Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: HEALTH & HUMAN SERVICES, MICHIGAN DEPARTMENT OF

POC NAME: Shalonna Banks

POC EMAIL: bankss1@michigan.gov

POC PHONE: 5173357233

POPULATION DEMOGRAPHICS

1.	Number of people for whon application was made for vi compensation benefits duri reporting period.	ctim
	Q1: Oct-Dec 2022:	239
	Q2: Jan-Mar 2023:	198
	Q3: Apr-Jun 2023:	128
	Q4: Jul-Sep 2023:	164
	Annual:	729

Number of victims whose v the basis for the application	
Q1: Oct-Dec 2022:	239
Q2: Jan-Mar 2023:	198
Q3: Apr-Jun 2023:	128
Q4: Jul-Sep 2023:	164
Annual:	729

2.

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber o Q3	of Victii Q4	ns Annual
American Indian or Alaska Native	0	1	1	0	2
Asian	0	3	0	2	5
Black or African American	110	100	70	81	361
Hispanic or Latino	15	2	2	4	23
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	81	65	34	56	236
Some Other Race	0	0	0	0	0
Multiple Races	7	6	2	4	19
Not Reported	26	21	19	17	83
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	239	198	128	164	729
B. GENDER					
Male	141	119	88	105	453
Female	96	75	39	58	268
Not Reported	0	0	0	0	0
Not Tracked	2	4	1	1	8
Gender Total	239	198	128	164	729
C. AGE					
Age 0- 12	9	6	4	7	26
Age 13- 17	23	21	7	12	63
Age 18- 24	40	38	25	36	139
Age 25- 59	146	115	84	97	442
Age 60 and Older	21	18	8	12	59
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	239	198	128	164	729

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

Number of new applications received during the reporting period

the reporting period	
Q1: Oct-Dec 2022:	239
Q2: Jan-Mar 2023:	198
Q3: Apr-Jun 2023:	128
Q4: Jul-Sep 2023:	164
Annual:	729

6. Number of applications **approved** during the

reporting period.	
Q1: Oct-Dec 2022:	239
Q2: Jan-Mar 2023:	198
Q3: Apr-Jun 2023:	128
Q4: Jul-Sep 2023:	164
Annual:	729

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

••• /	•	•	•
Q1: Oct-Dec	2022:		57
Q2: Jan-Ma	r 2023:		116
Q3: Apr-Jun	2023:		61
Q4: Jul-Sep	2023:		58
Annual:			292

Reason(s) for denial or close status applicable for the reporting period:

Population	I	Num	ber o	of Vio	ctims
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	0	0	0	3
B. Failure to report to police	0	2	0	0	2
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	3	1	0	4
D. Incomplete information	14	44	22	33	113
E. Contributory misconduct	6	6	2	0	14
F. Ineligible crime	11	26	15	3	55
G. Ineligible application	23	35	21	22	101
Other	0	-	0	0	0
Denial explanation:					

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

0 1 01	
Q1: Oct-Dec 2022:	558
Q2: Jan-Mar 2023:	493
Q3: Apr-Jun 2023:	533
Q4: Jul-Sep 2023:	635
Annual:	2,219

															TYPES OF VIC			
					EX	PENSE 1	TYPES F	PAID (in	dollars)					RELATED TO A			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Parior	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	05					NT	NT	NT	NT		NT	\$ 356,594	\$ 356,594	NT	15	NT	NT	N
Assault	85	NT	NT	NT	NT	INI	INT	INT	NT		INT	৯ ১১৩,১94	ֆ 300,094	IN I	15	INT	NT	N
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography Child Sexual Abuse	11	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 5,988	\$ 5,988	NT	1		NT	N
DUI/DWI	1	NT	NT	NT	NT	NT	NT	NT	NT	IN I	NT	\$ 5,988	\$ 5,988	NT	0	NT	NT	N
Fraud/Financial Crimes		INT	INT	INT	INT	INT	INT	INT	INI			\$ 0,450	\$ 0,450		0	INT		
Homicide	78	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 352,924	\$ 352,924	NT	5	NT	NT	N
Human Trafficking	10											ψ 002,024	ψ 002,324		0			
Kidnapping																		
Other Vehicular Crimes	3	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 6,047	\$ 6,047	NT	0	NT	NT	N
Robbery	4	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 9,553	\$ 9,553	NT	0	NT	NT	N
Sexual Assault	6	NT	NT	NT	NT	NT	NT	NT	NT	\$ 518,153	NT	\$ 3,877	\$ 522,030	NT	0	NT	NT	N
Stalking																		
Terrorism																		
Total	188	NT	NT	NT	NT	NT	NT	NT	NT	\$ 518,153	NT	\$ 741,433	\$ 1,259,586	NT	21	NT	NT	N
* Other expense explanations			·	:i	l				i		l							
Child Sexual AbuseOUR CURREDUI/DWIOUR CURREHomicideOUR CURREOther Vehicular CrimesOUR CURRERobberyOUR CURRE	NT SSYTEM NT SSYTEM NT SSYTEM NT SSYTEM NT SSYTEM	DOES DOES DOES DOES	NOT AL NOT AL NOT AL NOT AL NOT AL	LOW US LOW US LOW US LOW US LOW US	TO BRI TO BRI TO BRI TO BRI TO BRI	EAK DOV EAK DOV EAK DOV EAK DOV EAK DOV	WN PAY WN PAY WN PAY WN PAY WN PAY	MENTS, MENTS, MENTS, MENTS, MENTS,	THIS IS THIS IS THIS IS THIS IS THIS IS	THE TOTAL A THE TOTAL A THE TOTAL A THE TOTAL A THE TOTAL A THE TOTAL A THE TOTAL A	MOUNT MOUNT MOUNT MOUNT MOUNT							

					EX	PENSE	TYPES F	PAID (in	dollars)					TYPES OF VI RELATED TO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	77	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 253,135	\$ 253,135	NT	13	NT	NT	N
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	6	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 2,247	\$ 2,247	NT	0		NT	N
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	62	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 243,303	\$ 243,303	NT	3	NT	NT	N
Human Trafficking																1		
Kidnapping																		
Other Vehicular Crimes	4	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 16,817	\$ 16,817	NT	0	NT	NT	N
Robbery	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 260	\$ 260	NT	0	NT	NT	N
Sexual Assault	6	NT	NT	NT	NT	NT	NT	NT	NT	\$ 441,044	NT	\$ 3,964	\$ 445,008	NT	1	NT	NT	Ň
Stalking																1		1
Terrorism																1		1
Total	157	NT	NT	NT	NT	NT	NT	NT	NT	\$ 441,044	NT	\$ 519,726	\$ 960,770	NT	17	NT	NT	N
* Other expense explanations			·				·	·			·	i			4 L	1	·	1
	em will not allow	v us to b	reak dow	n payme	nts, this i	is the total	amount.											
Child Sexual Abuse Current syste	em will not allow	v us to b	reak dow	n payme	nts, this i	s the total	amount.											
Homicide Current syste	m will not allow	v us to b	reak dow	n payme	nts, this i	s the total	amount.											
Other Vehicular Crimes Current syste	em will not allow	v us to b	reak dow	n payme	nts, this i	s the total	amount.											
Robbery Current syste	em will not allow	v us to b	reak dow	n payme	nts, this i	s the total	amount.											
Sexual Assault Current syste	m will not allow	v us to b	reak dow	n payme	nts, this i	s the total	amount.											

															TYPES OF VIC			
					EX	PENSE 1	TYPES F	PAID (in	dollars)					RELATED TO A		E	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	82	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 312,903	\$ 312,903	NT	10	NT	NT	N
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	8	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 6,090	\$ 6,090	NT	1		NT	N
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	78	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 306,872	\$ 306,872	NT	4	NT	NT	N
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	5	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 21,609	\$ 21,609	NT	0	NT	NT	N
Robbery	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,931	\$ 1,931	NT	0	NT	NT	N
Sexual Assault	4	NT	NT	NT	NT	NT	NT	NT	NT	\$ 544,403	NT	\$ 1,105	\$ 545,508	NT	1	NT	NT	N
Stalking																		
Terrorism																		
Total	178	NT	NT	NT	NT	NT	NT	NT	NT	\$ 544,403	NT	\$ 650,510	\$ 1,194,913	NT	16	NT	NT	N

PAYMENT STATISTICS BY CRIME T	YPE Qtr:4																	
					EX	PENSE	TYPES F	PAID (in	dollars)					TYPES OF VIC RELATED TO A			
TYPES OF CRIME	T otal Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	61	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 246,319	\$ 246,319	NT	7	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	4	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 1,000	\$ 1,000	NT	0		NT	NT
DUI/DWI	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 3,907	\$ 3,907	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	55	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 239,831	\$ 239,831	NT	0	NT	NT	NT
Human Trafficking																		
Kidnapping	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 25,000	\$ 25,000	NT	0	NT	NT	NT
Other Vehicular Crimes	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 5,729	\$ 5,729	NT	0	NT	NT	NT
Robbery	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 122	\$ 122	NT	0	NT	NT	NT
Sexual Assault	4	NT	NT	NT	NT	NT	NT	NT	NT	\$ 554,372	NT	\$ 4,259	\$ 558,631	NT	0	NT	NT	NT
Stalking																		
Terrorism	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 10,670	\$ 10,670	NT	0	NT	NT	NT
Total	131	NT	NT	NT	NT	NT	NT	NT	NT	\$ 554,372	NT	\$ 536,837	\$ 1,091,209	NT	7	NT	NT	NT
* Other expense explanations	l																	
	ENT SYSTEM	1 DOES	NOT AL	LOW US	5 TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Child Sexual Abuse OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
DUI/DWI OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Homicide OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Kidnapping OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Other Vehicular Crimes OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
Robbery OUR CURR	ENT SYSTEM	1 DOES	NOT AL	LOW US	S TO BR	EAK DO	WN PAY	MENTS,	THIS IS	THE TOTAL A	MOUNT							
					-					THE TOT II								

You added "Other" crime types: ADULTS MOLESTED AS CHILDREN 1 \$320

OUR CURRENT SYSTEM DOES NOT ALLOW US TO BREAK DOWN PAYMENTS, THIS IS THE TOTAL AMOUNT.

OUR CURRENT SYSTEM DOES NOT ALLOW US TO BREAK DOWN PAYMENTS, THIS IS THE TOTAL AMOUNT.

Sexual Assault

Terrorism

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Ranntinn Parind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	305	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,168,951	\$ 1,168,951	NT	45	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	29	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 15,325	\$ 15,325	NT	2		NT	NT
DUI/DWI	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 10,357	\$ 10,357	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	273	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,142,930	\$ 1,142,930	NT	12	NT	NT	NT
Human Trafficking																		
Kidnapping	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 25,000	\$ 25,000	NT	0	NT	NT	NT
Other Vehicular Crimes	14	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 50,202	\$ 50,202	NT	0	NT	NT	NT
Robbery	8	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 11,866	\$ 11,866	NT	0	NT	NT	NT
Sexual Assault	20	NT	NT	NT	NT	NT	NT	NT	NT	\$ 2,057,972	NT	\$ 13,205	\$ 2,071,177	NT	2	NT	NT	NT
Stalking																		
Terrorism	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 10,670	\$ 10,670	NT	0	NT	NT	NT
Total	654	NT	NT	NT	NT	NT	NT	NT	NT	\$ 2,057,972	NT	\$ 2,448,506	\$ 4,506,478	NT	61	NT	NT	NT

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

Our program statute was legislatively changed in 2022 and went into effect in August 2023. The changes included the addition of new program benefits, increased maximums, additional claimant types, and an overall program maximum increase.

^{2.} The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 93

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. n is sent to the claimant. If this information is not received within 60 days, a follow up phone call is made to the claimant. If the claim is complete, a claim number is assigned and if additional information is required, a request for information is sent to the claimant and we also request a Law Enforcement Verification from the law enforcement department in the jurisdiction of the crime. Upon receipt of all documentation the claim is reviewed for eligibility or denial. If a claim is eligible, all bills are reviewed to ensure they are eligible for payment. An Award is entered into the claims management system and sent to the Manager for approval. The account tech then certifies the award in SIGMA (states payment system) and a disbursement of funds is processed to claimant or providers. Funds are dispersed weekly or bi-weekly depending on case load. If a claim is not eligible, a Denial is generated by the analyst and approved by the Manager and a formal Denial letter is generated by our staff and mailed to claimant.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The expansion of the program statute has saw an increase in claimants, approvals, and awards. Claimants and victims have remarked how much more empowered and assisted they feel with the new statute.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

We have an ongoing working relationship with the Federal advocates and open communication with Federal crime victims. We continue to provide trainings as requested by agencies that provide direct assistances to Federal crime victims. We have continued to provide outreach to our state's Native American communities and advocacy programs to provide information and education regarding compensation benefits.

^{6.} Please describe any notable activities during the reporting period that improved the process of victim compensation services.

All of our applications are now available on-line and we now provide an email address for easy submission of documents via electronic means. We have conducted statewide trainings on the new statute as well as rolled out a media campaign to try to reach as many citizens of the state as possible regarding the new guidelines for eligibility.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

VOCA funds have allowed our program to fully compensate victim benefits under the many expansions of coverage. Without these funds, we may not be able to provide full payment of out of pocket loss for our victims, up to our maximum.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Yes. The new legislation has had a tremendous impact on our state as it opened the program to previously excluded claimants and provides for new benefits such as relocation, residential security, and bereavement leave. It also included an expansion in claimant types allowing for parents to claim on behalf of victimized children and other familial members to apply for assistance with burial benefits.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

We continue to be part of the Prosecuting Association of Michigan training programs along with on-going training to advocates, VOCA grantees, law enforcement and other community groups.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

We continue our outreach program including television and radio commercials and training efforts. Participation in community events, providing resources to community members.

4 4

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

None

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None