in a number of tabling events and information-sharing sessions.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

During COVID-19 restrictions county operational units were forced to create remote work processes in order to maintain victim compensation program operations. Through this process, the county operational units created a number of less-than-ideal workarounds as a result of insufficient technology available to them during the outbreak of the pandemic. Much of the equipment available for remote work was outdated and did not meet essential job functions. Many of the county staff were working without cameras and headsets. Some staff did not have access to the internet/wifi to access the county systems while working remotely. There were issues with the printing and mailing of paper notices to victims while staff worked remotely. This past year ACJC worked with county operational units to identify their technology needs and to help them secure funding for their technology needs. This will ensure ongoing operations in a hybrid environment and ensure they can successfully maintain operations if in-person operations need to be suspended in the future. In addition, ACJC is working on developing a core online curriculum for new county coordinators and county staff working with victim compensation. In the past, this training was offered as one-on-one technical assistance as new county coordinators started, but as a result of an increased turnover rate,

this past year ACJC has identified the need for online training to reach more individuals at a time and also be made available for viewing as needed ongoing.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA administrative funds are critical for Arizona's ongoing efforts to improve victim services. The VOCA administrative funds allowed the State of Arizona to pay a portion of the salary and employee-related expenses for compensation program staff at ACJC. These positions are particularly important to Arizona since our program is decentralized. ACJC staff provides county-level compliance reviews, training, and technical assistance to ensure county programs are adhering to federal guidelines and Arizona Administrative Code related to the compensation program. Technical assistance, training, and program and financial compliance reviews were provided to the counties during this federal fiscal year.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

As a result of the significant decline in state revenues over the past several years for the victim compensation program, ACJC introduced a house bill in January of 2022 to the Arizona State Legislature that requested general fund dollars for the victim compensation program for the first time. The bill made it part of the way through the legislative process, and ultimately as part of the budget process and through negotiations, ACJC was able to secure a 2-million-dollar ongoing general fund appropriation for the program year after year. These are funds that the state will provide year after year for the program. In addition, the state provided a one-time infusion of American Rescue Plan Act funds into the program which can be used over the next few years, increasing the investment by the State of Arizona for crime victims. This increased funding for the victim compensation program will allow us to serve more crime victims in their greatest time of need.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

As the state administering agency for the victim compensation program in Arizona, the ACJC can leverage all available contacts and resources to streamline and coordinate the administration of the victim compensation program across all levels of government. These efforts significantly reduce the barriers faced by victims applying for compensation benefits. Arizona also has a state agency coordinating team (AZSACT). This team's mission is to collaboratively assess needs, maximize state and federal resources, support intervention and prevention activities, and improve quality services for crime victims and survivors while positively influencing policies and practices. These agencies include the Governor's Office of Youth, Faith and Family (GOYFF), the Office of the Attorney General (AGO), the Department of Health Services (DHS), the Department of Economic Security (DES), the Department of Housing (ADOH), the Department of Public Safety (DPS) and the Arizona Criminal Justice Commission (ACJC). ACJC utilizes membership on the AZSACT to promote the Arizona Victim Compensation program and to collaborate with other agencies to reduce barriers for victims across the state who may apply for compensation benefits.

10. Please explain any public outreach efforts to improve awareness of your program.

County programs regularly provide public outreach through training and local tabling events at local social services fairs and other community activities. An example of this is the Santa Cruz County Attorney's Office Victim Compensation Program, which participated in a county trunk-or-treat event in 2021. They had victim compensation materials available for members of the community as they handed out treats to the children. Another example is the Navajo County Attorney's Office of Victim Services which hosts an online event to educate community members and the victim services community about victims' issues, including victim compensation, each year during National Crime Victims Rights Week. A third example is when the Cochise County Attorney's Office victim compensation program coordinator received questions from a prosecutor about the program, and recognizing that there was a need for training on victim compensation, provided victim compensation training to the prosecutors in her office and the Cochise County Superior Court judges. ACJC also does public outreach statewide and regularly attends events to provide information and materials on Arizona's Victim Compensation Program. This year ACJC provided training on victim compensation to new victim advocates, law enforcement officials, and prosecutors at the Arizona Attorney General's regular training on victim's rights. In addition, ACJC staff presented at the twice-yearly Victim Advocate Basic Academy. ACJC also attended tabling events to provide information on the victim compensation program at the San Carlos Apache reservation, the Arizona Prosecuting Attorney's Advisory Council s annual prosecutor conference, and the Annual Four Corners Indian Country Conference.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

There are no outcome measures in addition to those included within this submission, reported annually by ACJC on the victim compensation program

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Nothing at this time.