# Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2022 - September 30, 2023

# **GRANTEE INFORMATION**

ORGANIZATION NAME: New York Office of Victim Services

POC NAME: Melinda Williams

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## POPULATION DEMOGRAPHICS

1. Number of people for whom an

application was made t	or victim
compensation benefits	during the
reporting period.	
Q1: Oct-Dec 2022:	2,105

Q2: Jan-Mar 2023: 2,309
Q3: Apr-Jun 2023: 2,295
Q4: Jul-Sep 2023: 2,285

Annual:

8,994

2. Number of victims whose victimization is the basis for the application.

 Q1: Oct-Dec 2022:
 2,105

 Q2: Jan-Mar 2023:
 2,309

 Q3: Apr-Jun 2023:
 2,295

 Q4: Jul-Sep 2023:
 2,285

 Annual:
 8,994

3. Victim Demographics					
Population	Q1	Num Q2	ber of Q3	Victims Q4	s Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	13	10	15	15	53
Asian	64	42	139	100	345
Black or African American	537	561	626	689	2413
Hispanic or Latino	422	419	443	519	1803
Native Hawaiian or Other Pacific Islander	1	0	3	9	13
White Non-Latino or Caucasian	863	1034	937	812	3646
Some Other Race	171	216	108	125	620
Multiple Races	NT	0	0	0	0
Not Reported	34	27	24	16	101
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	2105	2309	2295	2285	8994
B. GENDER					
Male	869	904	910	965	3648
Female	1214	1392	1358	1300	5264
Not Reported	22	13	1	1	37
Not Tracked	0	0	26	19	45
Gender Total	2105	2309	2295	2285	8994
C. AGE					
Age 0- 12	123	157	139	138	557
Age 13- 17	120	122	119	123	484
Age 18- 24	243	231	227	243	944
Age 25- 59	1126	1146	1196	1221	4689
Age 60 and Older	480	642	599	547	2268
Not Reported	13	11	15	13	52
Not Tracked	0	0	0	0	0
Age Total	2105	2309	2295	2285	8994

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# PERFORMANCE MEASURES

4.	Based on your program's indicate if	general procedure,	7. Number of applications approved) during the re		cations	s that	were	not	
	Q1: Oct-Dec 2022:		Q1: Oct-Dec 2022:	824					
	Only one application is u crime	sually counted per	Q2: Jan-Mar 2023:	775					
	Q2: Jan-Mar 2023:		Q3: Apr-Jun 2023:	966					
	Only one application is u	sually counted per	Q4: Jul-Sep 2023:	642					
	crime	·	Annual:						
	Q3: Apr-Jun 2023:		Reason(s) for denial	or close status applicabl	e for t	he re	portir	ng pe	riod:
	Only one application is u crime	sually counted per	Рој	Q1	Numb Q2	er of Q3	Victin Q4	ns Annua	
	Q4: Jul-Sep 2023:		A. Application not filed	within time limit	3	1	1	2	7
	Only one application is u crime	sually counted per	B. Failure to report to μ		0	0	0	0	C
5.	Number of new application	ons <b>received</b> during		e with law enforcement, ator, and/or other official	19	17	14	15	65
	the reporting period Q1: Oct-Dec 2022:	2,105	D. Incomplete informat	tion	506	380	543	336	1,765
	Q2: Jan-Mar 2023:	2,309	E. Contributory miscor	duct	1	2	3	3	9
			F. Ineligible crime		69	66	94	67	296
	Q3: Apr-Jun 2023:	2,295	G. Ineligible application	174	253	247	179	853	
	Q4: Jul-Sep 2023:	2,285	Other	52	56	64	40	212	
	Annual:	8,994	Denial explanation:						
6.	Number of applications <b>a</b>	pproved during the	Investigation-8, Pendir	6, Hit and Run-3, Pending ng Trial-1, Withdrawn-34					
	reporting period. Q1: Oct-Dec 2022:	1,161	Qtr 2: Hit and Run-2, F Withdrawn-43	Pending Police Investigation	1-9, Pe	nding	Trial-	-2,	
	Q2: Jan-Mar 2023:	1,329	Qtr 3: Conflicting Data	-3, Hit and Run - 2, Pendin	g Polic	е			
	Q3: Apr-Jun 2023:	1,583	•	ing Trial-1, Withdrawn-44 · 3, district attorney - 1, hit a	and rur	n - 4 r	endii	าต	
	Q4: Jul-Sep 2023:	1,394	police investigation - 1		a . a.	, r	JOI 1411	.9	
	Annual:	5,467							
			Number of applications during the reporting per		It Fore	nsic E	xami	nation	S
			Q1: Oct-Dec 2022:	0					
			Q2: Jan-Mar 2023:	909					
			Q3: Apr-Jun 2023:	1,723					
			Q4: Jul-Sep 2023:	1,743					
			Annual:	4,375					

PAYMENT STATISTICS BY CRIME TYPE	Qtr:1																	
						EXPENSE TYPE	S PAID (in dollar	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health.)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNbeglect that were Paid During the Renording Pearind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$0	\$0	\$ 0	\$ 5,720	\$0	\$ 2,555	\$ 0	\$0		\$0	\$ 1,500	\$ 9,775	0	3	0	0	0
Assault	369	\$ 2,955	\$0	\$ 144,823	\$ 0	\$ 1,532,769	\$ 109,467	\$ 16,698	\$0		\$ 12,330	\$ 150,877	\$ 1,969,919	24	89	9	14	0
Burglary	73	\$0	\$0	\$ 129	\$0	\$ 14,488	\$ 1,500	\$ 0	\$0		\$0	\$ 17,921	\$ 34,038	2	4	5	2	0
Child Physical Abuse/Neglect	11	\$0	\$0	\$ 0	\$0	\$ 2,606	\$ 39,500	\$ 0	\$0		\$0	\$ 1,132	\$ 43,238	0	8		0	0
Child Pornography	1	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 800	\$ 0	\$0		\$0	\$ 0	\$ 800	1	0		0	0
Child Sexual Abuse	695	\$0	\$0	\$ 0	\$0	\$ 1,571	\$ 146,756	\$ 1,165	\$0	\$ 322,668	\$ 255	\$ 0	\$ 472,415	1	14		0	0
DUI/DWI	21	\$0	\$0	\$ 731	\$ 36,248	\$ 122,101	\$ 30	\$ 0	\$0		\$0	\$ 23,654	\$ 182,764	0	0	0	0	0
Fraud/Financial Crimes	64	\$0	\$0	\$0	\$0	\$ 0	\$ 0	\$ 0	\$0		\$0	\$ 6,400	\$ 6,400	2	0	9	0	0
Homicide	163	\$ 1,000	\$0	\$ 36,951	\$ 703,321	\$ 70	\$ 14,454	\$ 0	\$0		\$ 2,246	\$ 0	\$ 758,042	3	19	1	1	0
Human Trafficking	7	\$ 0	\$0	\$ 0	\$0	\$ 0	\$ 1,900	\$ 0	\$0		\$0	\$ 3,000	\$ 4,900	0	2	0	0	0
Kidnapping	2	\$0	\$0	\$0	\$0	\$ 0	\$ 175	\$ 0	\$0		\$0	\$ 500	\$ 675	1	0	0	0	0
Other Vehicular Crimes	39	\$0	\$0	\$ 0	\$ 46,375	\$ 113,283	\$ 880	\$ 0	\$0		\$0	\$ 15,594	\$ 176,132	1	1	0	0	0
Robbery	27	\$ 0	\$0	\$ 0	\$ 0	\$ 5,072	\$ 1,245	\$ 0	\$0		\$0	\$ 3,527	\$ 9,845	1	1	1	2	0
Sexual Assault	404	\$0	\$0	\$ 5,662	\$0	\$ 18,291	\$ 168,561	\$ 0	\$0	\$ 232,270	\$ 1,170	\$ 16,976	\$ 442,930	0	10	1	0	0
Stalking	5	\$0	\$ 0	\$ 0	\$ 0	\$ 15	\$ 4,527	\$ 5,000	\$ 0		\$0	\$ 875	\$ 10,417	0	3	0	0	0
Terrorism	7	\$0	\$0	\$ 54	\$ 0	\$ 0	\$ 2,142	\$ 0	\$0		\$0	\$ 1,182	\$ 3,377	0	0	0	5	7
Total	1,895	\$ 3,955	\$0	\$ 188,351	\$ 791,663	\$ 1,810,267	\$ 494,492	\$ 22,863	\$0	\$ 554,938	\$ 16,001	\$ 243,138	\$ 4,125,667	36	154	26	24	7

Arson EPP-\$1,500

Assault EPP-\$15,669.92, VEH. MOD.-\$49,791.00, HOME MOD.-\$52,490.14, DME-\$27,796.29, SEC SYS-\$2,559.38, EDUCATION-\$2,540.00

Burglary EPP-\$17,138.32, DME-\$782.53

Child Physical Durable Medical Equipment-\$1.13

Abuse/Neglect Durable Medical Equipment-\$1,131.79

DUI/DWI EPP-\$500, Home Modifications-\$22,777.26, Durable Medical Equipment-\$376.69

Fraud/Financial Crimes EPP-\$6,400 Human Trafficking EPP-\$3,000 Kidnapping EPP-\$500

Other Vehicular Crimes EPP-\$10,963.08, Durable Medical Equipment -\$4,631.15

Robbery EPP-\$3,527.4

Sexual Assault EPP-\$435.31, DURABLE MEDICAL EQUIPMENT-\$11,481.92, SECURITY SYSTEM-\$5,058.63

Stalking SECURITY SYSTEM-\$875.10

Terrorism EPP-\$1,181.68

You added "Other" crime types: Total number of applications-160, Crime Scene Cleanup-\$1,200, Economic Support-\$19,149.02, Medical/Dental-\$62,946.90, Mental Health-\$24,825, Relocation-\$4,149.76, Travel-\$4,316.48, EPP-\$36,370.88, Durable Medical Equipment-\$5,048.03, Security System-\$15,393.15

PAYMENT STATISTICS BY CRIME TYPE	Qtr:2																	
						EXPENSE TYP	ES PAID (in doll	ars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	8	\$0	\$0	\$0	\$0	\$0	\$ 1,480	\$0	\$0		\$0	\$ 6,500	\$ 7,980	0	2	0	0	0
Assault	391	\$ 473	\$0	\$ 111,104	\$0	\$ 1,835,611	\$ 87,118	\$ 24,370	\$ 0		\$ 6,075	\$ 101,659	\$ 2,166,410	24	90	11	17	0
Burglary	87	\$0	\$0	\$ 129	\$ 0	\$ 16,149	\$ 1,200	\$0	\$0		\$0	\$ 39,452	\$ 56,930	2	6	5	0	0
Child Physical Abuse/Neglect	12	\$0	\$ 0	\$0	\$ 0	\$ 7,433	\$ 17,179	\$0	\$0		\$0	\$0	\$ 24,612	0	10		0	0
Child Pornography																		
Child Sexual Abuse	585	\$0	\$0	\$0	\$ 0	\$ 5,862	\$ 125,657	\$ 2,488	\$0	\$ 264,479	\$ 584	\$ 1,983	\$ 401,053	0	11		0	0
DUI/DWI	16	\$0	\$0	\$ 11,199	\$ 36,874	\$ 168,432	\$0	\$0	\$0		\$0	\$ 725	\$ 217,230	0	0	0	0	0
Fraud/Financial Crimes	108	\$0	\$0	\$0	\$ 0	\$0	\$0	\$0	\$ 0		\$0	\$ 40,928	\$ 40,928	1	2	11	2	0
Homicide	191	\$0	\$0	\$ 26,731	\$ 748,199	\$ 1,315	\$ 14,962	\$0	\$0		\$0	\$0	\$ 791,207	2	29	1	0	1
Human Trafficking	13	\$0	\$0	\$0	\$ 0	\$0	\$ 17,300	\$0	\$0		\$0	\$ 27,600	\$ 44,900	7	8	5	5	0
Kidnapping	6	\$0	\$0	\$0	\$ 0	\$0	\$ 3,408	\$ 920	\$0		\$0	\$ 2,000	\$ 6,328	0	0	0	0	0
Other Vehicular Crimes	57	\$ 0	\$0	\$0	\$ 83,755	\$ 18,874	\$ 860	\$0	\$0		\$ 0	\$ 14,001	\$ 117,491	1	0	0	0	1
Robbery	36	\$ 0	\$0	\$0	\$ 0	\$ 39,115	\$ 1,773	\$ 1,390	\$0		\$ 16	\$ 11,020	\$ 53,314	3	2	0	2	0
Sexual Assault	405	\$ 0	\$0	\$0	\$ 0	\$ 17,986	\$ 83,762	\$0	\$0	\$ 232,148	\$ 3,347	\$ 11,384	\$ 348,627	2	9	0	0	0
Stalking	7	\$ 0	\$0	\$0	\$ 0	\$ 46	\$ 1,479	\$ 1,550	\$ 0		\$ 0	\$ 5,942	\$ 9,017	1	5	1	0	1
Terrorism	8	\$ 0	\$0	\$ 19,720	\$ 5,750	\$ 2,082	\$ 11,872	\$ 6,505	\$0		\$ 0	\$0	\$ 45,929	0	0	0	2	8
Total	1,930	\$ 473	\$0	\$ 168,884	\$ 874,578	\$ 2,112,905	\$ 368,050	\$ 37,223	\$0	\$ 496,627	\$ 10,021	\$ 263,194	\$ 4,331,955	43	174	34	28	11

Arson EPP-\$6,500.00

Assault EPP-\$21,132.54, VEH MOD-\$4,437.95, HOME MOD-\$36,395.19, DME-\$38,958.07, SEC SYS-\$734.78

 Burglary
 EPP-\$39,452.11

 Child Sexual Abuse
 SEC SYS-\$1,983.37

 DUI/DWI
 DME-\$725

 Fraud/Financial Crimes
 EPP-\$40,927.61

 Lump T-60 chine
 EPP \$37,600

Human Trafficking EPP-\$27,600 Kidnapping EPP-\$2,000

 Other Vehicular Crimes
 EPP-\$13,897.19, DME-\$104.25

 Robbery
 EPP-\$8,293.75, SEC SYS-\$2,726.56

 Sexual Assault
 EPP-\$1,199, DME-\$9,600, SEC SYS-\$584.97

Stalking EPP-\$500, \$5,441.84

You added "Other" crime types:

Total # of applications-145, Economic support-\$31,323.50, Medical/Dental-\$81.131.31, Mental Health-\$64,145, Relocation-\$13,300.30, Travel-\$360.08, Total-\$232,227.23,

PAYMENT STATISTICS BY CRIME TYPE	Qtr:3																	
						EXPENSE TYPE	S PAID (in dollar	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renording Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	8	\$0	\$0	\$ 0	\$ 0	\$ 820	\$ 2,290	\$0	\$0		\$0	\$ 12,500	\$ 15,610	0	7	0	0	0
Assault	474	\$ 100	\$ 0	\$ 93,524	\$0	\$ 1,604,667	\$ 93,640	\$ 22,141	\$0		\$ 9,182	\$ 213,738	\$ 2,036,992	26	126	7	18	1
Burglary	140	\$ 0	\$0	\$ 129	\$ 0	\$ 15,082	\$ 0	\$ 0	\$0		\$0	\$ 90,446	\$ 105,657	1	12	7	1	0
Child Physical Abuse/Neglect	14	\$0	\$0	\$ 0	\$0	\$ 39,338	\$ 15,472	\$ 0	\$0		\$0	\$ 0	\$ 54,810	1	10		0	0
Child Pornography																		
Child Sexual Abuse	757	\$ 0	\$0	\$ 0	\$0	\$ 4,505	\$ 139,638	\$ 2,522	\$ 0	\$ 343,773	\$ 4,309	\$ 0	\$ 494,747	1	16		1	0
DUI/DWI	26	\$0	\$0	\$ 12,683	\$ 50,935	\$ 145,884	\$ 6,390	\$ 0	\$0		\$0	\$ 16,101	\$ 231,993	1	1	1	1	0
Fraud/Financial Crimes	133	\$0	\$0	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$0		\$0	\$ 13,413	\$ 13,413	2	2	7	2	0
Homicide	177	\$ 2,500	\$ 0	\$ 61,049	\$ 761,000	\$ 3,150	\$ 13,995	\$ 0	\$0		\$0	\$ 0	\$ 841,693	4	36	5	2	0
Human Trafficking	24	\$0	\$0	\$ 0	\$0	\$ 0	\$ 1,320	\$ 989	\$ 0		\$0	\$ 46,435	\$ 48,745	4	11	1	2	0
Kidnapping	2	\$0	\$0	\$0	\$0	\$ 0	\$ 468	\$ 780	\$0		\$0	\$ 0	\$ 1,248	0	1	0	0	0
Other Vehicular Crimes	68	\$0	\$0	\$ 31,240	\$ 29,532	\$ 136,259	\$ 1,325	\$ 0	\$0		\$ 5,182	\$ 32,988	\$ 236,527	0	3	1	0	1
Robbery	43	\$0	\$0	\$ 10,274	\$0	\$ 38,678	\$ 3,420	\$ 1,870	\$ 0		\$0	\$ 5,762	\$ 60,005	1	0	3	1	0
Sexual Assault	613	\$0	\$0	\$ 183	\$0	\$ 23,809	\$ 129,523	\$ 147	\$0	\$ 357,172	\$ 11,027	\$ 24,274	\$ 546,136	1	10	1	0	0
Stalking	6	\$0	\$0	\$0	\$0	\$0	\$ 2,829	\$ 2,500	\$ 0		\$0	\$ 7,361	\$ 12,690	0	6	0	0	0
Terrorism	6	\$0	\$0	\$ 9,632	\$0	\$ 189	\$ 765	\$ 0	\$0		\$0	\$ 61	\$ 10,647	0	0	0	3	6
Total	2,491	\$ 2,600	\$ 0	\$ 218,714	\$ 841,467	\$ 2,012,383	\$ 411,076	\$ 30,949	\$ 0	\$ 700,944	\$ 29,700	\$ 463,079	\$ 4,710,913	42	241	33	31	8

Arson EPP-12500.00

Assault EPP-\$61,334.14, Vehicle Modifications-\$688.59, Home Modifications - \$73,157.67, DME-\$71,226.71, Shelter-\$87.99

Burglary EPP-90445.71

DUI/DWI EPP-1460.91, DME-14639.65

Fraud/Financial Crimes EPP-13412.92 Human Trafficking EPP-46434.95

Other Vehicular Crimes EPP-32883.81, Security System 104.44

Robbery EPP-5762.47,

Sexual Assault EPP-672.99, DME-22852.84, Security System-748.43

Stalking Security System-7360.97

Terrorism EPP-61.26

You added "Other" crime types: Total number of Applications-198, Crime Scene Cleanup-\$5,000, Economic Support-\$43,029.57, Medical/Dental-\$130,209.67, Mental Health-\$23,305, Relocation-\$4,636.34, Travel-\$728.68, EPP-\$70,705.49, DME-\$9,048.40, Security System-\$2,522.12.

PAYMENT STATISTICS BY CRIME TYPE	Qtr:4																	
						EXPENSE TYPE	S PAID (in dollar	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health.)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renording Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Volence trat were Paid During the Reporting Period
Arson	8	\$0	NA	\$0	\$0	\$ 0	\$ 830	\$ 0	NA		\$ 0	\$ 9,500	\$ 10,330	0	8	0	0	0
Assault	384	\$0	NA	\$ 157,832	\$0	\$ 1,545,034	\$ 82,791	\$ 23,571	NA		\$ 7,169	\$ 82,974	\$ 1,899,372	19	88	9	16	0
Burglary	76	\$0	NA	\$ 6,729	\$0	\$ 15,393	\$ 960	\$ 0	NA		\$ 0	\$ 35,442	\$ 58,523	3	6	6	1	0
Child Physical Abuse/Neglect	13	\$0	NA	\$0	\$0	\$ 3,082	\$ 17,920	\$ 0	NA		\$ 2,806	\$ 0	\$ 23,807	0	8		0	0
Child Pornography	1	\$0	NA	\$0	\$0	\$ 0	\$0	\$ 0	NA		\$0	\$ 829	\$ 829	0	0		0	0
Child Sexual Abuse	876	\$0	NA	\$0	\$0	\$ 5,466	\$ 227,007	\$ 0	NA	\$ 432,143	\$ 3,600	\$0	\$ 668,216	2	14		0	0
DUI/DWI	16	\$ 0	NA	\$ 5,433	\$ 23,445	\$ 185,378	\$ 60	\$ 0	NA		\$0	\$ 23,995	\$ 238,311	0	1	0	0	0
Fraud/Financial Crimes	154	\$0	NA	\$ 0	\$0	\$ 0	\$0	\$ 0	NA		\$0	\$ 15,400	\$ 15,400	1	0	44	1	0
Homicide	161	\$ 1,000	NA	\$ 34,615	\$ 287,069	\$ 0	\$ 489,115	\$ 0	NA		\$0	\$0	\$ 811,799	2	32	2	5	1
Human Trafficking	18	\$ 0	NA	\$ 4,993	\$0	\$ 2,160	\$ 19,776	\$ 0	NA		\$0	\$ 30,961	\$ 57,890	2	9	0	2	0
Kidnapping	1	\$0	NA	\$0	\$0	\$ 0	\$ 373	\$ 0	NA		\$0	\$0	\$ 373	0	0	0	0	0
Other Vehicular Crimes	44	\$0	NA	\$ 5,200	\$ 54,995	\$ 183,071	\$ 300	\$ 0	NA		\$0	\$ 359,053	\$ 602,618	1	1	1	0	1
Robbery	36	\$0	NA	\$0	\$ 0	\$ 15,683	\$ 2,985	\$ 0	NA		\$0	\$ 8,094	\$ 26,762	0	1	0	0	0
Sexual Assault	454	\$0	NA	\$0	\$ 0	\$ 26,814	\$ 77,748	\$ 6,420	NA	\$ 244,798	\$ 378	\$ 44,169	\$ 400,327	0	13	1	0	0
Stalking	4	\$0	NA	\$ 0	\$0	\$ 25	\$ 2,980	\$ 2,250	NA		\$0	\$ 667	\$ 5,923	0	3	0	0	0
Terrorism	8	\$0	NA	\$ 4,647	\$ 3,000	\$ 411	\$ 8,220	\$ 0	NA		\$0	\$ 708	\$ 16,987	0	0	0	2	8
Total	2,254	\$ 1,000	NA	\$ 219,449	\$ 368,508	\$ 1,982,517	\$ 931,066	\$ 32,241	NA	\$ 676,941	\$ 13,954	\$ 611,791	\$ 4,837,468	30	184	63	27	10

Arson EPP - 9500

Assault EPP - 33117.19, Vehicle Modifications - 3180.00, Home Modifications - 23127.62, DME - 23420.20, Security System - 128.52

Burglary EPP - 34654.64, Security System - 787.04

Child Pornography EPP - 828.99

DUI/DWI Home Modifications - 23586.00, DME - 409.47

Fraud/Financial Crimes EPP - 15400 Human Trafficking EPP - 30961.02

Other Vehicular Crimes EPP - 11652.53, Vehicle Modification - 2738.30, DME - 344661.94

Robbery EPP - 8093.98

 Sexual Assault
 EPP - 10892.39, DME - 33276.29

 Stalking
 Security System - 667.07

Terrorism EPP - 708

You added "Other" crime types:

Other and Unknown: Total number of Applications-156, Crime Scene Cleanup-500, Economic Support-9166.96, Medical/Dental-206993.89, Mental Health-47760.00, Relocation-11680.03, Travel-559.95, EPP-105990.82, Vehicle Modification - 34750.00, DME-547.51, Security System-4196.77, Domestic and Family Violence - 50, Elder Abuse/Neglect - 5, Hate Crimes-1

															TYPES OF W	TIMITATIONS		
						EXPENSE TY	PES PAID (in dol	lars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Renording Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	31	\$0	\$0	\$0	\$ 5,720	\$ 820	\$ 7,155	\$0	\$0		\$0	\$ 30,000	\$ 43,695	0	20	0	0	
Assault	1,618	\$ 3,528	\$0	\$ 507,283	\$ 0	\$ 6,518,082	\$ 373,016	\$ 86,781	\$0		\$ 34,757	\$ 549,247	\$ 8,072,693	93	393	36	65	
Burglary	376	\$0	\$0	\$ 7,116	\$ 0	\$ 61,112	\$ 3,660	\$0	\$0		\$0	\$ 183,260	\$ 255,148	8	28	23	4	
Child Physical Abuse/Neglect	50	\$0	\$0	\$ 0	\$0	\$ 52,459	\$ 90,071	\$0	\$0		\$ 2,806	\$ 1,132	\$ 146,468	1	36		0	
Child Pornography	2	\$0	\$0	\$0	\$0	\$0	\$ 800	\$0	\$0		\$0	\$ 829	\$ 1,629	1	0		0	
Child Sexual Abuse	2,913	\$0	\$0	\$0	\$0	\$ 17,405	\$ 639,059	\$ 6,174	\$0	\$ 1,363,062	\$ 8,748	\$ 1,983	\$ 2,036,431	4	55		1	
DUI/DWI	79	\$0	\$0	\$ 30,046	\$ 147,501	\$ 621,795	\$ 6,480	\$0	\$0		\$0	\$ 64,475	\$ 870,298	1	2	1	1	
Fraud/Financial Crimes	459	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 76,141	\$ 76,141	6	4	71	5	
Homicide	692	\$ 4,500	\$0	\$ 159,346	\$ 2,499,588	\$ 4,535	\$ 532,527	\$0	\$0		\$ 2,246	\$0	\$ 3,202,742	11	116	9	8	
Human Trafficking	62	\$0	\$0	\$ 4,993	\$0	\$ 2,160	\$ 40,296	\$ 989	\$0		\$0	\$ 107,996	\$ 156,435	13	30	6	9	
Kidnapping	11	\$0	\$0	\$0	\$0	\$0	\$ 4,424	\$ 1,700	\$0		\$0	\$ 2,500	\$ 8,624	1	1	0	0	
Other Vehicular Crimes	208	\$0	\$0	\$ 36,440	\$ 214,657	\$ 451,487	\$ 3,365	\$0	\$0		\$ 5,182	\$ 421,637	\$ 1,132,768	3	5	2	0	
Robbery	142	\$0	\$ 0	\$ 10,274	\$0	\$ 98,548	\$ 9,423	\$ 3,260	\$ 0		\$ 16	\$ 28,404	\$ 149,925	5	4	4	5	
Sexual Assault	1,876	\$0	\$ 0	\$ 5,846	\$0	\$ 86,901	\$ 459,594	\$ 6,567	\$0	\$ 1,066,388	\$ 15,922	\$ 96,803	\$ 1,738,020	3	42	3	0	
Stalking	22	\$0	\$0	\$0	\$0	\$ 86	\$ 11,815	\$ 11,300	\$0		\$0	\$ 14,845	\$ 38,046	1	17	1	0	
Terrorism	29	\$0	\$0	\$ 34,053	\$ 8,750	\$ 2,682	\$ 22,999	\$ 6,505	\$0		\$0	\$ 1,951	\$ 76,940	0	0	0	12	2
Total	8.570	\$ 8,028	\$ 0	\$ 795,398	\$ 2,876,217	\$ 7,918,072	\$ 2,204,684	\$ 123,276	\$ 0	\$ 2,429,450	\$ 69.675	\$ 1,581,202	\$ 18,006,002	151	753	156	110	3

## NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

In FFY 2022-23, OVS received 8,178 Victim Compensation applications. The number of claims applications received during this reporting period is up 2% when compared to the previous reporting period. Our program experiences cyclical patterns in claim submission volume, with submissions peaking during the late summer and into the fall, dropping down to lower levels of volume in the winter.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 121

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of a claim application, either electronically through the Victim Service Portal, or via paper submission, the claim is assigned to a Crime Victim Specialist (CVS). The CVS will request documentation to establish eligibility of both the claimant and of the expenses submitted and render a decision. Some expenses determined eligible may be paid in the original decision. If no expenses can be paid in the decision, but the claimant is determined eligible, they would receive an eligibility determination. If additional documentation is needed for medical expenses, the claim will be referred to the Medical Reimbursement Unit where staff will then reach out to the claimant, their healthcare providers and their insurance carriers for additional information and process any further medical expenses that arrive in the future.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

When comparing the volume of claims submitted in this reporting period to the previous period, claim submissions have not varied significantly. The downward trend in claim submissions over the past ten years appears to have leveled-off slightly, even accounting for the sharp decline in claim submissions during the height of COVID (spring through fall 2020). Despite this leveling-off of claim submissions, there does not seem to be the same trend regarding requests for emergency awards: the monthly volume of emergency award requests has not decreased in the past ten years as much as compensation claims, nor has it decreased in the past two years. Even during the height of COVID, there was a two-month period (April and May 2020) with very low emergency award requests, but the volume of requests increased to pre-covid volume in the months following, reverting to levels not previously observed since 2016 (when claim volume overall was significantly higher). These trends in claim submissions, regardless of crime type or claim type, have an impact on program operations because when emergency award requests are received, staff need to shift focus from working on conventionally submitted claims to processing emergency awards.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

OVS continues to work with the FBI and neighboring states to prepare for mass casualty events. In this reporting period, OVS continued our collaboration with such entities related to the 5/14 mass casualty event that occurred in Buffalo.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The OVS Compensation Program has continued efforts (via a permanent business analyst position) to map current workflows and analyze business processes to determine where improvements in efficiency would be most beneficial. During this reporting period, OVS worked internally to streamline claims processing by creating specialized roles to allow staff to become subject matter experts in eligibility determination and medical bill payment. As anticipated, along with other process improvements, this change contributed to a reduction in overall processing time across all claim types. At this time, the agency is also transitioning to a shorter compensation application, and the full transition will occur by early 2024. This change will increase access to victim compensation by streamlining the application process to focus on eligibility requirements.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

OVS primarily uses VOCA Compensation administrative funds to support staff that are dedicated to the processing of claims and compensation payments. These funds also support operational expenses such as translation and language access services, records management, call center support, and shipping expenses. These funds are essential to our ability to continue providing quality services to victims of crime and to process claims applications in a timely manner. The majority of OVS staff dedicated to compensation activities continue to be State funded.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Statutory changes: No new changes during this reporting period. Regulatory Changes: No new changes during this reporting period.

Date certified: November 14, 2023

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

OVS is a member-agency of the Governor's Public Safety Portfolio and has long-standing, ongoing working relationships with other State agencies and VAPs to ensure the agency can obtain records necessary to process claims in a timely manner without placing the burden on victims to obtain information. OVS is also a member of the State's Disaster Preparedness Commission which is overseen by the Division of Homeland Security and Emergency Services. OVS has an Advisory Council that meets quarterly that allows open discussion between OVS personnel and external stakeholders to address any barriers to victim compensation activities. The Division of Criminal Justice Services is an ex-officio member of the Advisory Council, providing valuable criminal justice expertise to Council discussions.

10. Please explain any public outreach efforts to improve awareness of your program.

OVS staff usually attend various community events and participate at information tables at several conferences throughout the State. More than 200 stakeholder meetings and approximately 300 community engagement hours were logged by the agency s Community Engagement Liaison (CEL). The CEL position is responsible for helping to cultivate and facilitate inter-agency and stakeholder relationships and to help OVS ensure resources are reaching underserved victims and communities. In addition, more than 3,000 victims of crime survey responses were collected to the first phase of a comprehensive State-wide victim of crime needs assessment being conducted in partnership with the Council of State Governments Justice Center will help to improve the effectiveness of services and resources to victims by identifying needs in the community and the gaps in services. Research findings and recommendations for improvements should be completed in 2024. OVS also routinely partners with funded programs to highlight National Crime Victim's Rights Week activities. OVS also routinely attend conferences to highlight our activities and work with elected officials to highlight our efforts and services available in their constituencies.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

OVS reports to the NYS Office of Language Access on how it is meeting the requirements for the State s Language Access Law. The number of OVS staff contacts with LEP individuals and the spending for translation and interpretation services are reported annually. OVS reports to the NYS Division of the Budget the following measures: Number of eligible beneficiaries Number of beneficiaries served Proportion of claims received via the OVS Victim Services Portal Average number of days to render original decisions Number of weeks to handle additional medical bills OVS also releases an Annual Report that provides some high-level details related to compensation activities conducted by the agency. The most recent competed annual report can be found on our website.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

OVS encourages OVC to consider decoupling the federal compensation award from state spending. If the goal is to serve as many victims of crime as possible perhaps a test could be included to ensure that states have not reduced their commitment to the program. The federal award a state receives should not be based on prior year spending numbers, which fluctuate based on the timing of the payments of claims and is not even necessarily reflective of the number of claims submitted in any given year. To date, OVS has been unable to obtain State funding for major technology improvements to our claims management system. If additional federal resources were available on a large enough scale to replace our outdated system, this would enable significant efficiency and customer service improvements to our claims process.

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